Regional Business Internet Special Offers
Fibre Lightstream Offer - Discounted monthly rental for 24 months on Business Full Fibre 150, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 150 – £29.99 for 24 Months (current standard price £44.99)
- Business Full Fibre 500 – £39.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 900 – £49.99 for 24 Months (current standard price £84.99)
- Enhanced SLA 1 included Free of Charge with Business Full Fibre 900 (current standard price £30.00)

Offer Period: Wednesday 1st July 2026 – Wednesday 30th September 2026 inclusive.
Eligibility: For new fibre broadband business customers who purchase 150, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).
All orders are subject to a 24-month minimum term. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and payment by direct debit. Our standard terms and conditions available at www.kcom.com/business/legal. We may increase charges at any time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change and you won't have to pay any early termination fees. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.
T&Cs
*Offer is available to new fibre broadband business customers (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time). £15 per month off Business Full Fibre 150, £15 per month off Business Full Fibre 500 and £35 per month off Business Full Fibre 900 fibre broadband packages for the duration of the minimum 24-month contract. Minimum 24-month term. Our standard prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. We may increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change and you won't have to pay any early termination fees. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. All other charges, including bolt-ons are unchanged. Enhanced SLA 1 included Free of Charge with Business Full Fibre 900 and offers same working day fix for faults raised before midday or a next working day fix for faults raised after midday. Speeds quote are average download speeds. All orders are subject to status, credit check and our standard terms and conditions, see kcom.com/business/legal. Offer ends 30/09/2026.
Offer ends 30/09/2026

KCOM

Full terms and conditions

The offer

Discount applies on the following KCOM Business Full Fibre Broadband packages:
Business Full Fibre 150 – £15pm off for the duration of the 24-month contract period (standard price £44.99 per month)
Business Full Fibre 500 – £15pm off for the duration of the 24-month contract period (standard price £54.99 per month)
Business Full Fibre 900 – £35pm off for the duration of the 24-month contract period (standard price £84.99 per month)
Offer period - 1st July 2026 – 30th September 2026
Offer available to new fibre broadband business customers who purchase 150, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).
Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered.
Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Fibre Lightstream Offer - Discounted monthly rental for 24 months on Business Full Fibre 150, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 150 – £29.99 for 24 Months (current standard price £44.99)
- Business Full Fibre 500 – £39.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 900 – £49.99 for 24 Months (current standard price £84.99)
- Enhanced SLA 1 included Free of Charge with Business Full Fibre 900
- Free Connection on Full Fibre 150/300/900 saving £50

Offer Period: Wednesday 1st July 2026 – Wednesday 30th September 2026 inclusive.

Eligibility: For new fibre broadband business customers who purchase 150, 500 or 900Mbps packages (in eligible areas only (excluding HU1-HU17 inclusive)). All orders are subject to a 24-month minimum term. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies on postcodes HU1-HU17, free connection on eligible KCOM Fibre areas. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and payment by direct debit. Our standard terms and conditions available at www.kcom.com/business/legal. We may increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change and you won't have to pay any early termination fees. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

T&Cs

Offer is available to new fibre broadband business customers in eligible areas only (excluding postcodes HU1-HU17 inclusive). £15 per month off Business Full Fibre 150, £15 per month off Business Full Fibre 500 and £35 per month off Business Full Fibre 900 fibre broadband packages for the duration of the minimum 24-month contract. Minimum 24-month term. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. £50 connection fee applies on postcodes (HU1-HU17 inclusive), free of charge on other eligible KCOM Fibre areas. Speed quoted are average download speeds. Enhanced SLA 1 offers same working day fix for faults raised before midday or a next working day fix for faults raised after midday. Offer ends 30/09/2026

We may increase charges at any other time; if we do you will be able to cancel your agreement during the 30-day period after we announce the change and you won't have to pay any early termination fees. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. All orders are subject to status, credit check and our standard terms and conditions, see kcom.com/business/legal. Offer ends 30/09/2026.

