

Telephones & Ancillary Apparatus

Description	Connection Charge		Annual Rental	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Amplifiers:				
Faint Speech (143A) including 740 Telephone	N/A		£7.44	£8.93
Headset Amplifier (Deaf Aid)	N/A		£7.44	£8.93
Answering/Recording Machines:				
Answer Set No. 1 (20 second message)	N/A		£98.40	£118.08
Ansafone 600	N/A		£414.00	£496.80
Ansafone Mk 6 (Refurbished)	N/A		£0.00	
Maintenance	Specially Assessed			
Bells & Buzzers:				
<u>Extension Bell - Large *</u>	£20.00	£24.00	£5.40	£6.48
<u>Extension Bell - Small *</u>	£20.00	£24.00	£5.40	£8.93
(incl. Bell Sets 25 & N/E Small Bell)				
Extension Bell / Buzzer - Battery Operated - Small	N/A		£5.40	£6.48
Fire Bell	N/A		£5.40	£6.48
Mini Bell	N/A		£5.40	£6.48
Mini Bell Authorised Free	N/A		£0.00	
<u>Tone Ringing Unit 1A(Extension Tone Caller) *</u>	£20.00	£24.00	£5.40	£6.48
Tone Ringing Unit 1A (Extension Tone Caller) Authorised Free	£0.00		£0.00	
Removal of Extension Bell, Other Bell or Buzzer	£35.00	£42.00	N/A	
Call makers:				
Card	N/A		£58.56	£70.27
Mono	N/A		£53.28	£63.94
Loud Speaking Units:				
Companion	N/A		£63.60	£76.32
. Meter Pulsing Equipment:	£25.00	£30.00	£15.96	£19.15
Meters:				
Clock Type	N/A		£18.00	£21.60

Cyclometer Type	N/A	£27.00	£32.40	
Switch for Each Exchange Line After First	N/A	£12.00	£14.40	
Protective Apparatus ~ Explosive Atmosphere Apparatus				
Old Type Instrument	N/A	£63.60	£76.32	
Magneto Bell	N/A	£27.00	£32.40	
Relay	N/A	£19.20	£23.04	
Internal Removal	<u>£34.00*</u>	£40.80	N/A	
Line Isolation Units: equipment for use on DEL's at YEB/CEGB Sub Stations	N/A	£63.60	£76.32	
Relays:				
Relay switch to provide mains voltage current to auxiliary equipment - continuous signals (non locking)	<u>£20.00*</u>	£24.00	£3.24	£3.89
Relay switch to provide mains voltage current to auxiliary equipment - subscriber controlled (locking)	<u>£20.00*</u>	£24.00	£3.24	£3.89
Relay - non locking	N/A	£19.20	£23.04	
Speaker sets:				
No. 2 (Wait on Amplifier)	N/A	£27.84	£33.41	
. Switches:				
No. 2A	<u>£20.00*</u>	£24.00	N/A	
Isolation	<u>£20.00*</u>	£24.00	N/A	
Telephone Instruments:				
Deltaphone (Quickstep)	N/A	£0.00		
Etelux (With Dial Light)	N/A	£0.60	£0.72	
Pendant	N/A	£9.60	£11.52	
Sceptre 100 (SC)	N/A	£9.60	£11.52	
SL1 – Featurephone				
710/740 Complete With Switch/Jack for use with Ops Headset	N/A	£5.40	£6.48	
740 for Data Speech	N/A	£1.20	£1.44	
999 Dial	N/A	£1.20	£1.44	

Teleflash	N/A	£15.00	£18.00
Relate 200	N/A	£16.20	£19.44
Prestige 903	N/A	£16.20	£19.44
Converse 300 with Handsfree (OBSOLETE)	N/A	£24.60	£29.52
Converse-300 with extra earpiece (OBSOLETE)	N/A	£27.00	£32.40
Converse 300 with Headset (OBSOLETE)	N/A	£46.20	£55.44
KC Big Button	N/A	£18.00	£21.60

Converse 325	N/A	£27.00	£32.40
Converse 320 with Hands-free (OBSOLETE)	N/A	£27.00	£32.40
Converse 320 with Headset (OBSOLETE)	N/A	£43.80	£52.56
Telespot (Phone-In Equipment for Broadcasting of Live Telephone Calls)	Specially Assessed		
Termination Blocks:			
Block/jack for Burglar Alarm, Prestel, etc.	<u>£8.50*</u>	£10.20	N/A
Unit Signalling No. 7	N/A	£43.80	£52.56
Watch Receiver:			
Extra Receiver (Includes Hook)	N/A	£2.28	£2.74
Extra Receiver For Customers with Additional Requirements	N/A	£0.00	
Conference Facilities			
For PBMX 4 Multiple	N/A	£117.00	£140.40
Exchange Line Call Bells on PBX's			
Provided Internally	Appropriate rentals to be raised for the bell and external extension - first bell		
Provided Externally			
Instruments For Use By An Operator of a PBX			
Handset	N/A	£6.48	£7.78
Privacy Set Scrambler Units - Without Sharing	N/A	£180.00	£216.00
Private Automatic Branch Exchange (PABX's) ~ Facilities			
Remote Switching Key For Exchange Barring to Max 20 Extns	Specially Assessed	£28.80	£34.56
Unit Signalling No. 7	N/A	£43.80	£52.56
Removals: Internal & External	Specially Assessed		
. Secretary Awareness	N/A	£28.20	£33.84

