KCOM

Consumer Special Offers

Autumn Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 500 and Power Fibre 900

• Power Fibre 100 - £19.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £21.99 on 1 March 2027 and £23.99 on 1 March 2028)

• Power Fibre 500 - £24.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £27.99 on 1 March 2027 and £30.99 on 1 March 2028)

• Power Fibre 900 – £29.99 a month for the 24-month contract period and 1 eero Pro 7 router
(monthly price will increase to £32.99 on 1 March 2027 and £35.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Offer period: 10th September – 3rd November 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 03/11/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

KCOM

Autumn Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 500 and Power Fibre 900

• Power Fibre 100 – £24.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £26.99 on 1 March 2027 and £28.99 on 1 March 2028)

• Power Fibre 500 – £28.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £31.99 on 1 March 2027 and £34.99 on 1 March 202)

• Power Fibre 900 – £34.99 a month for the 24-month contract period and 1 eero Pro 7 router
(monthly price will increase to £37.99 on 1 March 2027 and £40.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 10th September to 3rd November inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 03/11/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. Colling off rights apply, see the Universal Conditions for Residential Service for details. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Wi-Fi 7 Offer 2026 - discounted monthly rental 24 months on Power Fibre 100, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 – £25.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £27.99 on 1 March 2027 and £29.99 on 1 March 2028)

• Power Fibre 500 – £29.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £32.99 on 1 March 2027 and £35.99 on 1 March 202)

• Power Fibre 900 – £34.99 a month for the 24-month contract period and 1 eero Pro 7 router
(monthly price will increase to £37.99 on 1 March 2027 and £40.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 14th July – 7th September 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 07/09/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. Colling off rights apply, see the Universal Conditions for Residential Service for details. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Wi-Fi 7 Offer – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 - £22.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £24.99 on 1 March 2027 and £26.99 on 1 March 2028)

• Power Fibre 500 - £26.99 a month for the 24-month contract period and 1 eero 7 router
(monthly price will increase to £29.99 on 1 March 2027 and £32.99 on 1 March 2028)

• Power Fibre 900 – £29.99 a month for the 24-month contract period and 1 eero Pro 7 router
(monthly price will increase to £32.99 on 1 March 2027 and £35.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Offer period: 14th July – 7th September 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 07/09/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

KCOM

£75 Voucher Offer – Terms and Conditions

This offer is available 1st June 2026 to 13th July 2026 inclusive.
This offer is open to new residential customers who purchase a KCOM Full Fibre broadband package during the Offer Period in the following locations: Broughton, Messingham, Crowle, Epworth, Barrow, Kirton Lindsey, Hibaldstow, Haxey, Scawby and Goxhill. Geographical restrictions apply and services are subject to network availability.
Eligible customers will receive a £75 voucher once their KCOM Full Fibre broadband service has been activated and the first bill has been paid in full and on time. One voucher will be issued per household. The £75 voucher will be sent via email within 60 days of successful payment of the first bill.
Offer applies to orders placed instore, online, events, Door to door or by telephone during the Offer Period. Cooling off rights apply. Subject to status, a credit check, payment by direct debit, and our standard terms and conditions available at KCOM Legal Information.
The voucher has no cash or credit alternative and cannot be exchanged, transferred, or used in conjunction with any other offer. We reserve the right to amend, withdraw, or extend this offer at any time.
The offer is administered by KCOM Group Limited, 37 Carr Lane, Hull, HU1 3RE. These terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Summer Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 500 and Power Fibre 900. - Offer started 01/06/2026

• Power Fibre 100 – £24.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £26.99 on 1 March 2027 and £28.99 on 1 March 2028)

• Power Fibre 500 – £29.99 a month for the 24-month contract period and 1 eero routers
(monthly price will increase to £32.99 on 1 March 2027 and £35.99 on 1 March 202)

• Power Fibre 900 – £33.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £36.99 on 1 March 2027 and £39.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 1st June 2026 – 13th July 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 13/07/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. Colling off rights apply, see the Universal Conditions for Residential Service for details. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Summer Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 - £21.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £23.99 on 1 March 2027 and £25.99 on 1 March 2028)

• Power Fibre 500 - £25.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £28.99 on 1 March 2027 and £31.99 on 1 March 2028)

• Power Fibre 900 – £29.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £32.99 on 1 March 2027 and £35.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Offer period: 1st June 2026 – 13th July 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 14/07/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

KCOM

Spring Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 500 and Power Fibre 900. – Offer started 10/03/2026

• Power Fibre 100 – £24.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £26.99 on 1 March 2027 and £28.99 on 1 March 2028)

• Power Fibre 500 – £28.99 a month for the 24-month contract period and 1 eero routers
(monthly price will increase to £31.99 on 1 March 2027 and £34.99 on 1 March 202)

• Power Fibre 900 – £32.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £35.99 on 1 March 2027 and £38.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 12th March – 31st May 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 31/05/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. Colling off rights apply, see the Universal Conditions for Residential Service for details. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Spring Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 500 and Power Fibre 900. – NO LONGER AVAILABLE, Offer Amended on 11/03/2026

• Power Fibre 100 – £26.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £28.99 on 1 March 2027 and £30.99 on 1 March 2028)

• Power Fibre 500 – £32.99 a month for the 24-month contract period and 1 eero routers
(monthly price will increase to £35.99 on 1 March 2027 and £38.99 on 1 March 202)

• Power Fibre 900 – £34.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £37.99 on 1 March 2027 and £40.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 1st March – 31st May 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 31/05/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. Colling off rights apply, see the Universal Conditions for Residential Service for details. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Spring Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 - £19.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £21.99 on 1 March 2027 and £23.99 on 1 March 2028)

• Power Fibre 500 - £26.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £29.99 on 1 March 2027 and £32.99 on 1 March 2028)

• Power Fibre 900 – £29.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £32.99 on 1 March 2027 and £35.99 on 1 March 2028)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Offer period: 1st March – 31st May 2026 Inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free Connection on Power Fibre 100, 500 and 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 31/05/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

KCOM

January Offer 2026 - discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 – £26.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £28.99 on 1 March 2026 and £30.99 on 1 March 2027)

• Power Fibre 500 – £29.99 a month for the 24-month contract period and 1 eero routers
(monthly price will increase to £32.99 on 1 March 2026 and £35.99 on 1 March 2027)

• Power Fibre 900 – £36.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £39.99 on 1 March 2026 and £42.99 on 1 March 2027)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 13th January – 28th February 2026 inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. £24.99 connection fee applies. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 28/02/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. Colling off rights apply, see the Universal Conditions for Residential Service for details. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

January Offer 2026 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 - £19.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £21.99 on 1 March 2026 and £23.99 on 1 March 2027)

• Power Fibre 300 - £24.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £27.99 on 1 March 2026 and £30.99 on 1 March 2027)

• Power Fibre 900 – £29.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £32.99 on 1 March 2026 and £35.99 on 1 March 2027)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 300, or Power Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Offer period: 13th January – 28th February 2026 inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. £24.99 Connection fee applies on Power Fibre 100 and 300. Free Connection on Power Fibre 900. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 28/02/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

KCOM

Broadband: Special offers

KCOM £50 Amazon Voucher Offer – Terms and Conditions

Offer Period
This offer is available from 21st November 2025 to 5th December 2025 inclusive.

Eligibility
This offer is open to new residential customers who purchase the Full Fibre 900Mbps package during the Offer Period. Geographical restrictions apply and services are subject to network availability.

Offer Details
Eligible customers will receive a £50 Amazon e-voucher once their service has been activated and the first bill has been paid in full on time. One voucher will be issued per household.

Voucher Fulfilment
The £50 Amazon e-voucher will be sent via email to the account holder within 60 days of the first bill being paid.

Offer Availability
Offer applies to orders placed in-store, online, or by telephone during the Offer Period. Cooling off rights apply. Subject to credit check, payment by Direct Debit, and KCOM's standard terms and conditions at www.kcom.com/home/legal.

Non-Exchangeable
The voucher has no cash or credit alternative and cannot be exchanged, transferred, or used in conjunction with any other offer.

Amendment or Withdrawal
KCOM reserves the right to amend, withdraw, or extend this offer at any time.

Our Details
The offer is administered by KCOM Group Limited, 37 Carr Lane, Hull, HU1 3RE. These terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Winter Offer 2025 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 – £25.99. a month for the 24-month contract period and 1 eero router
(monthly price will increase to £27.99 on 1 March 2026 and £29.99 on 1 March 2027)

• Power Fibre 500 – £33.99 a month for the 24-month contract period and 1 eero routers
(monthly price will increase to £36.99 on 1 March 2026 and £39.99 on 1 March 2027)

• Power Fibre 900 – £34.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £37.99 on 1 March 2026 and £40.99 on 1 March 2027)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 4th November 2025 - 12th January 2026 inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free connection fee applies. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 12/01/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. Colling off rights apply, see the Universal Conditions for Residential Service for details. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Winter Offer 2025 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 - £21.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £23.99 on 1 March 2026 and £25.99 on 1 March 2027)

• Power Fibre 300 - £25.99 a month for the 24-month contract period and 1 eero router
(monthly price will increase to £28.99 on 1 March 2026 and £31.99 on 1 March 2027)

• Power Fibre 900 – £29.99 a month for the 24-month contract period and 2 eero routers
(monthly price will increase to £32.99 on 1 March 2026 and £35.99 on 1 March 2027)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 300, or Power Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Offer period: 4th November 2025 – 12th January 2026 inclusive

Discount will be applied to your bill each month for the minimum 24-month contract period. Free connection fee applies. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 12/01/2026. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.

Autumn Offers 2025 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

KCOM

• Power Fibre 100 – £28.99. a month for the 24 month contract period and 1 eero router
(monthly price will increase to £30.99 on 1 March 2026 and £32.99 on 1 March 2027)

• Power Fibre 500 – £34.99 a month for the 24 month contract period and 1 eero routers
(monthly price will increase to £37.99 on 1 March 2026 and £40.99 on 1 March 2027)

• Power Fibre 900 – £38.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £41.99 on 1 March 2026 and £44.99 on 1 March 2027)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 500, or Power Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Offer period: 11th September 2025 – 10th November 2025

Discount will be applied to your bill each month for the minimum 24-month contract period. £24.99 connection fee applies. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 10/11/25. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.
Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Autumn Offers 2025 – discounted monthly rental 24 months on Power Fibre 100, Power Fibre 300, Power Fibre 500 and Power Fibre 900.

• Power Fibre 100 - £22.99 a month for the 24 month contract period and 1 eero router

KCOM

(monthly price will increase to £24.99 on 1 March 2026 and £26.99 on 1 March 2027)

• Power Fibre 300 - £26.99 a month for the 24 month contract period and 1 eero router
(monthly price will increase to £29.99 on 1 March 2026 and £32.99 on 1 March 2027)

• Power Fibre 900 – £33.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £36.99 on 1 March 2026 and £39.99 on 1 March 2027)

Eligibility: For new fibre broadband residential customers who purchase, Power Fibre 100, Power Fibre 300, or Power Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Offer period: 11th September 2025 – 10th November 2025

Discount will be applied to your bill each month for the minimum 24-month contract period. £24.99 connection fee applies. Our standard published prices will apply thereafter, see kcom.com/pricing. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change, and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our Universal Conditions for Service, see kcom.com/home/legal. Offer ends 10/11/25. Geographical restrictions apply to this offer, you can check postcode eligibility in our Price Manual www.kcom.com/home/legal, or on our website at www.kcom.com/home/.
Offer applies to orders placed instore, online or by telephone during the Offer Period. Offers are subject to postcode eligibility checks. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Summer Offers 2025 – discounted monthly rental 24 months on Full Fibre 175, Full Fibre 300, Full Fibre 500 and Full Fibre 900.

Eligibility: For new fibre broadband residential customers, geographical restrictions apply.

KCOM

• Full Fibre 175 – £29.99. a month for the 24 month contract period and 1 eero router
(monthly price will increase to £31.99 on 1 March 2026 and £33.99 on 1 March 2027)

Full Fibre 300 - £32.99 a month for the 24 month contract period and 1 eero router
(monthly price will increase to £35.99 on 1 March 2026 and £38.99 on 1 March 2027)

• Full Fibre 500 –£36.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £39.99 on 1 March 2026 and £42.99 on 1 March 2027)

• Full Fibre 900 – £43.99 a month for the 24 month contract period and 2 eero routers – available until 10/06/2025
(monthly price will increase to £46.99 on 1 March 2026 and £49.99 on 1 March 2027)

Full Fibre 900 - £38.99 a month for the 24 month contract period and 2 eero routers - available from 10/06/2025
(monthly price will increase to £41.99 on 1 March 2026 and £44.99 on 1 March 2027)

Eligibility: For new fibre broadband residential customers, geographical restrictions apply.

•Full Fibre 175 - £24.99 a month for the 24 month contract period and 1 eero router
(monthly price will increase to £26.99 on 1 March 2026 and £28.99 on 1 March 2027)

•Full Fibre 300 - £27.99 a month for the 24 month contract period and 1 eero router
(monthly price will increase to £30.99 on 1 March 2026 and £33.99 on 1 March 2027)

•Full Fibre 500 – £30.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £33.99 on 1 March 2026 and £36.99 on 1 March 2027)

• Full Fibre 900 – £33.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £36.99 on 1 March 2026 and £39.99 on 1 March 2027)

Offer period: 30th May 25 to 10th September 25

March Offer 2025 – discounted monthly rental 24 months on Full Fibre 175, Full Fibre 500 and Full Fibre 900.

• Full Fibre 175 – £32.99 a month for the 24 month contract period and 1 eero router

KCOM

(monthly price will increase to £34.99 on 1 March 2026 and £36.99 on 1 March 2027)

• Full Fibre 500 –£34.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £37.99 on 1 March 2026 and £40.99 on 1 March 2027)

• Full Fibre 900 – £38.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £41.99 on 1 March 2026 and £44.99 on 1 March 2027)

Offer period: 28th February 2025 – 29th May 2025 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Offer 2025 – discounted monthly rental 24 months on Full Fibre 175, Full Fibre 300, Full Fibre 500 and Full Fibre 900.

•Full Fibre 175 - £24.99 a month for the 24 month contract period and 1 eero router

KCOM

(monthly price will increase to £26.99 on 1 March 2026 and £28.99 on 1 March 2027)

•Full Fibre 300 - £26.99 a month for the 24 month contract period and 1 eero router
(monthly price will increase to £29.99 on 1 March 2026 and £32.99 on 1 March 2027)

•Full Fibre 500 – £29.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £32.99 on 1 March 2026 and £35.99 on 1 March 2027)

• Full Fibre 900 – £34.99 a month for the 24 month contract period and 2 eero routers
(monthly price will increase to £37.99 on 1 March 2026 and £40.99 on 1 March 2027)

Offer period: 28th February 2025 – 29th May 2025 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. In March each year, your price will increase to the prices shown above according to the package you purchase from us. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

December Offer 24 – discounted monthly rental 24 months on Full Fibre 175, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 175- £29.99* a month for the 24 month contract period
- Full Fibre 500 –£35.99* a month for the 24 month contract period
- Full Fibre 900 – £44.99* a month for the 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 17th December 2024 – 27th February 2025 inclusive.

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

December Offer 24 –discounted monthly rental 24 months on Full Fibre 100, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 100– £19.99* a month for the 24 month contract period
- Full Fibre 500 – £24.99* a month for the 24 month contract period
- Full Fibre 900 – £29.99* a month for the 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 17th December 2024 – 27th February 2025 inclusive.

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday Offer 24 –discounted monthly rental for the 24 month contract period on Full Fibre 100, and Full Fibre 300, Full Fibre 500 & Full Fibre 900.

- Full Fibre 100 – £22.99* a month for the 24 month contract period and 1 Zyxel router
- Full Fibre 300- £27.99* a month for the remaining 24 month contract period and 1 Zyxel router
- Full Fibre 500 –£32.99* a month for the remaining 24 month contract period and 1 Zyxel router
- Full Fibre 900 – £49.99* a month for the remaining 24 month contract period and 2 eero routers

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 4th November – 15th December 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday Offer 24 –discounted monthly rental 24 months on Full Fibre 175, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 175 – £21.99* a month for the 24 month contract period and 1 Zyxel router
- Full Fibre 500 – £26.99* a month for the remaining 24 month contract period and 1 Zyxel router
- Full Fibre 900 – £49.99* a month for the remaining 24 month contract period and 2 eero routers

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 4th November – 15th December 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

September Offer 24 – Tiered months free then discounted monthly rental for remaining months of the 24 month contract period on Full Fibre 175, and Full Fibre 300, Full Fibre 500 & Full Fibre 900.

KCOM

- Full Fibre 175 – £24.99* a month for the 24 month contract period
- Full Fibre 300- 1 months free then £29.99* a month for the remaining 24 month contract period
- Full Fibre 500 – 1 months free then £34.99* a month for the remaining 24 month contract period
- Full Fibre 900 – 1 months free then £39.99* a month for the remaining 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 4th September 24 –3rd November 24 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

September Offer 24 – Tiered months free then discounted monthly rental for remaining months on Full Fibre 100, Full Fibre 175, and Full Fibre 300, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 100 - £19.99* a month for the 24 month contract period
- Full Fibre 175 – £24.99* a month for the 24 month contract period
- Full Fibre 300- 1 months free then £29.99* a month for the remaining 24 month contract period
- Full Fibre 500 – 1 months free then £34.99* a month for the remaining 24 month contract period
- Full Fibre 900 – 1 months free then £39.99* a month for the remaining 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 4th September 24 – 3rd November 24 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 175, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

July / August Offer 24 –Discounted monthly rental for the 24 month contract period on Full Fibre 175, Full Fibre 500 & Full Fibre 900.

KCOM

- Full Fibre 175 –£24.99 a month* for the 24 month contract period
- Full Fibre 500 –£29.99 a month* for the 24 month contract period
- Full Fibre 900 - £39.99 a month* for the 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 13th June 2024 – 3rd September 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

June Offer 24 –Discounted monthly rental for the 24 month contract period on Full Fibre 175, and Full Fibre 300, Full Fibre 500 & Full Fibre 900.

KCOM

- Full Fibre 175 –£29.99 a month* for the 24 month contract period
- Full Fibre 300- £34.99 a month* for the 24 month contract period
- Full Fibre 500 –£39.99 a month* for the 24 month contract period
- Full Fibre 900 - £44.99 a month* for the 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 4th June 2024 –1st July 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. Free installation charge. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

June / July / August Offer 24 –Discounted monthly rental on Full Fibre 100, and Full Fibre 175, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 100 – £19.99* a month for the 24 month contract period
- Full Fibre 175- £24.99* a month for the 24 month contract period
- Full Fibre 500 – £29.99* a month for the 24 month contract period
- Full Fibre 900 – £39.99* a month for the 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 4th June 2024 – 3rd September 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Housebuilders Offer – Discounted monthly rental for 24 months on Full Fibre 500 and Full Fibre 900.

- Full Fibre 500 - £29.99 for 24 months (current standard price £59.99)
- Full Fibre 900 - £39.99 for 24 months (current standard price £69.99)

Live dates: 23rd October 2023 – 28th July 2024 inclusive

Eligibility: Offer available to new KCOM customers moving into, or currently residing in, a new Beal Homes or Bellway residential property, and existing KCOM customers moving into a new Beal Homes or Bellway residential property. Existing customers will be required to enter into a new 24m contract. This offer is withdrawn in the event the customer moves during the minimum contract term.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

No longer available

April Offer 24 – Tiered months free then discounted monthly rental for remaining months of the 24 month contract period on Full Fibre 175, and Full Fibre 300, Full Fibre 500 & Full Fibre 900.

- Full Fibre 175 – 1 month free then £29.99* a month for the remaining 24 month contract period
- Full Fibre 300- 2 months free then £34.99* a month for the remaining 24 month contract period
- Full Fibre 500 – 2 months free then £39.99* a month for the remaining 24 month contract period
- Full Fibre 900 – 3 months free then £49.99* a month for the remaining 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: 4th April 2024 – 3rd June 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

April Offer 24 – Tiered months free then discounted monthly rental for remaining months on Full Fibre 175, and Full Fibre 300, Full Fibre 500 & Full Fibre 900

- Full Fibre 175 – 1 month free then £19.99* a month for the remaining 24 month contract period
- Full Fibre 300- 2 months free then £29.99* a month for the remaining 24 month contract period
- Full Fibre 500 – 2 months free then £34.99* a month for the remaining 24 month contract period
- Full Fibre 900 – 3 months free then £44.99* a month for the remaining 24 month contract period

*until March 2025 (monthly price increases each March by CPI + 3.9%). Our standard price applies following the 24 month contract period.

Offer period: Offer period: 4th April 2024 – 3rd June 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Subject to network availability. Offer will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Offer 24 – Discounted monthly rental for 24 months on Full Fibre 100, and Full Fibre 300, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 100 - £26.99 a month (24 month contract period) (current standard price £44.99)
- Full Fibre 300- £29.99 a month (24 month contract period) (current standard price £52.99)
- Full Fibre 500 - £39.99 a month (24 month contract period) (current standard price £59.99)
- Full Fibre 900 - £44.99 a month (24 month contract period) (current standard price £69.99)

Offer period: 1st March 2024 –3rd April 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. Discount will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Offer 24 – Discounted monthly rental for 24 months on Full Fibre 100, and Full Fibre 300, Full Fibre 500 & Full Fibre 900

- •Full Fibre 100 - £19.99 a month (24 month contract period) (current standard price £44.99)
- •Full Fibre 300 - £24.99 a month (24 month contract period) (current standard price £52.99)
- •Full Fibre 500 - £29.99 a month (24 month contract period) (current standard price £59.99)
- •Full Fibre 900 - £44.99 a month (24 month contract period) (current standard price £69.99)

Offer period: 1st March 2024– 3rd April 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Subject to network availability. Discount will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12 month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

December Offer 23 – Discounted monthly rental for 24 months on Full Fibre 100, and Full Fibre 300, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 100 - £29.99 for duration of 24 month contract period (current standard price £41.99) – Prices to increase 1st March 2024
- Full Fibre 300- £34.99 for duration of 24 month contract period (current standard price £49.99) – Prices to increase 1st March 2024
- Full Fibre 500 - £39.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £44.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 12th December 2023 – 29th February 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

December Offer 23 – Discounted monthly rental for 24 months on Full Fibre 100, and Full Fibre 300, Full Fibre 500 & Full Fibre 900

KCOM

- Full Fibre 100 - £19.99 until 1st March 2024, increasing to £21.42 (current standard price £41.99 until 1st March, increasing to £44.99)
- Full Fibre 300 - £24.99 until 1st March 2024, increasing to £26.49 (current standard price £49.99 until 1st March, increasing to £52.99)
- Full Fibre 500 - £29.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £44.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 12th December 2023 – 29th February 2024 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Subject to network availability. Discount will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. In March of each year, your price will increase by an amount equal to the 12-month Consumer Price Index (CPI) inflation rate published by the Office for National Statistics in January of that year (i.e., the previous December CPI inflation rate) plus 3.9%. The annual price increase will be applied to our standard price for the package you are on. If you have an active offer or discount on your package at the time of the increase, the value of the offer or discount will remain the same and will continue to be deducted from the new standard price until your offer or discount expires. After the expiry of any offer or discount, your monthly price will be our current standard price at that time for that package. Speeds quoted are average download speeds. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Flash Sale Black Friday Offer 23 – Discounted monthly rental for 24 months on Full Fibre 175

• Full Fibre 175 - £24.99 for duration of 24-month contract period (current standard price £44.99)

KCOM

Offer period: 24th November – 27th November 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175 Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday Offer 23 – Discounted monthly rental for 24 months on Full Fibre 500, and Full Fibre 900

- Full Fibre 500 - £29.99 for duration of 24-month contract period (current standard price £59.99)
- Full Fibre 900 - £39.99 for duration of 24-month contract period (current standard price £69.99)

Offer period: 14th November – 11th December 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday Offer 23 – Discounted monthly rental for 24 months on Full Fibre 100, Full Fibre 175, Full Fibre 500, and Full Fibre 900 packages:

KCOM

- Full Fibre 100 - £19.99 for duration of 24-month contract period (current standard price £41.99)
- Full Fibre 175 - £24.99 for duration of 24-month contract period (current standard price £44.99)
- Full Fibre 500 - £29.99 for duration of 24-month contract period (current standard price £59.99)
- Full Fibre 900 - £39.99 for duration of 24-month contract period (current standard price £69.99)

Offer period: 14th November – 11th December 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages. This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Smart Wi-Fi Offer 23 – Discounted monthly rental for 18 months on Smart Wi-Fi

- Smart Wi-Fi - £2.50 for duration of 18-month contract period (current standard price £5)

Offer Period: 29th October 2023 – 12th November 2023 inclusive.

Eligibility: For customers who purchase, Smart Wi-Fi and have a KCOM FTTP (full fibre) package
Subject to network availability. The monthly discount quoted will be applied to your bill each month for the 18-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged.

For full package details, visit: http://pricing.kcomhome.com/media/1447/p02s14_kcom_consumer_special_offers.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

October Offer 23 – Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 500, and Full Fibre 900 packages:

- Full Fibre 175 - £29.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 500 - £39.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £49.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 3rd October to 13th November 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages in postcodes HU1 – HU17 inclusive.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

October Offer 23 – Discounted monthly rental for 24 months on Full Fibre 100, Full Fibre 300, Full Fibre 500, and Full Fibre 900 packages:

KCOM

• *NO LONGER AVAILABLE Full Fibre 100 - £24.99 for duration of 24 month contract period (current standard price £41.99)

*Full Fibre 100 Offer amended on 24th October 2023

- Full Fibre 100 - £19.99 for duration of 24 month contract period (current standard price (£41.99) Offer period 24th October – 13th November 2023
- Full Fibre 300 - £34.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 500 - £39.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £44.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 3rd October to 13th November 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase, Full Fibre 100, Full Fibre 300,Full Fibre 500, or Full Fibre 900Mbps packages in eligible rollout areas only, (excluding HU1 to HU17), Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Summer Sale Offer 23 – Discounted monthly rental for 24 months on Full Fibre 100, Full Fibre 175, Full Fibre 500, and Full Fibre 900 packages:

- Full Fibre 100 - £29.99 for duration of 24 month contract period (current standard price £41.99)
- Full Fibre 175 - £34.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 500 - £44.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £49.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 9th August 2023 to 2nd October 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 100, Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

June July Sale Offer – Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 300, Full Fibre 500 and Full Fibre 900 packages:

- Full Fibre 175 - £24.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 300 - £34.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 500 - £44.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £54.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 5th June to 8th August 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in eligible rollout areas only, excluding HU1 – HU17.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. The prices shown above are in contract prices. We will apply an out of contract fee to your bill after the minimum contract period if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

May June July Sale Offer – Discounted monthly rental for 24 months on Full Fibre 50, Full Fibre 100, Full Fibre 300, Full Fibre 500 and Full Fibre 900 packages:

- Full Fibre 50 - £26.99 for duration of 24 month contract period (current standard price £36.99)
- Full Fibre 100 - £29.99 for duration of 24 month contract period (current standard price £41.99)
- Full Fibre 300 - £39.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 500 - £49.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £59.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 2nd May to 8th August 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 50, Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages within postcodes HU1-HU17 inclusive.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. Prices shown above are in contract prices, the prices for your broadband package after the minimum contract term increase by up to £3 per month if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Spring Sale Offer – Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 300, and Full Fibre 900 packages:

- Full Fibre 175 - £29.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 300 - £34.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 500 - £44.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £54.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 3rd April to 4th June 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 300, Full Fibre 500 or Full Fibre 900Mbps packages in eligible rollout areas only, excluding HU1 – HU17.

Subject to network availability. The discounted monthly charge will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. Prices shown above are in contract prices, the prices for your broadband package after the minimum contract term increase by up to £3 per month if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

April Sale Offer – Discounted monthly rental for 24 months on Full Fibre 100, Full Fibre 300, Full Fibre 500 and Full Fibre 900 packages:

KCOM

- Full Fibre 100 - £36.99 for duration of 24 month contract period (current standard price £41.99)
- Full Fibre 300 - £44.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 500 - £49.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £59.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 3rd April to 30th April 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages within postcodes HU1-HU17 inclusive.

