



## International Call Charges

	Call Charge (Pence Per Minute)		
	At All Times		Mobile
	Ex VAT	Inc. VAT	
Netherlands	5.000	6.000	<u>IM01A</u>
USA	5.000	6.000	N/A
Germany	5.000	6.000	<u>IM01A</u>
Irish Republic	5.000	6.000	<u>IM01A</u>
Belgium	5.000	6.000	<u>IM01A</u>
France	5.000	6.000	<u>IM01A</u>
Spain	5.000	6.000	<u>IM01</u>
Italy	5.000	6.000	<u>IM01</u>
Denmark	5.000	6.000	<u>IM01A</u>
Sweden	5.000	6.000	<u>IM01A</u>

Calls are subject to a 15.00p set-up fee (Ex VAT) and are timed to the next whole second, with the resulting call charge rounded to the next whole penny

## Charge rates for international destinations (ex-international mobile calls)

Country	Fixed	Mobile
A		
Afghanistan	<u>13</u>	
Alaska	<u>4</u>	
Albania	<u>3</u>	<u>IM03</u>
Algeria	<u>3</u>	<u>IM03</u>
Andorra	<u>1</u>	<u>IM01</u>
Angola	<u>13</u>	
Anguilla	<u>5</u>	<u>IM05</u>
Antarctica	<u>13</u>	
Antigua & Barbuda	<u>5</u>	
Antilles Netherlands	<u>8</u>	<u>IM08</u>
Argentina	<u>10</u>	<u>IM10</u>
Armenia	<u>8</u>	<u>IM08</u>
Aruba	<u>8</u>	<u>IM08</u>
Ascension	<u>13</u>	
Australia	<u>6</u>	<u>IM06</u>
Australian Territory	<u>18</u>	
Austria	<u>2</u>	<u>IM02</u>
Azerbaijan	<u>8A</u>	
Azores	<u>1</u>	
B		
Bahamas	<u>5</u>	
Bahrain	<u>8</u>	
Bangladesh	<u>12</u>	<u>IM12</u>
Barbados	<u>5</u>	<u>IM05</u>
Belarus	<u>8A</u>	
Belize	<u>8</u>	<u>IM08</u>
Benin	<u>10</u>	
Bermuda	<u>5</u>	<u>IM05</u>
Bhutan	<u>14</u>	

Bolivia	<u>13</u>	<u>IM13</u>
Bosnia-Herzegovina	<u>3</u>	<u>IM03</u>
Botswana	<u>10</u>	
Brazil	<u>10</u>	<u>IM10</u>
Brunei Darussalam	<u>14</u>	
Bulgaria	<u>3</u>	<u>IM03</u>
Burkina Faso	<u>13</u>	<u>IM13</u>
Burundi	<u>13</u>	
C		
Cambodia	<u>17</u>	<u>IM17</u>
Cameroon	<u>10</u>	<u>IM10</u>
Canada	<u>4</u>	
Canary Islands	<u>1</u>	
Cape Verde	<u>13</u>	<u>IM13</u>
Carriacou	<u>5</u>	
Cayman Islands	<u>5</u>	<u>IM05</u>
Cent. African Rep	<u>13</u>	<u>IM13</u>
Chad	<u>18</u>	
Chatham Islands	<u>6</u>	
Chile	<u>10</u>	<u>IM10</u>
China	<u>14</u>	<u>IM14</u>
Christmas Island	<u>6</u>	
Cocos Islands	<u>6</u>	
Colombia	<u>13</u>	<u>IM13</u>
Comoros	<u>18</u>	
Congo	<u>13</u>	<u>IM13</u>
Cook Islands	<u>18</u>	
Costa Rica	<u>10</u>	<u>IM10</u>
Croatia	<u>3</u>	<u>IM03</u>
Cuba	<u>18</u>	
Cyprus	<u>2</u>	<u>IM02</u>
Czech Republic	<u>2</u>	<u>IM02</u>
D		

Diego Garcia	<u>17</u>	
Djibouti	<u>13</u>	
Dominica	<u>5</u>	<u>IM05</u>
Dominican Rep.	<u>5</u>	<u>IM05</u>
E		
East Timor	<u>17</u>	<u>IM17</u>
Ecuador	<u>13</u>	<u>IM13</u>
Egypt	<u>9</u>	<u>IM09</u>
El Salvador	<u>10</u>	<u>IM10</u>
Equatorial Guinea	<u>13</u>	
Eritrea	<u>10</u>	
Estonia	<u>8A</u>	<u>IM08A</u>
Ethiopia	<u>10</u>	<u>IM10</u>
F		
Falkland Islands	<u>13</u>	
Faroe Islands	<u>2</u>	
Fiji	<u>13</u>	<u>IM13</u>
Finland	<u>2</u>	<u>IM02</u>
French Guiana	<u>13</u>	<u>IM13</u>
French Polynesia	<u>17</u>	
G		
Gabon	<u>10</u>	<u>IM10</u>
Gambia	<u>10</u>	
Georgia	<u>8</u>	<u>IM08</u>
Ghana	<u>10</u>	<u>IM10</u>
Gibraltar	<u>1</u>	<u>IM01</u>
Greece	<u>1</u>	<u>IM01</u>
Greenland	<u>13</u>	
Grenada	<u>5</u>	
Guadeloupe	<u>8</u>	<u>IM08</u>
Guam	<u>18</u>	
Guatemala	<u>10</u>	
Guinea	<u>13</u>	<u>IM13</u>

Guinea Bissau	<u>18</u>	
Guyana	<u>13</u>	<u>IM13</u>
H		
Haiti	<u>13</u>	<u>IM13</u>
Hawaii	<u>4</u>	
Honduras	<u>10</u>	
Hong Kong	<u>6</u>	<u>IM06</u>
Hungary	<u>2</u>	<u>IM02</u>
I		
Iceland	<u>3</u>	<u>IM03</u>
India	<u>16</u>	<u>IM16</u>
Indonesia	<u>14</u>	<u>IM14</u>
Iran	<u>10</u>	
Iraq	<u>10</u>	
Israel	<u>8A</u>	<u>IM08A</u>
Ivory Coast	<u>10</u>	
J		
Jamaica	<u>5</u>	<u>IM05</u>
<u>Japan</u> <sup>2</sup>	<u>3</u>	<u>IM03</u>
Jordan	<u>9</u>	<u>IM09</u>
K		
Kazakhstan	<u>8A</u>	
Kenya	<u>10</u>	<u>IM10</u>
Khabarovsk	<u>8</u>	
Kiribati	<u>18</u>	
Korea (North)	<u>18</u>	
Korea (South)	<u>14</u>	<u>IM14</u>
Kuwait	<u>8</u>	<u>IM08</u>
Kyrgyzstan	<u>8A</u>	<u>IM08A</u>
L		
Laos	<u>13</u>	<u>IM13</u>
Latvia	<u>8A</u>	<u>IM08A</u>
Lebanon	<u>9</u>	<u>IM09</u>

Lesotho	<u>10</u>	
Liberia	<u>10</u>	<u>IM10</u>
Libya	<u>3</u>	
Liechtenstein	<u>1A</u>	<u>IM01A</u>
Lithuania	<u>8A</u>	<u>IM08A</u>
Luxembourg	<u>1A</u>	<u>IM01A</u>
M		
Macao	<u>14</u>	
Macedonia	<u>3</u>	<u>IM03</u>
Madagascar	<u>13</u>	<u>IM13</u>
Madeira	<u>1</u>	
Malawi	<u>10</u>	
<u>Malaysia</u> <sup>2</sup>	<u>3</u>	<u>IM03</u>
Maldives Islands	<u>13</u>	
Mali	<u>13</u>	
Malta	<u>2</u>	<u>IM02</u>
Marshall Islands	<u>17</u>	
Martinique	<u>8</u>	<u>IM08</u>
Mauritania	<u>13</u>	<u>IM13</u>
Mauritius	<u>10</u>	
Mayotte	<u>10</u>	
Mexico	<u>14</u>	
Micronesia	<u>17</u>	
Midway Island	<u>17</u>	
Moldova	<u>8</u>	<u>IM08</u>
Monaco	<u>1</u>	<u>IM01</u>
Mongolia	<u>13</u>	
Monserrat	<u>5</u>	<u>IM05</u>
Morocco	<u>3</u>	
Mozambique	<u>13</u>	<u>IM13</u>
Myanmar	<u>18</u>	
N		
Nakhodka	<u>13</u>	

Namibia	<u>10</u>	
Nauru Island	<u>18</u>	
Nepal	<u>14</u>	
New Caledonia	<u>17</u>	<u>IM17</u>
New Zealand	<u>6</u>	<u>IM06</u>
Nicaragua	<u>10</u>	
Niger	<u>13</u>	<u>IM13</u>
Nigeria	<u>15</u>	<u>IM15</u>
Niue Islands	<u>13</u>	
Norfolk Islands	<u>13</u>	
N. Mariana Islands	<u>18</u>	
Norway	<u>2</u>	<u>IM02</u>
O		
Oman	<u>8</u>	<u>IM08</u>
P		
Pakistan	<u>12</u>	<u>IM12</u>
Palau	<u>18</u>	
Palestine	<u>8A</u>	<u>IM08A</u>
Panama	<u>10</u>	<u>IM10</u>
Papua New Guinea	<u>13</u>	
Paraguay	<u>10</u>	<u>IM10</u>
Peru	<u>10</u>	<u>IM10</u>
Philippines	<u>14</u>	
Poland	<u>2</u>	<u>IM02</u>
Portugal	<u>1</u>	<u>IM01</u>
Puerto Rico	<u>5</u>	
Q		
Qatar	<u>8</u>	
R		
Reunion	<u>13</u>	<u>IM13</u>
Rodriguez Island	<u>18</u>	
Romania	<u>8A</u>	<u>IM08A</u>
Ross Island	<u>13</u>	

Russia	<u>8A</u>	<u>IM08A</u>
Rwanda	<u>13</u>	<u>IM13</u>
S		
St Helena	<u>13</u>	
St Kitts & Nevis	<u>5</u>	
St Lucia	<u>5</u>	<u>IM05</u>
St Pierre et Miquelon	<u>9</u>	<u>IM09</u>
St Vincent & Grenadines	<u>5</u>	<u>IM05</u>
Sakhalin	<u>13</u>	
Samoa U.S.	<u>18</u>	
Samoa West	<u>17</u>	
San Marino	<u>3</u>	
Sao Tome & Principe	<u>18</u>	<u>IM18</u>
Saudi Arabia	<u>8</u>	<u>IM08</u>
Senegal	<u>10</u>	
Serbia and Montenegro	<u>3</u>	<u>IM03</u>
Seychelles	<u>10</u>	<u>IM10</u>
Sierra Leone	<u>10</u>	
Singapore	<u>7</u>	<u>IM07</u>
Slovakia	<u>2</u>	<u>IM02</u>
Slovenia	<u>3</u>	<u>IM03</u>
Solomon Islands	<u>17</u>	
Somalia	<u>18</u>	
South Africa	<u>8A</u>	<u>IM08A</u>
Spanish N. Africa	<u>1</u>	
Sri Lanka	<u>12</u>	<u>IM12</u>
Sudan	<u>10</u>	
Surinam	<u>10</u>	<u>IM10</u>
Swaziland	<u>10</u>	
Switzerland	<u>1A</u>	<u>IM01A</u>
Syria	<u>9</u>	
T		
Taiwan	<u>14</u>	<u>IM14</u>



Tajikistan	<u>13</u>	<u>IM13</u>
Tanzania	<u>10</u>	<u>IM10</u>
Tartarstan	<u>8</u>	
Thailand	<u>14</u>	<u>IM14</u>
Togo	<u>10</u>	<u>IM10</u>
Tokelau	<u>17</u>	
Tonga	<u>13</u>	<u>IM13</u>
Trinidad & Tobago	<u>5</u>	<u>IM05</u>
Tristan De Cunha	<u>17</u>	
Tunisia	<u>3</u>	<u>IM03</u>
Turkey	<u>3</u>	<u>IM03</u>
Turkmenistan	<u>12</u>	
Turks & Caicos Islands	<u>5</u>	<u>IM05</u>
Tuvalu	<u>18</u>	
U		
Uganda	<u>10</u>	
Ukraine	<u>8A</u>	
Utd Arab Emirates	<u>8</u>	<u>IM08</u>
Uruguay	<u>10</u>	
Uzbekistan	<u>8A</u>	
V		
Vanuatu	<u>18</u>	
Vatican City	<u>1</u>	
Venezuela	<u>10</u>	<u>IM10</u>
Vietnam	<u>13</u>	<u>IM13</u>
Virgin Islands U.K.	<u>5</u>	
Virgin Islands U.S.	<u>5</u>	
W		
Wake Island	<u>17</u>	
Wallis & Fortuna	<u>17</u>	
Y		
Yemen	<u>10</u>	<u>IM10</u>
Yugoslavia (See Serbia and Montenegro)	N/A	

Z		
Zaire	<u>13</u>	<u>IM13</u>
Zambia	<u>10</u>	
Zimbabwe	<u>10</u>	<u>IM10</u>

@ Band 3 charges apply to numbers beginning with 00 905

### International call charges from business & payphone lines (excluding public payphones)

Charge Band	<u>Charge In Pence Per Minute &lt;</u>					
	Daytime		Evening		Weekend	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Charge Band 1	24.000	28.800	24.000	28.800	24.000	28.800
Charge Band 1A	20.000	24.000	20.000	24.000	20.000	24.000
Charge Band 2	27.000	32.400	27.000	32.400	27.000	32.400
Charge Band 3	45.000	54.000	45.000	54.000	45.000	54.000
Charge Band 4	15.000	18.000	15.000	18.000	15.000	18.000
Charge Band 5	55.000	66.000	55.000	66.000	55.000	66.000
Charge Band 6	33.000	39.600	33.000	39.600	33.000	39.600
Charge Band 7	44.000	52.800	44.000	52.800	44.000	52.800
Charge Band 8	70.000	84.000	70.000	84.000	70.000	84.000
Charge Band 8A	60.000	72.000	60.000	72.000	60.000	72.000
Charge Band 9	90.000	108.000	90.000	108.000	90.000	108.000
Charge Band 10	100.000	120.000	100.000	120.000	100.000	120.000
Charge Band 11	58.000	69.600	58.000	69.600	58.000	69.600
Charge Band 12	100.000	120.000	100.000	120.000	100.000	120.000
Charge Band 13	100.000	120.000	100.000	120.000	100.000	120.000
Charge Band 14	80.000	96.000	80.000	96.000	80.000	96.000
Charge Band 15	80.000	96.000	80.000	96.000	80.000	96.000
Charge Band 16	90.000	108.000	90.000	108.000	90.000	108.000
Charge Band 17	150.000	180.000	150.000	180.000	150.000	180.000
Charge Band 18	130.000	156.000	130.000	156.000	130.000	156.000

Charge Band	Charge In Pence Per Minute	
	At All Times	
	Ex VAT	Inc. VAT
Inmarsat A	504.00	604.80
Inmarsat B	323.00	387.60
Inmarsat B-Sat High Speed Data - Duplex	808.00	969.60
Inmarsat M	336.00	403.20
Inmarsat M4 High Speet Data PSTN / ISDN	600.00	720.00
Inmarsat Mobiq	220.00	264.00
Inmarsat M4 Voice	220.00	264.00
Emsat	185.00	222.00
<u>Thuraya</u> *	300.00	360.00
<u>Iridium</u> *	300.00	360.00
Skyphone	485.00	582.00

Calls are subject to a 15.00p set-up fee (Ex VAT) and are timed to the next whole second, with the resulting call charge rounded to the next whole penny.

See **below** for time period tables.

≤ These charges are applicable to international fixed lines only, and specifically exclude calls to international mobile numbers. For details of the charges to mobile numbers, see **below**.

\* Minimum charge of £1.50 (Ex VAT).

### International mobile call charges from business & payphone lines (excluding public payphones)

Charge Band	Charge In Pence Per Minute ≤					
	Daytime		Evening		Weekend	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
IM01	44.241	53.089	39.701	47.641	36.911	44.293
IM01A	38.791	46.549	37.431	44.917	34.721	41.665
IM02	46.541	55.849	43.551	52.261	41.811	50.173
IM03	68.681	82.417	60.871	73.045	58.601	70.321
IM04	32.331	38.797	31.571	37.885	30.601	36.721
IM05	76.741	92.089	67.421	80.905	64.901	77.881
IM06	50.791	60.949	49.121	58.945	46.971	56.365
IM07	61.751	74.101	59.501	71.401	57.341	68.809
IM08	94.891	113.869	79.461	95.353	74.441	89.329
IM08A	77.881	93.457	73.221	87.865	68.701	82.441
IM09	113.791	136.549	100.141	120.169	92.801	111.361
IM10	117.511	141.013	101.691	122.029	92.801	111.361
IM11	75.991	91.189	73.041	87.649	70.241	84.289
IM12	119.081	142.897	113.791	136.549	92.801	111.361
IM13	120.591	144.709	116.001	139.201	108.821	130.585
IM14	99.821	119.785	95.681	114.817	90.461	108.553
IM15	97.411	116.893	92.801	111.361	85.151	102.181
IM16	108.821	130.585	104.101	124.921	92.801	111.361
IM17	170.211	204.253	166.381	199.657	162.551	195.061
IM18	151.058	181.27	147.233	176.68	143.399	172.079

Calls are subject to a 15.00p set-up fee (Ex VAT) and are timed to the next whole second, with the resulting call charge rounded to the next whole penny

See **below** for time period tables.

