

## Changes to Broadband Products: KCOM Wholesale Line Rental

KCOM Wholesale will be increasing the monthly rental charge for the KLR ISDN2 and ISDN30 products.

These changes will take effect from 1 May 2023.

The changes to monthly rental charges for ISDN2 and ISDN30 are reflected in Table 1.

**Table 1.**

Line Type	Operative Date	Until	SLA 1 (Fix by end of second working day)	SLA 2 (Within 10 working hours of report Monday - Saturday 08:00 - 18:00 exc public holidays)	SLA 3 Business Care Plus (5 Hour fix around the clock)
ISDN2e (per 2 channels)	08/05/22	28/02/23	£22.57	£25.13	£26.03
	01/05/23		£30.47	£33.93	£35.14
ISDN30e (per channel, minimum of 6 channels)	08/05/22	28/02/23	£12.04	£12.74	£13.74
	01/05/23		£13.48	£14.27	£15.39