Subject to network availability. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. Prices shown above are in contract prices, the prices for your broadband package after the minimum contract term increase by up to £3 per month if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Sale Offer – Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 300, and Full Fibre 900 packages:

- Full Fibre 175 - £39.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 300 - £44.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 900 - £64.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 1st March to 2nd April 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Ful Fibre 500, or Full Fibre 900Mbps packages within postcodes HU1-HU17 inclusive.

Subject to network availability. The £5 discount will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. Prices shown above are in contract prices, the prices for your broadband package after the minimum contract term increase by up to £3 per month if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Sale Offer – Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 300, and Full Fibre 900 packages:

KCOM

- Full Fibre 175 - £29.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 300 - £34.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 500 - £39.99 for duration of 24 moth contract period (current standard price £59.99)
- Full Fibre 900 - £49.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 1st March to 2nd April 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 300, Full Fibre 500 or Full Fibre 900Mbps packages in eligible rollout areas only, excluding HU1 – HU17.

Subject to network availability. The discounted monthly charge will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. Prices shown above are in contract prices, the prices for your broadband package after the minimum contract term increase by up to £3 per month if you don't recontract. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Winter Sale Offer – Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 300, and Full Fibre 900 packages:

KCOM

- Full Fibre 175 - £24.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 300 - £34.99 for duration of 24 month contract period (current standard price £49.99)
- Full Fibre 900 - £44.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 12th December 2022 to 28th February 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 300, or Full Fibre 900Mbps packages in eligible rollout areas only, excluding HU1 – HU17.

Subject to network availability. The discounted monthly charge will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Winter Sale Offer - Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 500, and Full Fibre 900 packages:

- Full Fibre 175 - £34.99 for duration of 24 month contract period (current standard price £44.99)

- Full Fibre 500 - £49.99 for duration of 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £59.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 12th December 2022 to 31st January 2023 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages within postcodes HU1 – HU17 inclusive.

Subject to network availability. The £10 discount will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £24.99 connection fee applies. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

November Sale Offer - Two months free and free connection: First two months free and free connection on Full Fibre 100, Full Fibre 300, Full Fibre 500 and Full Fibre 900 packages:

- Full Fibre 100 – £0 for 2 months and then £39.99 for 22 months
- Full Fibre 300 - £0 for 2 months and then £49.99 for 22 months
- Full Fibre 500 - £0 for 2 months and then £59.99 for 22 months
- Full Fibre 900 - £0 for 2 months and then £69.99 for 22 months

Offer period: 14th November – 11th December inclusive
Eligibility: For new fibre broadband residential customers who purchase Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages within postcodes HU1 – HU17 inclusive.
Subject to network availability. All contracts are subject to a minimum 24 month term. Free for the first two months and no connection fee (usually £24.99) on 100Mbps, 300Mbps, 500Mbps and 900Mbps unlimited Lightstream packages. Our standard published prices will apply in month three and for the remaining 22 months, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

November Sale Offer 1 - Three months free and free connection: First three months free and then discounted monthly rental for 21 months and free connection on Full Fibre 100, Full Fibre 175, Full Fibre 300, Full Fibre 500 and Full Fibre 900 packages:

- Full Fibre 100 – £0 for 3 months and then £24.99 for 21 months (current standard price £39.99)
- Full Fibre 175 - £0 for 3 months and then £29.99 for 21 months (current standard price £44.99)
- Full Fibre 300 - £0 for 3 months and then £34.99 for 21 months (current standard price £49.99)
- Full Fibre 500 - £0 for 3 months and then £39.99 for 21 months (current standard price £59.99)
- Full Fibre 900 - £0 for 3 months and then £49.99 for 21 months (current standard price £69.99)

Offer Period: 14th November – 11th December inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 100, Full Fibre 175, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages in eligible rollout areas only, excluding HU1 to HU17.

Subject to network availability. All contracts are subject to a minimum 24 month term. Free for the first three months and no connection fee (usually £24.99) on 100Mbps, 175Mbps, 300Mbps, 500Mbps and 900Mbps unlimited Lightstream packages. The discounted monthly charge will be applied to your bill each month from month 4 until the end of the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. No connection fee (usually £24.99). All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

October Sale Offer – Discounted monthly rental for 24 months on Full Fibre 175, Full Fibre 400, and Full Fibre 900 packages:

- Full Fibre 175 - £34.99 for duration of 24 month contract period (current standard price £44.99)
- Full Fibre 400 - £44.99 for duration of 24 month contract period (current standard price £54.99)
- Full Fibre 900 - £59.99 for duration of 24 month contract period (current standard price £69.99)

Offer period: 10th October 2022 to 13th November 2022 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 400, or Full Fibre 900Mbps packages within postcodes HU1 – HU17 inclusive.
Subject to network availability. The £10 discount will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. No connection fee (usually £24.99). All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/home/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

September Sale Offer 2022 – Discounted monthly rental for 24 months on Full Fibre 100, Full Fibre 300, Full Fibre 500 and Full Fibre 900 packages:

- Full Fibre 100 - £34.99 for the duration of the 24 month contract period (current standard price £39.99)
- Full Fibre 300 - £44.99 for the duration of the 24 month contract period (current standard price £49.99)
- Full Fibre 500 - £49.99 for the duration of the 24 month contract period (current standard price £59.99)
- Full Fibre 900 - £59.99 for the duration of the 24 month contract period (current standard price £69.99)

Offer period: 1st September – 2nd October 2022 inclusive.

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 100, Full Fibre 300, Full Fibre 500, or Full Fibre 900Mbps packages within postcodes HU1 – HU17 inclusive.

Subject to network availability. All contracts are subject to a minimum 24-month term. The discounted monthly charge will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. No connection fee (usually £24.99). All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcom.com/home/media/1dajmsr4/kcom-universal-conditions-for-service-residential-oct-2021-v20.pdf. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Two months free and free connection: First two months free and then discounted monthly rental for 22 months and free connection on Full Fibre 100, Full Fibre 300, Full Fibre 500 and Full Fibre 900

- Full Fibre 100 - £0 for 2 months and then £24.99 for 22 months (current standard price £39.99)
- Full Fibre 300 - £0 for 2 months and then £34.99 for 22 months (current standard price £49.99)
- Full Fibre 500 - £0 for 2 months and then £49.99 for 22 months (current standard price £59.99)
- Full Fibre 900 - £0 for 2 months and then £59.99 for 22 months (current standard price £69.99)

Offer period: 1st September – 13th November 2022 inclusive.

Eligibility: For new fibre broadband residential customers in eligible rollout areas only, excluding HU1 - HU17.

Subject to network availability. All contracts are subject to a minimum 24 month term. Free for the first two months and no connection fee (usually £24.99) on 100Mbps, 300Mbps, 500Mbps and 900Mbps unlimited Lightstream packages. The monthly discount quoted will then be applied to your bill each month from month three until the end of the 24-month contract period. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcom.com/home/media/1dajmsr4/kcom-universal-conditions-for-service-residential-oct-2021-v20.pdf. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Summer Sale Offer – Discounted monthly rental for 18 months on Full Fibre 175, Full Fibre 500, and Full Fibre 900 packages:

- Full Fibre 175 - £29.50 for duration of 18 month contract period (current standard price £44.99)
- Full Fibre 500 - £38.50 for duration of 18 month contract period (current standard price £59.99)
- Full Fibre 900 - £52.50 for duration of 18 month contract period (current standard price £69.99)

Offer period: 1st July 2022 to 31st August 2022 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 500, or Full Fibre 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All contracts are subject to a minimum 18 month term. The discounted monthly charge will be applied to your bill each month for the minimum 18-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. No connection fee (usually £24.99). All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcom.com/home/media/1dajmsr4/kcom-universal-conditions-for-service-residential-oct-2021-v20.pdf. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

June Sale Offer – Discounted monthly rental for 18 months on Full Fibre 175, Full Fibre 300, and Full Fibre 900 packages:

- Full Fibre 175 - £34.99 for duration of 18 month contract period (current standard price £44.99)
- Full Fibre 300 - £39.99 for duration of 18 month contract period (current standard price £49.99)
- Full Fibre 900 - £59.99 for duration of 18 month contract period (current standard price £69.99)

Offer period: 1st June 2022 to 26th June 2022 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 300, or Full Fibre 900Mbps packages within postcodes HU1 – HU17 inclusive.

Subject to network availability. The £10 discount will be applied to your bill each month for the minimum 18-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. All orders are subject to a £24.99 connection fee. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at Universal Conditions of Service | Residential & Consumer Rights | KCOM. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Three Months Free and Free Connection (Available in "Full Fibre Expansion Area"): First three months free then discounted monthly rental for 15 months and free connection on 100, 175, 300, 500 and 900Mbps Lightstream Unlimited packages:

- 100Mbps Unlimited £0 for 3 months then £24.99 for 15 months (standard price £39.99)
- 175Mbps Unlimited £0 for 3 months then £29.99 for 15 months (standard price £44.99)
- 300Mbps Unlimited £0 for 3 months then £34.99 for 15 months (standard price £49.99)
- 500Mbps Unlimited £0 for 3 months then £39.99 for 15 months (standard price £59.99)
- 900Mbps Unlimited £0 for 3 months then £49.99 for 15 months (standard price £69.99)

Offer period: 04 May 2022 – 30 June 2022

Eligibility: This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17. Free for the first three months and no connection fee (usually £24.99) on 100 Mbps, 175Mbps, 300Mbps, 500Mbps & 900Mbps unlimited Lightstream packages. The monthly discount quoted will then be applied to your bill each month from month four until the end of the 18-month contract period. Our standard published prices will apply after the end of the 18-month contract period, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. Offer ends 30/06/2022. This offer may be used in conjunction with the Good Stuff Guarantee, and contract buy out will be reviewed on a case by case basis. All orders are subject to a minimum 18-month contract, status, credit check and our Universal Conditions for Service available at kcom.com/home/legal. For full offer terms and eligible rollout areas, see kcom.com/special offers.

