



Contract buy-out

Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

- 100Mbps Unlimited package up to £50
- 175Mbps Unlimited package up to £75
- 300Mbps Unlimited package up to £100
- 500Mbps Unlimited package up to £150
- 900Mbps Unlimited package up to £200

Offer Period: 4th May 2022 – 31st December 2022

Eligibility: For new Lightstream customers – available when taking 100 / 175 / 300 / 500 or 900Mbps Unlimited Lightstream package in Drifffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 18-month minimum term contract for a 100 / 175 / 300 / 500 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at: <https://www.kcom.com/home/media/1dajmsr4/kcom-universal-conditions-for-service-residential-oct-2021-v20.pdf> Set-up fee of £24.99 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental (this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your early termination fee within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts