

KCOM Landlord Lightstream Bolt-Ons

1. Bolt-On Description

Bolt-On's can be purchased with or in association with any Landlord Lightstream package at any point within the Landlord Lightstream service contract. There are several Bolt-Ons available detail below. Landlord Lightstream packages can be found [here](#).

2. Bolt-Ons

Bolt-On's available are described in the below table

Bolt On		Direct Tech Support
Description		Allow your tenants to contact KCOM directly using direct tech support. This allows the individual property account to be password protected. Tenants of that property can discuss their connection with us through our technical support helpdesk by stating the password on the account which the Landlord has provided. Without Direct Tech Support, we can only discuss any network issues with the account holder.
Monthly Rental	Ex. VAT	£3 ¹
Contract Term		12 months
Early Termination Fee		Customers who terminate before the end of their contract are subject to the costs of the service for the remainder of the contract term.

¹Monthly rental prices applied per Landlord Lightstream connection