KCOM

April Sale Offer 2022– Discounted monthly rental for 18 months on Full Fibre 175, Full Fibre 300, Full Fibre 500 and Full Fibre 900 packages:

- Full Fibre 175 - £24.99 for duration of 18 month contract period (current standard price £44.99)
- Full Fibre 300 - £29.99 for duration of 18 month contract period (current standard price £49.99)
- Full Fibre 500 - £39.99 for duration of 18 month contract period (current standard price £54.99)
- Full Fibre 900 - £49.99 for duration of 18 month contract period (current standard price £69.99)

Offer period: 1st April 2022 to 3rd May 2022 inclusive

Eligibility: For new fibre broadband residential customers who purchase Full Fibre 175, Full Fibre 300, Full Fibre 500 or Full Fibre 900Mbps packages in eligible rollout areas only, excluding HU1 to HU17 and HU20.
Subject to network availability. The £20 discount will be applied to your bill each month for the minimum 18-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. The 175Mbps package is subject to a connection fee of £24.99. No connection fee (usually £24.99) on the 300Mbps, 500Mbps and 900Mbps packages. All other charges, including bolt-ons are unchanged. Contract buy outs will be reviewed on a vase by case basis. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at Universal Conditions of Service | Residential & Consumer Rights | KCOM. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Sale Offer 2022 - Discounted monthly rental for 18 months on Full Fibre 50, Full Fibre 100, Full Fibre 400 and Full Fibre 900 packages:

- Full Fibre 50 - £29.99 for duration of 18 month contract period (current standard price £34.99)
- Full Fibre 100 - £34.99 for duration of 18-month contract period (current standard price £39.99)
- Full Fibre 400 - £44.99 for duration of 18-month contract period (current standard price £54.99)
- Full Fibre 900 - £59.99 for duration of 18-month contract period (current standard price £69.99)

Offer period: 1st March 2022 to 18th April 2022 inclusive

Eligibility: For new fibre broadband customers who purchase KCOM's Full Fibre 50, Full Fibre 100, Full Fibre 400 and Full Fibre 900 packages within postcodes HU1 – HU17 inclusive.
Subject to network availability. This offer may not be used in conjunction with any other offer. This Offer is available to residential customers who do not already receive KCOM fibre broadband services who purchase KCOM's Full Fibre 50, Full Fibre 100, Full Fibre 400 and Full Fibre 900 packages. All orders are subject to an 18-month minimum term. Standard prices are subject to CPI plus 3.9% increase each March starting 2023. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1605/p05-s24-props-32.pdf. visit Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at Universal Conditions of Service | Residential & Consumer Rights | KCOM. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Three Months Free and Free Connection (Available in "Full Fibre Expansion Area"):

First three months free then discounted monthly rental for 15 months and free connection on 100, 175, 300, 500 and 900Mbps Lightstream Unlimited packages:

- 100Mbps Unlimited £0 for 3 months then £27.99 for 15 months (standard price £39.99)
- 175Mbps Unlimited £0 for 3 months then £29.99 for 15 months (standard price £44.99)
- 300Mbps Unlimited £0 for 3 months then £34.99 for 15 months (standard price £49.99)
- 500Mbps Unlimited £0 for 3 months then £39.99 for 15 months (standard price £59.99)
- 900Mbps Unlimited £0 for 3 months then £49.99 for 15 months (standard price £69.99)

Offer period: 00:01 01 February 2022 – 23:59 31 March 2022

Eligibility: This offer is available to new fibre broadband residential customers in eligible rollout areas only, excluding HU1 to HU17. Free for the first three months and no connection fee (usually £24.99) on 100 Mbps, 175Mbps, 300Mbps, 500Mbps & 900Mbps unlimited Lightstream packages. The monthly discount quoted will then be applied to your bill each month from month four until the end of the 18-month contract period. Our standard published prices will apply after the end of the 18-month contract period, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. Offer ends 31/03/2022. This offer may be used in conjunction with the Good Stuff Guarantee, and contract buy out will be reviewed on a case by case basis. All orders are subject to a minimum 18-month contract, status, credit check and our Universal Conditions for Service available at kcom.com/home/legal. For full offer terms and eligible rollout areas, see kcom.com/special offers.

KCOM

Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

- 100Mbps Unlimited package up to £50
- 175Mbps Unlimited package up to £75
- 300Mbps Unlimited package up to £100
- 500Mbps Unlimited package up to £150
- 900Mbps Unlimited package up to £200

Offer Period: 1st April 2022 – 3rd May 2022

Eligibility: For new Lightstream customers – available when taking 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 18-month minimum term contract for a 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at: https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £24.99 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental (this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your early termination fee within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

- 100Mbps Unlimited package up to £50
- 175Mbps Unlimited package up to £75
- 300Mbps Unlimited package up to £100
- 500Mbps Unlimited package up to £150
- 900Mbps Unlimited package up to £200

Offer Period: 00:01 01 January 2022 – 23:59 31 March 2022

Eligibility: For new Lightstream customers – available when taking 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 18-month minimum term contract for a 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at: https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £24.99 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental (this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your early termination fee within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

January Sale Offer (Available in postcodes HU1 to HU17 inclusive): Discounted monthly rental for 6 months and free connection on 50, 100, 175, 300, 500 and 900Mbps Lightstream Unlimited packages:

- 50Mbps Unlimited £26.24 for 6 months (standard price £34.99)
- 100Mbps Unlimited £29.99 for 6 months (standard price £39.99)
- 175Mbps Unlimited £33.74 for 6 months (standard price £44.99)
- 300Mbps Unlimited £37.49 for 6 months (standard price £49.99)
- 500Mbps Unlimited £44.99 for 6 months (standard price £59.99)
- 900Mbps Unlimited £52.49 for 6 months (standard price £69.99)

Offer period: 4th January 2022 to 31st January 2022 inclusive

Eligibility: For new Lightstream customers who purchase KCOM's 50Mbps, 100Mbps, 175Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream packages. Subject to network availability. This offer may not be used in conjunction with any other offer.
This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 100Mbps, 175Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream package. All orders are subject to an 18-month minimum term. Prices subject to CPI plus 3.9% increase each March starting 2022. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at Universal Conditions of Service | Residential & Consumer Rights | KCOM. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

- 100Mbps Unlimited package up to £50
- 300Mbps Unlimited package up to £100
- 500Mbps Unlimited package up to £150
- 900Mbps Unlimited package up to £200

Offer Period: 00:01 01 November 2021 – 23:59 31 December 2021
Eligibility: For new Lightstream customers – available when taking 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 18-month minimum term contract for a 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at: https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £24.99 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental (this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your early termination fee within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Waiting Credit – Up to £100 towards the cost of waiting for KCOM's full fibre broadband in KCOM's New Fibre Build Areas.

Offer Period: 00:01 01 November 2021 – 23:59 31 December 2021

Eligibility: For new Lightstream customers who pre-register for KCOM services as part of our New Fibre Build – available when taking any Lightstream package in Bridlington, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider and who pre-register for, and subsequently purchase, any Unlimited Lightstream Package. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf. Set-up fee of £24.99 applies. You can claim up to £100 towards the cost of waiting for KCOM's full fibre broadband when you pre-register for, and subsequently purchase, any Unlimited Lightstream Package in our New Fibre Build Areas. The cost of waiting is the difference between your in contract and out of contract price, if your contract with an existing provider ends between pre-registration and availability of Lightstream services. To claim this offer, you must have paid the out of contract price with your previous provider and send proof of payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your out of contract price. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday – Full Fibre Expansion Area.

Discounted monthly rental price for 18 months and free connection on the following KCOM Lightstream Unlimited packages:

- 175Mbps Unlimited £24.99 per month for 18 months (standard price £44.99 per month)
- 300Mbps Unlimited £29.99 per month for 18 months (standard price £49.99 per month)
- 500Mbps Unlimited £39.99 per month for 18 months (standard price £59.99 per month)
- 900Mbps Unlimited £49.99 per month for 18 months (standard price £69.99 per month)

Offer Period: 16th November to 12th December

Eligibility: For new Lightstream customers who purchase KCOM's 175Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream packages in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This offer can only be used in conjunction with Offer 1 (Contract Buy Out) or Offer 2 (Waiting Credit) provided that the eligibility criteria and terms and conditions for these offers are met.