Full terms and conditions

The offer
Discount applies on the following KCOM Business Full Fibre Broadband packages:

- Business Full Fibre 150 – £29.99 for 24 Months (current standard price £44.99)
- Business Full Fibre 500 – £39.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 900 – £49.99 for 24 Months (current standard price £84.99)
- Enhanced SLA 1 included Free of Charge with Business Full Fibre 900
- Free Connection on Full Fibre 150/300/900 saving £50

Offer period – 1st July 2026 – 30th September 2026.
Offer available to new fibre broadband business customers in eligible rollout areas (excluding postcodes HU1 to HU17 inclusive).
Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Regional Business Internet Special Offers

Fibre LS Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 – £34.99 for 24 Months (current standard price £49.99)
- Business Full Fibre 500 – £44.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 900 – £54.99 for 24 Months (current standard price £84.99)

Offer Period: 7th April 2026 until 30th June 2026

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

T&Cs

*Offer is available to new fibre broadband business customers (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time). The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract period. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. £50 connection fee applies. Speed quoted are average download speeds. Offer ends 30/06/2026

Access Point Offer – Discounted monthly rental for 24 months on 1 Access Point, 2 Access Point, 3 Access Point, 4 Access Point, 5 Access Point

Service	Monthly Rental (Ex.VAT)
1 Access Point	£11.00 (Standard Price £17.50)
2 Access Points	£22.00 (Standard Price £30.00)
3 Access Points	£33.00 (Standard Price £42.50)
4 Access Points	£44.00 (Standard Price £55.00)
5 Access Points	£55.00 (Standard Price £67.50)

Offer Period: 7th April 2025 until 30th June 2026

Eligibility: For new fibre broadband business customers who purchase KCOM Enterprise Wi-Fi solution (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Fibre LS Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 – £34.99 for 24 Months (current standard price £49.99)
- Business Full Fibre 500 – 1 Month Free and £44.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 900 – 1 Month Free and £59.99 for 24 Months (current standard price £84.99)

Offer Period: tbc until 31st March 2026

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

T&Cs

*Offer is available to new fibre broadband business customers (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time). The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract period. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. £50 connection fee applies. Speed quoted are average download speeds. Offer ends 31/03/2026

KCOM

Regional Business Internet Special Offers

Fibre LS Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 – £34.99 for 24 Months (current standard price £49.99)
- Business Full Fibre 500 – £42.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 900 – £47.99 for 24 Months (current standard price £84.99)

Free connection on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900 throughout the offer period.

Offer Period: 27th November 2025 until 10th January 2026

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies on all other tariffs than the ones quoted above. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

T&Cs

*Offer is available to new fibre broadband business customers (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time). The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract period. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Free connection on the Full Fibre 300/500/900 otherwise £50 connection fee applies. Speed quoted are average download speeds. Offer ends 10/01/2026

Regional Business Internet Special Offers

Fibre LS Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 – £39.99 for 24 Months (current standard price £49.99)
- Business Full Fibre 500 – £44.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 900 – £54.99 for 24 Months (current standard price £84.99)

Free connection on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900 throughout the offer period.

Offer Period: 10th November 2025 until 26th November 2025

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies on all other tariffs than the ones quoted above. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

T&Cs

*Offer is available to new fibre broadband business customers (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time). The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract period. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Free connection on the Full Fibre 300/500/900 otherwise £50 connection fee applies. Speed quoted are average download speeds. Offer ends 26/11/2025

Service	Monthly Rental (Ex.VAT)
1 Access Point	£11.00 (Standard Price £17.50)
2 Access Points	£22.00 (Standard Price £30.00)
3 Access Points	£33.00 (Standard Price £42.50)
4 Access Points	£44.00 (Standard Price £55.00)
5 Access Points	£50.00 (Standard Price £67.50)
6 Access Points	£60.00 (Standard Price £80.00)

- Free Connection (current standard price £50 per access point engineer visit)

Offer Period: 10th November 2025 until 10th January 2026

Eligibility: For new fibre broadband business customers who purchase KCOM Enterprise Wi-Fi solution (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Regional Business Internet Special Offers

Fibre LS Offer – Discounted monthly rental for 24 months on Business Full Fibre 500, Business Full Fibre 750 and Business Full Fibre 900

- Business Full Fibre 500 – £39.99 for 24 Months (current standard price £54.99)
- Business Full Fibre 750 – £49.99 for 24 Months (current standard price £64.99)
- Business Full Fibre 900 – £59.99 for 24 Months (current standard price £84.99)

