



Business Care

BusinessCare is offered for all business lines at no extra cost and offers a 10 working hour time to repair, where working hours are defined as a period of one hour occurring between 8.00am and 6.00pm Monday to Saturday except Public Holidays.

BusinessCare Plus

BusinessCare Plus is offered for a quarterly rental and offers a target 5-clock hour fault repair. BusinessCare Plus operates 24 hours per day, 7 days per week including Bank and Public holidays.

Service	Annual Rental	
	Ex VAT	Inc VAT
Business Telephone Exchange Lines (per line)	£48.00	£57.60
Business ISDN2/2e (per line, 2 channels)	£48.00	£57.60
Business Centrex (per line)	£48.00	£57.60
ISDN 30 (per channel)	£36.00	£43.20
	Main Link	£63.00 £75.60
Kiloline premium service	Per Local End	In tariff
	Main Link	In tariff
Megalines premium service	Per Local End	In tariff
	Main Link	In tariff

Services No Longer Available For New Supply

Services that are no longer available for new supply are offered the following repair time. Business services that are No Longer Available for new supply are offered a target 2 working day time to repair. We will endeavour to repair your service at the end of the 2nd working day. Working hours are defined as a period of one hour occurring between 8.00am and 6.00pm Monday to Saturday except Public Holidays.

This includes Analogue Private Circuits.