This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 175Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. All orders are subject to an 18-month minimum term. Prices subject to CPI plus 3.9% increase each March starting 2022. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at Universal Conditions of Service | Residential & Consumer Rights | KCOM. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday Offer (Available in postcodes HU1 to HU17 inclusive): Discounted monthly rental for 3 months and free connection on 100, 175, 300, 500 and 900Mbps Lightstream Unlimited packages:

- 100Mbps Unlimited £19.99 for 3 months (standard price £39.99)
- 175Mbps Unlimited £22.49 for 3 months (standard price £44.99)
- 300Mbps Unlimited £24.99 for 3 months (standard price £49.99)
- 500Mbps Unlimited £29.99 for 3 months (standard price £59.99)
- 900Mbps Unlimited £34.99 for 3 months (standard price £69.99)

Offer period: 16th November to 12th December

Eligibility: For new Lightstream customers who purchase KCOM's 100Mbps, 175Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream packages. Subject to network availability. This offer may not be used in conjunction with any other offer.
This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 100Mbps, 175Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream package. All orders are subject to an 18-month minimum term. Prices subject to CPI plus 3.9% increase each March starting 2022. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at Universal Conditions of Service | Residential & Consumer Rights | KCOM. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 1: Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

- 100Mbps Unlimited package up to £50
- 300Mbps Unlimited package up to £100
- 500Mbps Unlimited package up to £150
- 900Mbps Unlimited package up to £200

Offer Period: 00:01 01 August 2021 – 23:59 30 September 2021
Eligibility: For new Lightstream customers – available when taking 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 18-month minimum term contract for a 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at: https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £24.99 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental(this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your early termination fee within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 2: Waiting Credit – Up to £100 towards the cost of waiting for KCOM's full fibre broadband in KCOM's New Fibre Build Areas.

Offer Period: 00:01 01 August 2021 – 23:59 30 September 2021
Eligibility: For new Lightstream customers who pre-register for KCOM services as part of our New Fibre Build – available when taking any Lightstream package in Bridlington, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider and who pre-register for, and subsequently purchase, any Unlimited Lightstream Package. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf. Set-up fee of £24.99 applies. You can claim up to £100 towards the cost of waiting for KCOM's full fibre broadband when you pre-register for, and subsequently purchase, any Unlimited Lightstream Package in our New Fibre Build Areas. The cost of waiting is the difference between your in contract and out of contract price, if your contract with an existing provider ends between pre-registration and availability of Lightstream services. To claim this offer, you must have paid the out of contract price with your previous provider and send proof of payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your out of contract price. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 3: Discounted monthly rental price for 18 months and free connection on the following KCOM Lightstream Unlimited packages:

- 100Mbps Unlimited £27.99 per month for 18 months (standard price £39.99 per month)
- 300Mbps Unlimited £34.99 per month for 18 months (standard price £49.99 per month)
- 500Mbps Unlimited £39.99 per month for 18 months (standard price £59.99 per month)
- 900Mbps Unlimited £49.99 per month for 18 months (standard price £69.99 per month)

Offer Period: 3 November 2021 to 15 November 2021

Eligibility: For new Lightstream customers who purchase KCOM's 100Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream packages in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This offer can only be used in conjunction with Offer 1 (Contract Buy Out) or Offer 2 (Waiting Credit) provided that the eligibility criteria and terms and conditions for these offers are met.
This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 100Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. All orders are subject to an 18-month minimum term. Prices subject to CPI plus 3.9% increase each March starting 2022. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at Universal Conditions of Service | Residential & Consumer Rights | KCOM. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 3: Discounted monthly rental price for 12 months on the following KCOM Lightstream Unlimited packages:

- 100Mbps Unlimited £29.99 per month for 12 months (standard price £39.99 per month)
- 300Mbps Unlimited £29.99 per month for 12 months (standard price £49.99 per month)
- 500Mbps Unlimited £29.99 per month for 12 months (standard price £59.99 per month)
- 900Mbps Unlimited £29.99 per month for 12 months (standard price £69.99 per month)

Offer Period: 26 July 2021 to 30 September 2021

Eligibility: For new Lightstream customers who purchase KCOM's 100Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream packages in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This offer can only be used in conjunction with Offer 1 (Contract Buy Out) or Offer 2 (Waiting Credit) provided that the eligibility criteria and terms and conditions for these offers are met.

This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 100Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. All orders are subject to an 18-month minimum term and a £24.99 connection fee. You will be charged a monthly rental charge of £29.99 per month for the first 12 months, standard price per month thereafter. You can change your package at any time during your contract period and this does not affect the minimum contract period. If you downgrade your package e.g. moving from 900Mbps to 50Mbps, 100Mbps, 300Mbps or 500Mbps a downgrade fee of £10 will apply. Changing to a higher package is possible at any time e.g. moving from 100Mbps to 300Mbps or 300Mbps to 900Mbps with no upgrade fee. Prices subject to CPI plus 3.9% increase each March starting 2022. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residentialjan-2020.pdf. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer 1: Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

• 100Mbps Unlimited package up to £50
• 300Mbps Unlimited package up to £100
• 500Mbps Unlimited package up to £150
• 900Mbps Unlimited package up to £200

Offer Period: 00:01 19 May 2021 – 23:59 29 July 2021

Eligibility: For new Lightstream customers – available when taking 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 18-month minimum term contract for a 100 / 300 / 500 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £24.99 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental(this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your early termination fee within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 2: Waiting Credit – Up to £100 towards the cost of waiting for KCOM's full fibre broadband in KCOM's New Fibre Build Areas.

Offer Period: 00:01 19 May 2021 – 23:59 29 July 2021

Eligibility: For new Lightstream customers who pre-register for KCOM services as part of our New Fibre Build – available when taking any Lightstream package in Bridlington, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider and who pre-register for, and subsequently purchase, any Unlimited Lightstream Package. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf. Set-up fee of £24.99 applies. You can claim up to £100 towards the cost of waiting for KCOM's full fibre broadband when you pre-register for, and subsequently purchase, any Unlimited Lightstream Package in our New Fibre Build Areas. The cost of waiting is the difference between your in contract and out of contract price, if your contract with an existing provider ends between pre-registration and availability of Lightstream services. To claim this offer, you must have paid the out of contract price with your previous provider and send proof of payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your out of contract price. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer 3: Discounted monthly rental price for 6 months on the following KCOM Lightstream Unlimited packages:

• 100Mbps Unlimited £24.99 per month for 6 months (standard price £39.99 per month)
• 300Mbps Unlimited £24.99 per month for 6 months (standard price £49.99 per month)
• 500Mbps Unlimited £24.99 per month for 6 months (standard price £59.99 per month)
• 900Mbps Unlimited £24.99 per month for 6 months (standard price £69.99 per month)

Offer Period: 19 May 2021 to 31 July 2021

Eligibility: For new Lightstream customers who purchase KCOM's 100Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream packages in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This offer can only be used in conjunction with Offer 1 (Contract Buy Out) or Offer 2 (Waiting Credit) provided that the eligibility criteria and terms and conditions for these offers are met.
This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 100Mbps, 300Mbps, 500Mbps or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. All orders are subject to an 18-month minimum term and a £24.99 connection fee. You will be charged a monthly rental charge of £24.99 per month for the first 6 months, standard price per month thereafter. You can change your package at any time during your contract period and this does not affect the minimum contract period. If you downgrade your package e.g. moving from 900Mbps to 50Mbps, 100Mbps, 300Mbps or 500Mbps a downgrade fee of £10 will apply. Changing to a higher package is possible at any time e.g. moving from 100Mbps to 300Mbps or 300Mbps to 900Mbps with no upgrade fee. Prices subject to CPI plus 3.9% increase each March starting 2022. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residentialjan-2020.pdf. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer 1: Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

• 75Mbps Unlimited package up to £50
• 200Mbps Unlimited package up to £100
• 400Mbps Unlimited package up to £150
• 900Mbps Unlimited package up to £200

Offer Period: 00:01 1 April 2021 – 23:59 30 June 2021

Eligibility: For new Lightstream customers – available when taking 75 / 200 / 400 or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.
Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 18-month minimum term contract for a 75 / 200 / 400 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £25 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental(this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 2: Waiting Credit – Up to £100 towards the cost of waiting for KCOM's full fibre broadband in KCOM's New Fibre Build Areas.

Offer Period: 00:01 1 April 2021 – 23:59 30 June 2021

Eligibility: For new Lightstream customers who pre-register for KCOM services as part of our New Fibre Build – available when taking any Lightstream package in Bridlington, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider and who pre-register for, and subsequently purchase, any Unlimited Lightstream Package. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf. Set-up fee of £25 applies. You can claim up to £100 towards the cost of waiting for KCOM's full fibre broadband when you pre-register for, and subsequently purchase, any Unlimited Lightstream Package in our New Fibre Build Areas. The cost of waiting is the difference between your in contract and out of contract price, if your contract with an existing provider ends between pre-registration and availability of Lightstream services. To claim this offer, you must have paid the out of contract price with your previous provider and send proof of payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your out of contract price. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 3: Discounted monthly rental price for 6 months on the following KCOM Lightstream Unlimited packages:

- 75Mbps Unlimited £25 per month for 6 months (standard price £42 per month)
- 200Mbps Unlimited £25 per month for 6 months (standard price £46 per month)
- 400Mbps Unlimited £25 per month for 6 months (standard price £50 per month)
- 900Mbps Unlimited £25 per month for 6 months (standard price £79 per month)

Offer Period: 1 April 2021 to 30 June 2021

Eligibility: For new Lightstream customers who purchase KCOM's 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream packages in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.
Terms and conditions:
This offer can only be used in conjunction with Offer 1 (Contract Buy Out) or Offer 2 (Waiting Credit) provided that the eligibility criteria and terms and conditions for these offers are met.
This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period.
All orders are subject to an 18-month minimum term and a £25 connection fee.
You will be charged a monthly rental charge of £25 per month for the first 6 months, standard price per month thereafter.
You can change your package at any time during your contract period and this does not affect the minimum contract period. If you downgrade your package e.g. moving from 900Mbps to 30Mbps, 75Mbps, 200Mbps or 400Mbps a downgrade fee of £10 will apply. Changing to a higher package is possible at any time e.g. moving from 75Mbps to 200Mbps or 200Mbps to 900Mbps with no upgrade fee.
Prices subject to CPI plus 3.9% increase each March starting 2022. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer 1: Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected

• 75Mbps Unlimited package up to £50
• 200Mbps Unlimited package up to £100
• 400Mbps Unlimited package up to £150
• 900Mbps Unlimited package up to £200

Offer Period: 00:01 1 February 2021 – 23:59 31 March 2021

Eligibility: For new Lightstream customers – available when taking 75 / 200 / 400 or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.
Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 12-month minimum term contract for a 75 / 200 / 400 or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £25 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental(this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select as set out above. To claim this offer, you must have paid those early termination fees in full and send us proof of your payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 2: Waiting Credit – Up to £100 towards the cost of waiting for KCOM's full fibre broadband in KCOM's New Fibre Build Areas.