Offer Period: 1st Sept 2025 – 31st Oct 2025

Eligibility: For new fibre broadband business customers who purchase 500, 750 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. We may also increase charges at any other time; if we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

T&Cs

*Offer is available to new fibre broadband business customers (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time). The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract period. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. £50 connection fee applies. Speed quoted are average download speeds. Offer ends 31/10/2025

KCOM

Q1 Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 – 1 month free then £39.99 for 23 months (current standard price £49.99)
- Business Full Fibre 500 – 1 month free then £44.99 for 23 months (current standard price £54.99)
- Business Full Fibre 900 – 3 months free then £64.99 for 21 months (current standard price £84.99)

Offer Period: 22nd April 2025 – 30th June 2025

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

T&C's

*Offer is available to new fibre broadband business customers (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time). The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract period. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. £50 connection fee applies. Speed quoted are average download speeds. Offer ends 30/06/2025

Full terms and conditions

Speed quoted are average download speeds. Offer ends 30/06/2025

KCOM

The Offer

Discount applies on the following KCOM Fibre Broadband Business packages:

- Business Full Fibre 300 – 1 month free then £39.99 for 23 months (current standard price £49.99)
- Business Full Fibre 500 – 1 month free then £44.99 for 23 months (current standard price £54.99)
- Business Full Fibre 900 – 3 months free then £64.99 for 21 months (current standard price £84.99)

Offer Period: 22nd April 2025 – 30th June 2025

Offer available to new fibre broadband business customers.

Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. Offers are administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 – £34.99 for 24 months (current standard price £49.99)
- Business Full Fibre 500 – £39.99 for 24 months (current standard price £54.99)
- Business Full Fibre 900 – £54.99 for 24 months (current standard price £84.99)

Offer Period: 4th November 2024 – 15th December 2024

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. The prices shown are in contract prices. After your contract term ends, an out of contract charge will be applied to your bill. Please see the Price Manual for full details, www.kcom.com/home/legal. £50 connection fee applies. All other charges, including bolt-ons are unchanged.

Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.
Black Friday Offer – Discounted monthly rental for 24 months on KCOM Enterprise Wi-Fi solution.

Service	Monthly Rental (Ex.VAT)
1 Access Point	£11.00 (Standard Price £17.50)
2 Access Points	£22.00 (Standard Price £30.00)
3 Access Points	£33.00 (Standard Price £42.50)
4 Access Points	£44.00 (Standard Price £55.00)
5 Access Points	£55.00 (Standard Price £67.50)
6 Access Points	£66.00 (Standard Price £80.00)

- Free Connection (current standard price £50 per access point)

Offer Period: 4th November 2024 – 15th December 2024

Eligibility: For new fibre broadband business customers who purchase KCOM Enterprise Wi-Fi solution (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

June Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 – 1 month free then £39.99 for 23 months (current standard price £49.99)
- Business Full Fibre 500 – 1 month free then £44.99 for 23 months (current standard price £54.99)
- Business Full Fibre 900 – 3 months free then £64.99 for 21 months (current standard price £84.99)

Offer Period: 1st July 2024 – 30th August 2024

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24-month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

May Offer – Discounted monthly rental for 24 months on KCOM Enterprise Wi-Fi solution.

- 2 Access points - £20 per month for 24 months (current standard price £30 per month)
- 4 Access points - £40 per month for 24 months (current standard price £55 per month)
- 6 Access points - £60 per month for 24 months (current standard price £80 per month)
- Free Connection (current standard price £50 per access point)

Offer Period: 13th May 2024 – 30th September 2024

Eligibility: For new fibre broadband business customers who purchase KCOM Enterprise Wi-Fi solution (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing.. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Offer – Discounted monthly rental for 24 months on Business Landlord Full Fibre 100, Business Landlord Full Fibre 300 and Business Landlord Full Fibre 500

- Business Landlord Full Fibre 100 - £26.00 for 24 months (current standard price £32.00)
- Business Landlord Full Fibre 300 - £29.00 for 24 months (current standard price £36.00)
- Business Landlord Full Fibre 500 - £30.00 for 24 months (current standard price £40.00)

Offer Period: 5th March 2024 – 30th September 2024

Eligibility: For new fibre broadband business landlord customers who purchase 100, 300 or 500Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

