



Not Available for New Supply, Effective 1 Dec 2017

KCOM Additions

1. Introduction

Customers with more than one line can apply for KCOM Addition on their second line, providing their first line is on one of the four KCOM plans.

Customers with an additional line can migrate from a KCOM plan to KCOM Addition without paying a change of tariff/plan charge.

This product is ideal for customers with an additional line that has limited call usage.

2. Qualification

- The additional line must be in the same name, at the same premises and be linked to their first line agreement.
- The customer must have one of the four KCOM plans on their first line. If a customer's first line is ceased, the line with KCOM Addition will be transferred to KCOM Local (unless an alternative KCOM package is requested).
- Payment for this service is via Budget Scheme or full payment direct debit only.

3. KCOM addition pricing

Connection and Rental Charge

For new 2nd line connections

Service	Connection Charge	Monthly Rental from 1 July 26	Monthly Rental after minimum contract term
	Inc. VAT	Inc. VAT	In VAT
KCOM Addition	£61.82	£8.66	£9.66

Payment by Direct Debit or Budget Scheme only.

5. Early termination charges

Early Termination Charges apply for customers ceasing their KCOM telephony service whilst still in contract. These Early Termination Charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

KCOM Addition	£1.17
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4. Chargeable call information

National Geographic Calls

Code	Type of call / description	Pence Per Minute
		At All Times
		Inc. VAT
K ^a	Calls to KCOM network	10.21
K	Calls to 01482 300300	0.00
A1	Regional to Adjacent Exchange	10.21
A2	Regional up to 56km (35 miles)	10.21
B	National destinations	10.50

For call calculation purposes points 3, 5 and 6 apply. [click here](#) for further details

Calls to 01482 385000

Code	Type of call / description	Pence Per Minute
		At All Times
		Inc. VAT
L	Calls to 01482 385000	7.20

Calling UK Mobiles

Code	Type of call / description	Pence Per Minute
		At All Times
		Inc. VAT
MB01 - MB14	Mobile Telephones	20.42

For call calculation purposes points 3, 5 and 6 apply. [Click here](#) for further details

Calls to International Destinations

Calls to International Destinations will be charged at the normal KCOM published rate.



KCOM TalkMore Calls

Calls to KCOM TalkMore customers will remain the same.

Other Call Types

All other call types will remain the same.

Discounts

Discounts schemes cannot be applied to the KCOM Additions Plan.