Offer Period: 00:01 1 March 2021 – 23:59 31 March 2021

Eligibility: For new Lightstream customers who pre-register for KCOM services as part of our New Fibre Build – available when taking any Lightstream package in Bridlington, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider and who pre-register for, and subsequently purchase, any Unlimited Lightstream Package. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf. Set-up fee of £25 applies. You can claim up to £100 towards the cost of waiting for KCOM's full fibre broadband when you pre-register for, and subsequently purchase, any Unlimited Lightstream Package in our New Fibre Build Areas. The cost of waiting is the difference between your in contract and out of contract price, if your contract with an existing provider ends between pre-registration and availability of Lightstream services. To claim this offer, you must have paid the out of contract price with your previous provider and send proof of payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your out of contract price. Examples of how we calculate the Waiting Credit can be found at [link to Waiting Credit page]. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 3: £33 per month for 12 months for KCOM's 75Mbps Unlimited Lightstream package (standard price £42 per month)

Offer Period: 1 February 2021 to 31 March 2021 inclusive

Eligibility: For new Lightstream customers who purchase KCOM's 75Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.
Terms and conditions: This offer can only be used in conjunction with Offer 1 provided that the eligibility criteria and terms and conditions for Offer 1 are met. This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 75Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge of £33 per month for 12 months, £42 a month thereafter. Prices may increase during your contract term. 75Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer 4: Friends and Family discount: Discounted monthly rental price for 24 months on the following KCOM Lightstream Unlimited packages:

30Mbps package £30 per month (standard price £40 per month);
75Mbps package £31 per month (standard price £42 per month);
200Mbps package £34 per month (standard price £46 per month);
400Mbps package £37 per month (standard price £50 per month);
900Mbps package £59 per month (standard price £79 per month);

Offer Period: 15 January to 31 March 2021 Inclusive

Eligibility: For new Lightstream customers who purchase KCOM's 30Mbps, 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.
Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 30Mbps, 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period provided that the customer is referred to KCOM by a KCOM employee as part of KCOM's Friends and Families scheme and the customer completes the prescribed registration process. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge as set out above. Prices may increase during your contract term. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer 5: Discounted monthly rental price of £37 per month for 12 months for KCOM's 400Mbps Unlimited Lightstream package (standard price £50 per month)

Offer Period: 24 February 2021 to 31 March 2021 inclusive

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase KCOM's 400Mbps Unlimited Lightstream package in Bridlington, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Hornsea, Withernsea or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer does not prohibit this. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive KCOM Lightstream services and purchase KCOM's 400Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge of £37 per month for 12 months, £50 a month thereafter. Prices may increase during your contract term. 400Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Discounted monthly rental price of £37 per month for 12 months for KCOM's 400Mbps Unlimited Lightstream package (standard price £50 per month)

Offer Period: 16 November 2020 to 31 December 2020

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase KCOM's 400Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer does not prohibit this.. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive KCOM Lightstream services and purchase KCOM's 400Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge of £37 per month for 12 months, £50 a month thereafter. Prices may increase during your contract term. 400Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Discounted monthly rental price of £59 per month for 12 months for KCOM's 900Mbps Unlimited Lightstream package (standard price £79 per month)

Offer Period: 16 November 2020 to 31 December 2020

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase KCOM's 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer does not prohibit this. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive KCOM Lightstream services and purchase KCOM's 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge of £59 per month for 12 months, £79 a month thereafter. Prices may increase during your contract term. 900Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Discounted monthly rental price of £37 per month for 12 months when upgrading to KCOM's 400Mbps Unlimited Lightstream package (standard price £50 per month)

Offer Period: 16 November 2020 to 31 December 2020

Eligibility: For Lightstream customers who upgrade to KCOM's 400Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.
Terms and conditions: This Offer cannot be used in conjunction with any other offer. This Offer is available to residential customers in KCOM's New Fibre Build Area who already receive a KCOM Lightstream service and upgrade to KCOM's 400Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a new 12-month minimum contract term which shall commence on the date of your upgrade. You will be charged a monthly rental charge of £37 per month for 12 months, £50 a month thereafter. Prices may increase during your contract term. 400Mbps average download speed. Offer is subject to status, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Christmas Sale– New Fibre Build Area: Discounted monthly rental price of £34 per month for 12 months for KCOM's 200Mbps Unlimited package (standard price £46 per month)

Offer Period: 22 December 2020 to 31 December 2020 inclusive

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 200Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer does not prohibit this. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive a KCOM Lightstream service and purchase a KCOM 200Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge of £34 per month for 12 months, £46 a month thereafter. Prices may increase during your contract term. 200Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Discounted monthly rental price of £59 per month for 12 months when upgrading to KCOM's 900Mbps Unlimited Lightstream package (standard price £79 per month)

Offer Period: 16 November 2020 to 31 December 2020

Eligibility: For new Lightstream customers who upgrade to KCOM's 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.
Terms and conditions: This Offer cannot be used in conjunction with another offer. This Offer is available to residential customers in KCOM's New Fibre Build Area who already receive a KCOM Lightstream service and upgrade to KCOM's 900Mbps Unlimited Lightstream during the Offer Period. All orders are subject to a new 12-month minimum contract term which shall commence on the date of your upgrade. You will be charged a monthly rental charge of £59 per month for 12 months, £79 a month thereafter. Prices may increase during your contract term. 900Mbps average download speed. Offer is subject to status, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

£25 rental price per month for 12 months on our 30Mbs Unlimited package

Offer Period: 13th May 2020 to 14th September

Eligibility: For new Lightstream customers in KCOM Fibre Areas

Terms and conditions:
Full Fibre Expansion Areas: KCOM Fibre Network Expansion Area includes but is not limited to the following areas and is subject to change: Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole
Terms and conditions: This Offer is available to new residential customers in KCOM Fibre Network Expansion Area only who enter into a 12 month minimum term contract for a KCOM Lightstream service for the 30Mbs unlimited package between 13 May and 12 August 2020. This offer is not available if you already receive KCOM Lightstream services. Payment method by Direct Debit and paper-free billing required. You will pay £25 a month for 12 consecutive months from your service start date, KCOM's standard, published, contract charges will apply thereafter. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. No connection fees shall be payable in respect of orders placed on or prior to 4 July 2020, our standard connection fee of £25 shall apply thereafter. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.
KCOM Fibre Network Expansion Area includes but is not limited to the following areas and is subject to change: Driffield, Nafferton, Market Weighton, Pocklington, Howden and Goole.

Original Licenced Areas:
Terms and conditions: This Offer is available to new residential customers who enter into a 12 month minimum term contract for a KCOM Lightstream service for the 30Mbs unlimited package between 13 May and 12 August 2020. This offer is not available if you already receive KCOM Lightstream services. Payment method by Direct Debit and paper-free billing required. You will pay £25 a month for 12 consecutive months from your service start date, KCOM's standard, published, contract charges will apply thereafter. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. All orders are subject to a connection fee of £25. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

KCOM

Offer : Contract buy-out if you're with any UK broadband provider: Up to £100 credit on your KCOM bill

Offer valid:6th January 2020 to 4th December 2020

Eligibility: For new Lightstream customers – available when taking any Lightstream service

Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 12-month minimum term contract for a Lightstream service during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universal-conditions-web-version-v17-061119.pdf Set-up fee of £25 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £100 KCOM account credit capped at the amount you are charged for those early termination fees (this excludes e.g. outstanding call charges). To claim this offer, you must have paid those early termination fees in full and send us proof of your payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

£29 per month for 12 months for KCOM's 75Mbps Unlimited Lightstream package (standard price £42 per month)

Offer Period: 20th July 2020 to 4th December 2020

Eligibility: For new Lightstream customers who purchase KCOM's 75Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer states that it too can be used in conjunction with another offer. This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 75Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge of £29 per month for 12 months, £42 a month thereafter. Prices may increase during your contract term. 75Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Discounted monthly rental price of £32 per month for 12 months for KCOM's 200Mbps Unlimited Lightstream package (standard price £46 per month)

Offer Period: 20th July 2020 to 4th December 2020

Eligibility: For new Lightstream customers who purchase KCOM's 200Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer states that it too can be used in conjunction with another offer. This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 200Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge of £32 per month for 12 months, £46 a month thereafter. Prices may increase during your contract term. 200Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Friends and Family discount:

Discounted monthly rental price for 24 months on the following KCOM Lightstream Unlimited packages:

- 30Mbps package £30 per month (standard price £40 per month);
- 75Mbps package £31 per month (standard price £42 per month);
- 200Mbps package £34 per month (standard price £46 per month);
- 400Mbps package £37 per month (standard price £50 per month);
- 900Mbps package £59 per month (standard price £79 per month);

Offer Period: 12th August to 4th December

Eligibility: For new Lightstream customers who purchase KCOM's 30Mbps, 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to residential customers who do not already receive KCOM Lightstream services who purchase KCOM's 30Mbps, 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package in KCOM's New Fibre Build Area during the Offer Period provided that the customer is referred to KCOM by a KCOM employee as part of KCOM's Friends and Families scheme and the customer completes the prescribed registration process. All orders are subject to a 12-month minimum term and a £25 connection fee. You will be charged a monthly rental charge as set out above. Prices may increase during your contract term. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Lightstream Giveaway 12M free 200Mbps Goole pre-reg competition

KCOM

1. The Promoter

The promoter is KCOM Group Limited of 37 Carr Lane, Hull, HU1 3RE ("KCOM" and all references to "We" "Us" and "Our").