March Offer – Discounted monthly rental for 12 months on Business Landlord Full Fibre 100, Business Landlord Full Fibre 300 and Business Landlord Full Fibre 500

- Business Landlord Full Fibre 100 - £30.00 for 12 months (current standard price £35.00)
- Business Landlord Full Fibre 300 - £33.00 for 12 months (current standard price £40.00)
- Business Landlord Full Fibre 500 - £35.00 for 12 months (current standard price £45.00)

Offer Period: 5th March 2024 – 22nd July 2024

Eligibility: For new fibre broadband business landlord customers who purchase 100, 300 or 500Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 12 month minimum term. The discounted monthly charge will be applied to your bill each month for 12 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

February Offer – Discounted monthly rental for 24 months on Business Full Fibre 300, Business Full Fibre 500 and Business Full Fibre 900

- Business Full Fibre 300 - £39.99 for 24 months (current standard price £49.99)
- Business Full Fibre 500 - £42.99 for 24 months (current standard price £54.99)
- Business Full Fibre 900 - £59.99 for 24 months (current standard price £84.99)

Offer Period: 1st February 2024 – 29th February 2024

Eligibility: For new fibre broadband business customers who purchase 300, 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday Offer – Discounted monthly rental for 24 months on Business Full Fibre 500 and Business Full Fibre 900

• Business Full Fibre 500 - £34.99 for 24 months (current standard price £54.99)

• Business Full Fibre 900 - £54.99 for 24 months (current standard price £84.99)

Offer Period: 14th November – 11th December 2023 Inclusive

Eligibility: For new fibre broadband business customers who purchase 500 or 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Free Connection DIA (Direct Internet Access) Offer – Free connection on Direct Internet Access (DIA) service on 100Mb and above circuits taken on a 3-year contract.

- Free connection on DIA 100Mb and above circuits with a 3-year contract (standard connection fee between £1,000 - £5,000 depending on circuit)

Offer period: 1st September – 30th November
Eligibility: For new business DIA circuits purchased on 100Mb and above circuits, taken on a 3 year contract (postcodes HU1 – HU17 only).
Subject to network availability. All orders are subject to a 3-year minimum contract term. Free connection fee applies to this offer only. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

September October Offer – Discounted monthly rental for 24 months on Business Full Fibre 150, 500 and 900Mbps Packages:

• Business Full Fibre 150 - £39.99 for 24 months (current standard price £44.99)

• Business Full Fibre 500 - £44.99 for 24 months (current standard price £54.99)

• Business Full Fibre 900 - £59.99 for 24 months (current standard price £84.99)

Offer period: 1st September – 31st October 2023 inclusive

Eligibility: For new fibre broadband business customers who purchase 150, 500 & 900Mbps packages (postcodes HU1 – HU17, Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time).

Subject to network availability. All orders are subject to a 24 month minimum term. The discounted monthly charge will be applied to your bill each month for 24 months, our standard published prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Spring offer - Discounted monthly rental for 24 months on Business Full Fibre 150, 500 & 900Mbps packages:

- Business Full Fibre 150 – £34.99 for 24 months (standard price £44.99 per month)
- Business Full Fibre 500 – £44.99 for 24 months (standard price £54.99 per month)
- Business Full Fibre 900 – £74.99 for 24 months (standard price £84.99 per month)

Offer period: 3rd April – 4th June 2023 inclusive

Eligibility: Offer is available to new fibre broadband business customers (Available in postcodes HU1 to HU17 inclusive). Subject to network availability. All orders are subject to a 24-month minimum term. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend

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or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Spring offer new fibre build - Discounted monthly rental for 24 months on Business Full Fibre 150, 500 & 900Mbps packages:

- Business Full Fibre 150 – £34.99 for 24 months (standard price £44.99 per month)
- Business Full Fibre 500 – £39.99 for 24 months (standard price £54.99 per month)
- Business Full Fibre 900 – £64.99 for 24 months (standard price £84.99 per month)

Offer period: 3rd April – 4th June 2023 inclusive

Eligibility: Offer is available to new fibre broadband business customers in eligible rollout areas (excluding postcodes HU1 to HU17 inclusive). Subject to network availability. All orders are subject to a 24-month minimum term. The monthly discount quoted will be applied to your bill each month for the minimum 24-month contract, our standard prices will apply thereafter, see kcom.com/pricing. £50 connection fee applies. All other charges, including bolt-ons are unchanged. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, payment by direct debit and our standard terms and conditions available at www.kcom.com/business/legal. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday - Two months free and free connection: First two months free and free connection on Business Full Fibre 900:

- Business Full Fibre 900 (current standard price £84.99)

Offer period: 14th November – 11th December inclusive

Eligibility: For new fibre broadband business customers who purchase Business Full Fibre 900 within postcodes HU1 – HU17 inclusive.

