

## Public Payphone Call Charges

Dialled Calls from Payphones (Owned or Managed by KCOM)

The minimum call charge from KCOM public payphones is 50p and includes a connection charge of 30p. The initial 50p minimum call charge will purchase two 10p units of time. Thereafter call time is purchased in 10p units.

Code	Type Of call / destination	Time Allowed Per Unit Fee Of 10p (Seconds)	Equivalent PPM
		At All Times	At All Times
N/A	Calls to 01482 300 300	Free	Free
K	Local (01482 - Hull Area)	1,800	0.33
A1	Regional to Adjacent Exchange	900	0.67
A2	Regional up to 56 km (35 miles)	900	0.67
B	National Destinations	900	0.67

All above charges include VAT @ 20%

See **below** for time period tables.

Please refer to the **NNG section** to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

Dialled Calls from Payphones - Special Services

Code	Type Of call / destination	Time Allowed Per Unit Fee Of 10p (Seconds)			Equivalent PPM		
		Daytime	Evening	Weekend	Daytime	Evening	Weekend
S1	Information Services	10.00	10.00	10.00	60.00	60.00	60.00
S10	Message Services	10.00	10.00	10.00	60.00	60.00	60.00
S18	Special Services: Basic Rate	30.00	30.00	30.00	20.00	20.00	20.00
S23	Pagers & Voice Messaging Services	30.00	30.00	30.00	20.00	20.00	20.00
S24	Higher Rate Services	30.00	30.00	30.00	20.00	20.00	20.00
NF	Number Free of Charge	No Charge to Caller			No Charge to Caller		

All above charges include VAT @ 20%

See **below** for time period tables.

Please refer to the **NNG section** to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

## Dialled Calls from Payphones - Mobiles & Personal Numbers

Code	Type Of call / destination	Time Allowed Per Unit Fee Of 10p (Seconds)			Equivalent PPM		
		Daytime	Evening	Weekend	Daytime	Evening	Weekend
MB01 - MB10	Mobile Telephones	12.00	12.00	12.00	50.00	50.00	50.00
PN01	Personal Numbering Services	30.00	30.00	30.00	20.00	20.00	20.00
PN02	Personal Numbering Services	10.00	10.00	10.00	60.00	60.00	60.00
PN03	Personal Numbering Services	50.00	50.00	50.00	12.00	12.00	12.00
PN04	Personal Numbering Services	50.00	50.00	50.00	12.00	12.00	12.00
PN05	Personal Numbering Services	10.00	10.00	10.00	60.00	60.00	60.00
PN06	Personal Numbering Services	50.00	50.00	50.00	12.00	12.00	12.00
PN07, PN08, PN15 - PN19	Personal Numbering Services	10.00	10.00	10.00	60.00	60.00	60.00
PN09 - PN11, PN13, PN14	Personal Numbering Services	10.00	10.00	10.00	60.00	60.00	60.00
PN20 - PN23	Personal Numbering Services	10.00	10.00	10.00	60.00	60.00	60.00

All above charges include VAT @ 20%

See below for time period tables.

Please refer to the **NNG section** to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

Number	Description	Fixed Fee For First 120 Seconds In Pence	Price In Pence Per Minute After 120 Seconds
118288 & 197	Directory Enquiries (Local and National)	40.87	10.22

## Dialled Calls from Payphones - Fixed Fee Calls

Code	Time Allowed Per 10p At All Times (Seconds)	Equivalent PPM
FC00	10.00	60.00
FC01	6.13	97.87
FC03	6.13	97.87
FC05	6.13	97.87
FC06	6.13	97.87
FC07	6.13	97.87
FC08	6.13	97.87
FC11	6.13	97.87
FC13	6.13	97.87

All above charges include VAT @ 20%

See below for time period tables.

Please refer to the **NNG section** to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

## Dialled Calls from Payphones - Premium Rate Calls

Code	Time Allowed Per 10p At All Times (Seconds)	Equivalent PPM
PR00	3.00	200.00
PR01	3.00	200.00
PR02 - PR04	10.00	60.00
PR05 - PR08	10.00	60.00
PR09	3.00	200.00
PR10	10.00	60.00
PR11 - PR12	3.00	200.00
PR13 - PR15	3.00	200.00
PR16 - PR22	3.00	200.00
PR23	3.00	200.00
PR24	3.00	200.00

PR25, PR28	3.00	200.00
PR26	10.00	60.00
PR27	10.00	60.00

Code	Time Allowed Per Unit Fee Of 10p (Seconds)			Equivalent PPM		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
PS02	3.00	3.00	3.00	200.00	200.00	200.00
PS03	50.00	50.00	50.00	12.00	12.00	12.00
PS04, PS07	3.00	3.00	3.00	200.00	200.00	200.00
PS05	3.00	3.00	3.00	200.00	200.00	200.00
PS06	3.00	3.00	3.00	200.00	200.00	200.00
PS08	10.00	10.00	10.00	60.00	60.00	60.00

All above charges include VAT @ 20%

See below for time period tables.

Please refer to the **NNG section** to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

#### Time Periods

Daytime Rate	Monday ~ Friday 7am ~ 7pm
Evening Rate	Monday ~ Friday, before 7am and after 7pm
Weekend Rate	All Day Saturday and Sunday