

Residential Service Number Charges

Call Charges to Service Numbers

Code	Service Charge		Access Charge
	Pence Per Call	Pence Per Minute	Pence Per Minute
	Inc. VAT	Inc. VAT	Inc. VAT
SC001	0.000	0.000	15.00
SC002	0.000	1.000	15.00
SC003	0.000	2.000	15.00
SC004	0.000	3.000	15.00
SC005	0.000	4.000	15.00
SC006	0.000	5.000	15.00
SC007	0.000	6.000	15.00
SC008	0.000	7.000	15.00
SC009	0.000	8.000	15.00
SC010	0.000	9.000	15.00
SC011	0.000	10.000	15.00
SC012	0.000	11.000	15.00
SC013	0.000	12.000	15.00
SC014	0.000	13.000	15.00
SC015	0.000	15.000	15.00
SC016	0.000	20.000	15.00
SC017	0.000	25.000	15.00
SC018	0.000	30.000	15.00
SC019	0.000	35.000	15.00
SC020	0.000	36.000	15.00
SC021	0.000	40.000	15.00
SC022	0.000	45.000	15.00
SC023	0.000	46.000	15.00
SC024	0.000	50.000	15.00
SC025	0.000	55.000	15.00

SC026	0.000	60.000	15.00
SC027	0.000	65.000	15.00
SC028	0.000	70.000	15.00
SC029	0.000	75.000	15.00
SC030	0.000	80.000	15.00
SC031	0.000	90.000	15.00
SC032	0.000	95.000	15.00
SC033	0.000	99.000	15.00
SC034	0.000	100.000	15.00
SC035	0.000	110.000	15.00
SC036	0.000	120.000	15.00
SC037	0.000	145.000	15.00
SC038	0.000	150.000	15.00
SC039	0.000	155.000	15.00
SC040	0.000	180.000	15.00
SC041	0.000	200.000	15.00
SC042	0.000	220.000	15.00
SC043	0.000	250.000	15.00
SC044	0.000	300.000	15.00
SC045	0.000	360.000	15.00
SC046	5.000	0.000	15.00
SC047	10.000	0.000	15.00
SC048	15.000	0.000	15.00
SC049	25.000	0.000	15.00
SC050	30.000	0.000	15.00
SC051	35.000	0.000	15.00
SC052	40.000	0.000	15.00
SC053	48.000	0.000	15.00
SC054	50.000	0.000	15.00
SC055	70.000	0.000	15.00

SC056	75.000	0.000	15.00
SC057	100.000	0.000	15.00
SC058	145.000	0.000	15.00
SC059	150.000	0.000	15.00
SC060	200.000	0.000	15.00
SC061	250.000	0.000	15.00
SC062	300.000	0.000	15.00
SC063	400.000	0.000	15.00
SC064	500.000	0.000	15.00
SC065	600.000	0.000	15.00
SC066	77.000	155.000	15.00
SC067	80.000	25.000	15.00
SC068	0.000	243.000	15.00
SC069	350.000	10.000	15.00
SC070 (ppm starts after 60 seconds)	243.000	243.000	15.00
SC071 (ppm starts after 60 seconds)	574.000	299.000	15.00
SC072 (ppm starts after 60 seconds)	698.000	349.000	15.00
SC073 (ppm starts after 60 seconds)	0.000	250.000	15.00
SC074 (ppm starts after 60 seconds)	5.000	5.000	15.00
SC075 (ppm starts after 60 seconds)	10.000	10.000	15.00
SC076 (ppm starts after 60 seconds)	40.000	40.000	15.00
SC077 (ppm starts after 60 seconds)	70.000	70.000	15.00
SC078 (ppm starts after 60 seconds)	150.000	150.000	15.00
SC079 (ppm starts after 60 seconds)	200.000	200.000	15.00
SC080 (ppm starts after 60 seconds)	445.000	257.000	15.00
SC081	0.000	18.000	15.00
SC082	0.000	22.000	15.00
SC083	0.000	350.000	15.00
SC084	250.000	75.000	15.00
SC085	260.000	99.000	15.00

