

Direct Debit

Service Description

- Direct debit enables customers to pay their bill automatically, by informing a bank or building society to debit their current account.
- Customers need to complete a simple direct debit Instruction form and return it to KCOM.
- Customers need to cancel their direct debit by calling customer care (01482 602555) or contacting their bank or building society directly.

Charging Structure

- This service is free of charge.

Click [here](#) to see the charge for failed direct debits.