

KCOM POP Mail

Service Description

KCOM POP Mail allows customers who previously had a KC Dialup service continue to receive their 'Karoo' email. Existing ADSL & Lightstream customers who are ceasing connectivity with KCOM and wish to retain their POP mailboxes can do so for a monthly fee

Product Features

Each of the products has the following features:

5 Multi-pop emails using POP3*

* The maximum POP3 mailbox size is 250MB in total. The maximum email size that can be sent and received is 8MB including encoding. Encoding a file can take up to 40% as an overhead, so it is not recommended that you send or receive files larger than 5MB. It is recommended that you use a zip program for large files.

Service Conditions

The service is designed specifically for customers who wish to retain their Karoo 'email' account. If a Karoo mailbox has not been accessed for 3 months then KCOM will permanently delete the account (with the exception of those who pay a monthly subscription for the service).

Charging Structure

Access Product	Setup Fee		Monthly Fee	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
KC POP Mail	£0.00	£0.00	£0.00	£0.00
KC POP Mail	£0.00	£0.00	£5.00	£6.00

There are no rental charges for this particular service

Technical support for these services is provided by dialling the Technical support helpline on 01482 602161.