. Ringing Convertor ~ (See Note 1)	£20.00	£24.00	£10.56	£12.67
. Signalling Unit 100A (Wall mounted), 101A (Shelf mounted)	£375.00	£450.00	£38.40	£46.08
. Extensions & Sockets				
Plug Ended Telephone				
Old & PST Type	N/A		£18.00	£21.60

New Style Sockets (single), analogue and ADSL				
<u>Master*</u>	£20.00	£24.00	N/A	
<u>Master - when upgrading from old style or PST*</u>	£0.00	£0.00	N/A	
<u>Extension/Additional sockets - Business*</u>	£47.00	£56.40	N/A	
New Style Sockets (double)				
<u>Master*</u>	£20.00	£24.00	N/A	
<u>Extension/Additional sockets - Business*</u>	£49.00	£58.80	N/A	
<u>Replacement of Standard LJU by Fashion Finish LJU * (and vice versa) (Customer to provide sockets)</u>	£20.00	£24.00	N/A	
<u>Upgrade of NT1 ISDN socket (single channel 128k/bs) to New model ISDN Socket * (2 x 64k/bs channels)</u>	£47.00	£56.40	N/A	
External Extensions - Without Intercom				
PMBX	N/A		£58.20	£69.84
PABX	N/A		£58.20	£69.84
PST (Inc. wiring)	N/A		£38.00	£45.60
Directly Wired	N/A		£57.00	£68.40
Internal Extensions and Sockets, analogue and ADSL				
Internal Extension (without intercom) - Business	N/A		£18.00	£21.60
Without Intercom With 999 Facilities	N/A		£22.20	£26.64
PBX Extension Wiring (including socket/term)	£41.00	£49.20	£4.32	£5.18

* An additional visit charge may be applicable, see the **time related charges** section for this charge.

Notes

1. The item is fitted on the network side of the secondary socket. Customer to provide mains power supply.
2. Optional maintenance contract after the first year.

Talking over the telephone is not always as simple as some people think. Problems with sight, hearing, mobility and dexterity may prevent or impair people using today's communication channels. Therefore, KCOM offers a range of products to assist its customers with individual needs, in the hope that these will enable all of our customers to communicate easily and effectively.

People who are hard of hearing may be exempt from rental and installation charges for a small extension bell. They may need to have specific types of connections in their home to be able to use the products listed below. Information on eligibility and necessary equipment is available from our Customer Care Section.

Bells

Small Extension Bell 50E

Available only to customers who rent a telephone from KCOM. It provides additional ringing - the same effect as two telephones ringing at once.

Large Extension Bell 50D All Weather

Available only to customers who rent a telephone from KCOM. It provides additional ringing - the same effect as two telephones ringing at once.

Teleflash with Loud Ringer

Allows the user to both see and hear when the phone rings. Ideal for the hard of hearing, it can be set to a flashing light, a loud ring or both.

The Teleflash is mains powered and has a self-adhesive audio-sensor which adheres simply to any phone up to 5 metres away.

Bells	Connection Charge		Annual Rental	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
1. Small Extension Bell	£20.00	£24.00	£5.40	£6.48
2. Large Extension Bell	£20.00	£24.00	£5.40	£6.48
3. Teleflash With Loud Ringer	N/A		£15.00	£18.00

* An additional visit charge may be applicable, see the **time related charges** section for this charge. If customers are hard of hearing they may be exempt from the rental and installation charges. Please contact Customer Care for further information on eligibility.



Free Directory Enquiries

People who have a medical condition preventing them from using a telephone directory may be exempt from the charges incurred for using directory enquiries.

If they are registered blind or partially sighted this will be sufficient to qualify for the free service. Otherwise, you will need to have your district nurse, social worker or someone from a recognised caring group complete the form for you. Further information on this service is available from KCOM.

How to Use an Inductive Coupler

If you use a behind the ear hearing aid you should hold the telephone in the normal manner and move the switch on your aid to the 'T' position. You should then adjust the position of the telephone ear-piece to get the clearest sound.

Public Payphones in the KCOM Area

All public payphones are fitted with inductive couplers.