

MobilePlus

1. Service Description

MobilePlus is a scheme that is available to residential customers who are on a KCOM price plan.

For a monthly fee, customers receive a 25% reduction on the standard KCOM price plan pence per minute cost when dialling UK mobiles at any time. This reduction does not apply to the 'call set up fee' element of the call.

The reduction will be automatic when the call is made if you are registered with Mobile Plus and will not appear under the customer discount schemes on their telephone bill. The reduction will be applied at the time of the call.

Any other applicable discounts will be applied AFTER the MobilePlus call reduction has occurred.

For example, if the evening rate cost to a UK mobile is 9p per minute and the customer has MobilePlus, the rate for an evening call to a UK mobile will be 6.75p per minute, plus the call set up fee.

If a customer then has a UK Mobile number registered as a Favourite and Supersaver, a 25% discount will then be applied to the reduced rate.

Customers on KC Local & Weekend, KC Local, Evening & Weekend and KC Anytime that receive inclusive KCOM Landline to Mobile minutes and are registered with MobilePlus will receive MobilePlus discount once their inclusive mobile minutes have been used.

2. Service Constraints

The reduction applies to calls to UK Mobiles only.

MobilePlus is only available to customers on a KCOM price plan – It is not available on any other service i.e. Light User Scheme

3. Charging Structure

MobilePlus	Price Per Month	
	Ex VAT	Inc. VAT
MobilePlus – 25% discount pence per minute rate to UK Mobiles only	£1.67	£2.00

Notes

Please note, in accordance with KCOM's rounding policy, the total cost of a call to a mobile destination will be rounded to the next whole penny. See [notices](#)