SC086	275.000	78.000	15.00
SC087 (ppm starts after 60 seconds)	300.000	130.000	15.00
SC088	365.000	000.000	15.00
SC089 (ppm starts after 60 seconds)	1198.000	599.000	15.00
SC090 (ppm starts after 60 seconds)	1398.000	699.000	15.00
SC091 (ppm starts after 60 seconds)	1598.000	799.000	15.00
SC092 (ppm starts after 60 seconds)	7.000	7.000	15.00
SC093 (ppm starts after 60 seconds)	13.000	13.000	15.00
SC094 (ppm starts after 60 seconds)	80.000	80.000	15.00
SC095 (ppm starts after 60 seconds)	100.000	100.000	15.00
SC096 (ppm starts after 60 seconds)	300.000	300.000	15.00
SC097 (ppm starts after 60 seconds)	360.000	50.000	15.00
SC098 (ppm starts after 60 seconds)	360.000	150.000	15.00
SC099 (ppm starts after 60 seconds)	360.000	200.000	15.00
SC100 (ppm starts after 60 seconds)	360.000	360.000	15.00

Code	Pence Per Call
	At All Times
	Inc. VAT
DQ00	115.00

Call Charges to Personal Numbers

Code	Pence Per Minute		
	Daytime	Evening	Weekend
	Inc. VAT	Inc. VAT	Inc. VAT
PN01	5.04	5.04	5.04
PN02	17.06	10.06	10.06
PN03	24.52	16.34	8.17
PN04	27.58	18.38	9.19
PN05	31.70	20.22	9.65
PN06	38.29	25.52	12.76
PN07	51.06	51.06	51.06
PN08	50.04	39.83	39.83
PN09	26.56	26.56	26.56
PN10	17.36	17.36	17.36
PN11	20.42	20.42	20.42
PN13	20.40	20.40	20.40
PN14	24.00	24.00	24.00
PN15	35.75	35.75	35.75
PN16	39.83	29.62	29.62
PN17	27.58	27.58	27.58
PN18	39.83	39.83	39.83
PN19	30.13	30.13	30.13
PN20	13.28	13.28	13.28
PN21	14.30	14.30	14.30
PN22	15.32	15.32	15.32
PN23	16.34	16.34	16.34
PN24	10.21	10.21	10.21
PN25	24.51	24.51	24.51
PN26	42.00	42.00	42.00
PN27	10.54	6.78	5.74
PN99	18.00	18.00	18.00

For call calculation purposes points 1, 2 and 3 detailed in section 16 of the General Notices apply. Click [here](#) for further details.

Calls Charged by Fixed Fee and Timed Duration

Where the fixed fee and the duration charge both apply from the start of the call:

Code	Pence Per Minute			Pence Per Call
	Daytime	Evening	Weekend	At All Times
	Inc. VAT	Inc. VAT	Inc. VAT	Inc. VAT
PN12	4.03	1.02	1.02	51.12
FF31	0.00	0.00	0.00	15.00

See below for time period tables.

Please refer to the **NNG section** to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

Code	Pence Per Minute		
	Daytime	Evening	Weekend
	Inc. VAT	Inc. VAT	Inc. VAT
NF	Number free of charge at any time		

See below for time period tables.

Please refer to the **NNG section** to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

Code	Call Type	Pence Per Minute		
		Daytime	Evening	Weekend
		Inc. VAT	Inc. VAT	Inc. VAT
FW01	Wi-Fi Services	15.84	15.84	7.73
FW02	Wi-Fi Services	15.00	12.48	6.36
FW03	Wi-Fi Services	16.68	13.32	6.72
FW04	Wi-Fi Services	16.20	9.90	4.96
FW05	Wi-Fi Services	15.12	12.24	6.84
FW06	Wi-Fi Services	13.20	10.56	6.36
FW07	Wi-Fi Services	12.60	12.60	12.60
FW08	Wi-Fi Services	19.20	15.00	6.36
FW09	Wi-Fi Services	16.80	16.80	16.80
FW10	Wi-Fi Services	10.05	10.05	10.05
FW11	Wi-Fi Services	13.200	13.200	13.200
FW12	Wi-Fi Services	13.200	13.200	13.200

For call calculation purposes points 1, 2 and 3 apply. Click [here](#) for further details.

See below for time period tables.

Time Periods

Daytime Rate	Monday ~ Friday 7am ~ 7pm
Evening Rate	Monday ~ Friday, before 7am and after 7pm
Weekend Rate	All Day Saturday and Sunday