



Not Available for New Supply, Effective 16 April 2018

KCOM Local

Introduction

Consumer customers can choose from a range of Phone-Only Call Packages. KCOM Local is a phone package ideal for customers that mainly call local calls.

Features

- Anytime Local calls (voice charge bands K & A1)
- A monthly bundle of 60 inclusive minutes to UK mobile numbers, to be used at Saturday and Sunday evenings (voice charge bands MB01 - MB12)

Price

KCOM Local	Monthly Rental from 1 July 2026	Monthly rental after minimum contract term
	Inc. VAT	Inc VAT
Cash/Cheque	£13.49	£14.49
Direct Debit	£12.99	£13.99

KCOM plan customers can opt for a flexible contract term that is shorter than the standard contract term, for a small connection fee, as illustrated in the table below:

Flexible Contract Term	Charge (Inc. VAT)
12 Months	£0.00
9 Months	£12.00
6 Months	£24.00
3 Months	£36.00
0 Months	£48.00

Early termination fees

KCOM Local	£0.67
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These charges will apply for each month remaining on the contract and do not attract VAT.

Chargeable call information

Call charges outside of package allowance

Calls to KCOM network customers (Band K)

Code	Call Type	Pence Per Minute, at all times (Inc. VAT)
K	ISDN data calls only	5.00

Other chargeable calls

Code	Call Type	Pence Per Minute, at all times (Inc. VAT)
A2	Regional up to 56km (35 miles)	15.00
B	National Destinations	15.00

[Click here](#) for details of geographic area codes.

UK Mobile Calls

Calls to UK mobile destinations will be charged at Daytime and Evening rates 7 days a week, with the exception of UK calls made to KCOM Mobile numbers, which are free of charge:

Code	Call Type	Pence Per Minute, at all times (Inc. VAT)
MB01	UK Mobile	18.00
MB02	UK Mobile	30.00
MB03 - MB17	UK Mobile	18.00

International Calls

Calls to international destinations will be charged at the KCOM plan rate.

All call types quoted above are:

- subject to a 23p (Inc. VAT) set up charge per call
- timed to the next whole minute and
- total call charges are rounded to the next whole penny (Ex. VAT)

Time Periods for calls made from are as per below unless otherwise stated.

Daytime (peak)	Monday to Sunday, 7am-7pm
Evening (off peak)	Monday to Sunday, 7pm-7am
Weekend	Saturday and Sunday, All Day