2. How to enter

2.1 This competition is open to any person who resides in Goole and registers their interest in KCOM lightstream services at www.kcom.com/preregister between 00:01 on 12 August 2020 and 23:59 on 16th October 2020.

2.2 When you register your interest for KCOM lightstream services, you will automatically be entered into the competition by Us unless you expressly indicate otherwise.

2.3 The competition will run from 00:01 on 12 August 2020 to 23:59 on 16 October 2020 inclusive (the "Competition Period").

3. The competition

3.1 The title of the competition is LIGHTSTREAM GIVEAWAY.

3.2 KCOM will give away 12 months' unlimited 200Mbps broadband (the "Free Period") to one individual during the Competition Period.

3.3 Prize information contained in the promotional material for this competition also forms part of these terms and conditions.

4. Eligibility

4.1 The competition is only open to all residents in the UK aged 16 and above, except:

(a) employees of KCOM or its holding or subsidiary companies; and

(b) employees of agents or suppliers of the Promoter or its holding or subsidiary companies, who are professionally connected with the competition or its administration; or

4.2 In entering the competition, you confirm that you are eligible to do so and eligible to claim the prize. KCOM may require you to provide proof that you are eligible to enter the competition.

4.3 There is a limit of one entry to the competition per household.

5. The prize

5.1 The prize is 12 months' free 200Mbps unlimited Lightstream broadband (subject to status and network availability).

5.2 You will remain bound by KCOM's terms and conditions for residential customers, including Our acceptable usage policy.

5.3 There is no cash alternative for the prize.

5.4 At the end of the Free Period, the service will become chargeable for the remainder of the contract.

5.5 Although you will not be charged for their broadband service for the Free Period, for the avoidance of doubt, you will be liable to pay any further charges not set out in this clause 5 which shall include, but shall not be limited to, any call charges (including international call charges) and any charges associated with additional call features that you purchase.

6. Winner announcement

6.1 The winner will be drawn at random by Sean Royce, Managing Director KCOM retail.

6.2 The winner will be notified by post, email or telephone at Our discretion by no later than 31 October 2020 (the "Announcement Date").

6.3 The Free Period begins on the day that the winner's services go-live (the "Service Start Date") and will expire 12 months following the Service Start Date.

6.4 The name of the winner may be obtained by sending a written request and a stamped addressed envelope to KCOM at the address specified in clause 1.

7. Claiming the prize

7.1 The prize may not be claimed by a third party on your behalf.

7.2 KCOM will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available within 30 days of the Announcement Date, KCOM reserves the right to offer the prize to another eligible entrant.

7.3 KCOM does not accept any responsibility if you are not able to take up the prize for whatever reason.

8. Data protection and publicity

8.1 KCOM will only process your personal information as set out in KCOM's Privacy Notice which is available to view on Our websites.

8.2 By entering this competition, the winner agrees that KCOM may contact them regarding the competition and use their comments in any publicity, promotional activity and/or case study. The winner may remain anonymous should they wish.

9. General

9.1 If there is any reason to believe that there has been a breach of these terms and conditions, KCOM may, at its sole discretion, reserve the right to exclude you from participating in the competition.

9.2 KCOM reserves the right to hold void, suspend, cancel, or amend the prize competition where it becomes necessary to do so.

9.3 These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England.

Cyber Monday Offer – New Fibre Build Area: First month free and no connection fee on the following KCOM Lightstream Unlimited packages:

- 75Mbps package £29 per month (standard price £42 per month);
- 200Mbps package £32 per month (standard price £46 per month);
- 400Mbps package £37 per month (standard price £50 per month);
- 900Mbps package £59 per month (standard price £79 per month);

Offer Period: 23 November 2020 to 4 December 2020

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.
Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out above. Prices may increase during your contract term. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Cyber Monday Offer (Available in postcodes HU1 to HU17 inclusive): First month free and no connection fee on KCOM's 75Mbps, 200Mbps, 400Mbps and 900Mbps Lightstream Unlimited packages.

KCOM

Offer Period: 23 November 2020 to 4 December 2020

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package. Subject to network availability.
Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to residential customers in postcodes HU1 to HU17 inclusive who do not already receive KCOM Lightstream services who purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out in our price manual. Prices may increase during your contract term. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 1: Contract buy-out if you're with any UK broadband provider: Up to £100 credit on your KCOM bill

Offer Period: 4th December 2020 to 31st January 2021

Eligibility: For new Lightstream customers – available when taking any Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider who enter into a 12-month minimum term contract for a Lightstream package in KCOM's New Fibre Build Area during the Offer Period. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf Set-up fee of £25 applies. When you switch your broadband, calls and line rental to KCOM if your provider charges you any early termination fees, you can claim up to £100 KCOM account credit capped at the amount you are charged for those early termination fees (this excludes e.g. outstanding call charges). To claim this offer, you must have paid those early termination fees in full and send us proof of your payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer 2: Discounted monthly rental price of £37 per month for 12 months for KCOM's 400Mbps Unlimited package (standard price £50 per month)

Offer Period: 8 January 2021 to 29 January 2021 inclusive

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 400Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer does not prohibit this. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive a KCOM Lightstream service and purchase a KCOM 400Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge of £37 per month for 12 months, £50 a month thereafter. Prices may increase during your contract term. 400Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 3: Discounted monthly rental price of £59 per month for 12 months for KCOM's 900Mbps Unlimited package (standard price £79 per month)

Offer Period: 8 January 2021 to 29 January 2021 inclusive

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer does not prohibit this. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive a KCOM Lightstream service and purchase a KCOM 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge of £59 per month for 12 months, £79 a month thereafter. Prices may increase during your contract term. 900Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 4: One Month Free & Free Connection – New Fibre Build Area: First month free and no connection fee on the following KCOM Lightstream Unlimited packages:

- 75Mbps package standard price £42 per month

- 200Mbps package standard price £46 per month
- 400Mbps package standard price £50 per month
- 900Mbps package standard price £79 per month

Offer Period: 11 December 2020 to 29 January 2021 inclusive

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer including offers with a reduced monthly rental price. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out above. Prices may increase during your contract term. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 6: January Sale: First month free and no connection fee on 200Mbps Lightstream Unlimited. Discounted monthly rental price of £34 per month for 12 months for KCOM's 200Mbps Unlimited package (standard price £46 per month)

Offer Period: 18 January 2021 to 29 January 2021 inclusive

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 200Mbps Unlimited Lightstream package. Subject to network availability.

Terms and conditions: This offer can only be used in conjunction with Offer 1 provided that the eligibility criteria and terms and conditions for Offer 1 are met. This Offer is available to residential customers who do not already receive a KCOM Lightstream service and purchase a KCOM 200Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge of £34 per month for 12 months, £46 a month thereafter. Prices may increase during your contract term. 200Mbps average download speed. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 7: January Sale: One Month Free & Free Connection: First month free and no connection fee on the following KCOM Lightstream Unlimited packages:

- 75Mbps package standard price £42 per month
- 200Mbps package standard price £46 per month
- 400Mbps package standard price £50 per month
- 900Mbps package standard price £79 per month

Offer Period: 18 January 2021 to 29 January 2021 inclusive

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package. Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer including offers with a reduced monthly rental price. This Offer is available to residential customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 200Mbps, 400Mbps or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out above. Prices may increase during your contract term. Speeds quoted are average download speeds. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872711/kcom-universal-conditions-for-service-residential-jan-2020.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 2: Waiting Credit – Up to £100 towards the cost of waiting for KCOM's full fibre broadband in KCOM's New Fibre Build Areas.

Offer Period: 00:01 01 November 2021 – 23:59 31 December 2021
Eligibility: For new Lightstream customers who pre-register for KCOM services as part of our New Fibre Build – available when taking any Lightstream package in Bridlington, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to

time (KCOM's New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with other offers. This Offer is available to new UK residential customers who are switching from any UK broadband provider and who pre-register for, and subsequently purchase, any Unlimited Lightstream Package. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at https://www.kcomhome.com/media/2872666/universalconditions-web-version-v17-061119.pdf. Set-up fee of £24.99 applies. You can claim up to £100 towards the cost of waiting for KCOM's full fibre broadband when you pre-register for, and subsequently purchase, any Unlimited Lightstream Package in our New Fibre Build Areas. The cost of waiting is the difference between your in contract and out of contract price, if your contract with an existing provider ends between pre-registration and availability of Lightstream services. To claim this offer, you must have paid the out of contract price with your previous provider and send proof of payment within 90 days of your KCOM Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your out of contract price. Offer applies to orders placed in-store, online or by telephone during the Offer Period. Offer available to new UK residential customers only. We reserve the right to amend or withdraw this Offer at any stage. Cash alternatives will not be offered. Offer invalidated if you cancel your KCOM Lightstream service before your KCOM account credit is processed. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.