

Is your business ready for the landline upgrade?

Phone line call features

As part of the ongoing digital switchover, some of the features you may have previously used will need to be re-activated following migration.

The following table shows the feature and the codes to activate and deactivate them.

Feature	Activation Code	Cancel Code	Check Code
Reject Withheld Numbers	*934#	#934#	*#934#
Voicemail 1571	1571	n/a	n/a
Customer Controlled Call Diversion			
Basic Call Diversion (Divert all calls)	*21*number#	#21#	*#21#
Diversion no reply	*61*new number#	#61#	*#61#
Diversion on Busy	*67*new number#	#67#	*#67#
Customer Controlled Outgoing Call Barring			
All calls except emergency calls	*341#	*341*PIN#	*#34#
National, mobile and international calls	*342#	*342*PIN#	*#34#
International calls	*343#	*343*PIN#	*#34#
Operator calls	*344#	*344*PIN#	*#34#
Calls to access codes	*345#	*345*PIN#	*#34#
National and international calls	*346#	*346*PIN#	*#34#
Premium rate calls	*347#	*347*PIN#	*#34#
Conference call (also known as Three Way Calling)	Recall/R, 2nd number, Recall/R 3	n/a	n/a
Reminder Call			
Reminder Call Basic	*55*time#	#55*time# (Single) - #55# (All)	*#55#
Multiple Reminders	*56*time*day#	#56*time*day# (Single) - #56# (All)	*#56#
Do Not Disturb (also known as Incoming Call Barring)	*26#	#26#	*26#