For details of international mobile numbers, see the **Number Group Section**

### **Dialled international calls from payphones (owned or managed by KCOM)**

Charge Band and Charge Period	Dialled	
	Time allowed for 10p (sec's)	
	Daytime	Evening/Weekend
Irish Republic	11.89	14.44
Charge Band 1	7.86	9.80
Charge Band 1A	9.57	10.94
Charge Band 2	8.06	8.13
Charge Band 3	6.43	6.43
Charge Band 4	11.53	12.58
Charge Band 5	3.88	4.59
Charge Band 6	6.02	6.72
Charge Band 7	6.02	6.02
Charge Band 8	2.85	3.48
Charge Band 8A	3.44	3.87
Charge Band 9	2.41	2.65
Charge Band 10	2.41	2.60
Charge Band 11	4.31	4.31
Charge Band 12	2.41	2.41
Charge Band 13	2.41	2.41
Charge Band 14	2.60	2.73
Charge Band 15	2.60	2.89
Charge Band 16	2.41	2.60
Charge Band 17	2.60	2.73
Charge Band 18	2.60	2.60

All above charges include VAT @ 20%

See **below** for time period tables.

### **ISDN Service**

The following charges apply to data calls via ISDN 2 \ 2e and ISDN 30 services:

Data calls are charged at the same rate as normal telephony calls for regional and national calls.

KCOM Local Data Calls are charged as described [here](#).

International data calls are charged in accordance with the bands shown below:

Band	<b><u>Pence per Minute at All Times =</u></b>
1	56.19
2	65.62
3	66.32
4	147.06
5	214.46
6	273.78

All above charges exclude VAT @ 20%

≡Calls are subject to a 15.00p set-up fee (Ex VAT) and are timed to the next whole second, with the resulting call charge rounded to the next whole penny

International Destinations with appropriate charge group are shown below:

Country	Code	Band	Country	Code	Band	Country	Code	Band
Andorra	376	1	Greece	0030	2	Pakistan	0092	6
Argental	0054	6	Hong Kong	00852	4	Peru	0051	6
Australia	0061	4	Hungary	0036	2	Philippines	0063	6
Austria	0043	2	Iceland	00354	4	Poland	0048	2
Bahrain	00973	4	Indonesia	0062	6	Portugal	00351	2
Barbados	001809	4	India	0091	6	Puerto Rico	001787	2
Belarus	00375	6	Irish Republic	00353	1	Qatar	00974	4
Belgium	0032	2	Israel	00972	4	Romania	0040	3
Bermuda	001	4	Italy	0039	2	Russia	007	4
Bosnia-Herzegovinian	00387	4	Japan	0081	5	Seychelles	00248	5
Brazil	0055	6	Jordan	00962	4	Singapore	0065	4
Brunei	00673	6	Kazakhstan	0073	4	Slovakia	00421	2
Canada	001	3	Latvia	00371	4	Slovenia	00386	4
Chile	0056	6	Liechtenstein	00423	2	South Africa	0027	4
China	0086	6	Lithuania	00370	1	South Korea	0082	6

Combelga	007502	4	Luxembourg	00352	2	Spain	0034	2
Croatia	00385	4	Malaysia	0060	5	Sri Lanka	0094	6
Cyprus	00357	2	Maldives	00960	5	Sweden	0046	1
Czech Rep	00420	2	Malta	00356	2	Switzerland	0041	2
Denmark	0045	2	Mauritius	00230	6	Taiwan	00886	6
Egypt	0020	4	Mexico	0052	4	Thailand	0066	5
Estonia	00372	4	Monaco	00377	1	Uganda	00256	4
Finland	00358	2	Nepal	00977	5	Ukraine	00380	6
France	0033	1	Netherlands	0031	3	Ukraine	00380	6
Germany	0049	1	New Zealand	0064	4	Utd Arab Emirates	00971	4
Gibraltar	00350	2	Norway	0047	2	USA	001	3

## Time Periods

Daytime Rate	Monday ~ Friday 8am ~ 6pm
Evening Rate	Monday ~ Friday, before 8am and after 6pm
Weekend Rate	All Day Saturday and Sunday