



8x8 Work in Partnership with KCOM

Solution Overview

8x8 Work in Partnership with KCOM brings robust and secure unified communication and collaboration experiences to every employee, with the convenience of doing more from anywhere on any device. With a cloud-based app that brings telephony, video meetings and team messaging capabilities to your chosen device.

Utilise the app to create a networked organisation without silos and gain data insights across multi-modal communications to make routine decisions seamless, build relationships and inspire customer trust.

8x8 Work in Partnership with KCOM also enable you to manage and scale the platform from a single administration interface that also simplifies user provisioning and management.

User License Pricing

	12 Months	24 Months	36 Months	60 Months	84 months	
	Monthly Price					
X1	£13.00	£12.00	£10.00	£9.00	£7.50	Unlimited minutes to UK landlines and UK mobiles
X2	£23.00	£22.00	£20.00	£19.00	£17.50	Unlimited minutes to UK landlines and UK mobiles
X4	£40.00	£39.00	£37.00	£36.00	£34.50	Unlimited minutes to UK landlines and UK mobiles
Engage	£45.00	£42.00	£40.00	£39.00	£37.50	Unlimited minutes to UK landlines and UK mobiles
Operator Connect	£8.00	£7.00	£5.00	£4.50	£3.75	Unlimited minutes to UK landlines and UK mobiles



Phone System Addons Pricing

	Monthly Price	
Additional Local Number	£4.00	A phone number for calling into system, an extension, auto attendant, ring group, etc.
Call Recording		
Call Recording (Cold Storage) up to 1 year	£1.95	
Call Recording (Cold Storage) up to 2 years	£2.45	
Call Recording (Cold Storage) up to 3 years	£2.95	
Call Recording (Cold Storage) up to 4 years	£3.45	
Call Recording (Cold Storage) up to 5 years	£3.90	
Call Recording (Cold Storage) up to 6 years	£4.30	
Call Recording (Cold Storage) up to 7 years	£4.60	
Call Recording (Cold Storage) up to 8 years	£4.90	
Call Recording (Cold Storage) up to 9 years	£5.15	
Call Recording (Cold Storage) up to 10 years	£5.30	
Call Recording (Hot Storage) 130 days	£1.20	Adds 130 days of hot storage for X1-X2 call recording, bringing the total amount of hot storage days to 130
Meeting Recording		
Meeting Recording (Cold Storage) up to 1 year	£9.50	
Meeting Recording (Cold Storage) up to 2 years	£17.50	
Meeting Recording (Cold Storage) up to 3 years	£21.50	
Meeting Recording (Cold Storage) up to 4 years	£25.50	
Meeting Recording (Cold Storage) up to 5 years	£29.50	
Meeting Recording (Cold Storage) up to 6 years	£33.50	
Meeting Recording (Cold Storage) up to 7 years	£37.50	
Meeting Recording (Cold Storage) up to 8 years	£41.50	
Meeting Recording (Cold Storage) up to 9 years	£45.50	
Meeting Recording (Cold Storage) up to 10 years	£49.50	
Meeting Recording (Hot Storage) 130 days	£18.50	

Handsets/Headsets/Peripherals

Models	One Off Supply Only
Yealink W59R	£115.00
Yealink T33G	£70.00
Yealink T85W	£145.00
Yealink T87W	£200.00
Yealink EXP43	£67.00
Yealink W70B	£59.00
Yealink W90B	£192.00
Yealink W76P	£115.00
Yealink W79P	£165.00
Yealink W56H	£77.00
Yealink T73W	£100.00
Yealink T74W	£145.00
Yealink T74U	£135.00
Yealink T77U	£185.00
Yealink T34W	£76.00
EXP50	£72.00
Yealink T44W	£106.00
Yealink PSU	£9.00
Yealink Wall Mount	£5.50
YEALINK BH70 Dual Bluetooth Headset USB-C/A	£83.00
YEALINK BH70 Mono Bluetooth Headset USB-C/A	£70.00
Yealink WH64 Dual UC DECT Headset	£104.00
Yealink WH64 Mono UC DECT Headset	£89.00
Yealink W59R	£115.00



Grandstream ATA 2 FXS ports	£60.00
Grandstream ATA 4 FXS ports	£105.00
Grandstream ATA 8 FXS ports	£160.00
Delivery Charge	£POA

Installation/Professional Services

With Zero Touch Provisioning devices, self-installation is a quick and easy option. Options are available for an on-site engineer to complete this and any cabling that may be required.

Item Description		One-Off Charge
		Ex VAT
Installation	Devices	Subject to quote
	Structured Cabling	Subject to quote
Professional Services	Implementation/Training/Installation	Subject to quote

Moves and Changes

Item Description		One-Off Charge
		Ex VAT
In-life service change	Simple Change (<10 changes)	£15.00
	Simple Change (>10 changes)	£10.00
	Complex Change	Subject to quote

Early Termination Charges

Item Description	
Early cancellation of contract	90% of monthly charges on remaining contract



Number Management

Item Description	One-Off Charge Ex VAT	Annual Rental Ex VAT
New Number Allocation	£1.00	N/A
Single Line Number Port ¹	£5.00	N/A
Multi Line Number Port ^{1,2}	£50.00	N/A

- All porting requests must have a completed Letter of Authority (LOA) printed on the customer's Letterhead paper and signed by the customer.
- Multiline is defined, as any service with more than one line, i.e. Auxiliary working lines, ISDN 2e MSN or DDI numbers, and ISDN30e DDI numbers

Call Charges

Tariff CBPS2025	Anytime	
	Call Set-Up	Call Charge
	Pence per Call	Pence per Minute
	Ex VAT	Ex VAT
Local	0.00	0.00
National	0.00	0.00
Mobile	0.00	0.00
Other UK Special Numbers	See Notes ¹	
International	See Notes ²	
International Mobile	See Notes ²	

1. Service Number Rates as per existing Basic Tariff Rates

2. International and International Mobile Rates as per existing Basic Tariff Rates -

These calls are;

- Subject to a set up charge per call.
- Timed to the next whole minute.
- Total call charges are to the next whole penny (Ex. VAT)

We may increase charges at any time. If we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees.