

## PayPoint

### Service Description

- KCOM have joined forces with other household names and utility companies to provide a new national network of payment outlets called PayPoints.
- PayPoints provide an easier and more convenient way to pay household bills.
- PayPoint outlets include newsagents, convenience stores and wherever you see the PayPoint sign.
- Customers simply need to take their telephone bill (which is bar coded) to any PayPoint outlet to either pay their telephone bill in full, or make part payments towards a future bill. Customers are issued with a receipt for each payment as proof of payment, to check against their next bill. Payments made through PayPoint reach customers accounts in three working days.

### Charging Structure

- This service is free of charge.