Subject to network availability. All orders are subject to a 24-month minimum term. Free for the first two months and no connection fee (usually £50) on 900Mbps unlimited Business Lightstream packages. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Black Friday – New Fibre Build area: First three months free and free connection on Business Full Fibre 150, Business Full Fibre 500 and Business Full Fibre 900 packages:

- Business Full Fibre 150 (current standard price £44.99)
- Business Full Fibre 500 (current standard price £54.99)
- Business Full Fibre 900 (current standard price £84.99)

Offer period: 14th November – 11th December inclusive

Eligibility: For new fibre broadband business customers in eligible areas only, excluding HU1-HU17.

Subject to network availability. All orders are subject to a 24-month minimum term. Free for the first three months and no connection fee (usually £50) on 150Mbps, 500Mbps and 900Mbps unlimited Business Lightstream packages. Our standard published prices will apply thereafter, see kcom.com/pricing. All other charges, including bolt-ons are unchanged. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Landlord Offer – Free connection and discounted monthly rental for 12 months on Landlord Super, Landlord Ultra and Landlord Giga packages

Landlord Super Unlimited - £32.00 for 12 months (current standard price £42.00)
Landlord Ultra Unlimited - £36.00 for 12 months (current standard price £46.00)
Landlord Giga Unlimited - £65.00 for 12 months (current standard price £75.00)

Offer Period: 14th November 2022 – 31st May 2023 inclusive. Revised from expiry date of 31 January 2023.

Eligibility: For new and existing customers who purchase Landlord Super, Ultra or Giga.

Subject to network availability. All orders are subject to a 12-month minimum term. Offer available to customers entering into a new Landlord Super, Ultra or Giga contract. The discounted monthly charge will be applied to your bill each month for 12 months, our standard published prices will apply thereafter, see kcom.com/pricing. No connection fee (usually £50) on Super (200Mbps), Ultra (400Mbps) and Giga (900Mbps) unlimited Landlord Lightstream packages. Our standard published prices will apply thereafter, see kcom.com/pricing. Speeds quoted are average download speeds. For full package details visit http://pricing.kcomhome.com/media/1568/p06-s66_landlord_lightstream.pdf
Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The

Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Landlord Offer – Free connection and discounted monthly rental for 12 months on Landlord Basic

Landlord Basic - £28.00 for 12 months (current standard price £38.00)

Offer Period: 1st March 2023 – 31st May 2023 inclusive

Eligibility: For new and existing customers who purchase Landlord Basic

Subject to network availability. All orders are subject to a 12-month minimum term. Offer available to customers entering into a new Landlord Basic. The discounted monthly charge will be applied to your bill each month for 12 months, our standard published prices will apply thereafter, see kcom.com/pricing. No connection fee (usually £50) on Basic (75Mbps) Landlord Lightstream package. Our standard published prices will apply thereafter, see kcom.com/pricing. Speeds quoted are average download speeds. For full package details visit http://pricing.kcomhome.com/media/1568/p06-s66_landlord_lightstream.pdf
Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Summer Sale – New Fibre Build Area: Discounted monthly rental for 12 months on Basic Unlimited, Ultra Unlimited and Giga Unlimited packages:

- Basic Unlimited - £34.99 for 12 months (current standard price £55.00)
- Ultra Unlimited - £39.99 for 12 months (current standard price £65.00)
- Giga Unlimited - £74.99 for 12 months (current standard price £119.00)

Offer period: 1st July 2022 to 31st August 2022 inclusive

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase a 75 / 400 or 900 Mbps Business Lightstream service before 31st August 2022 in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time. Subject to network availability.

All orders are subject to a 12 month minimum term. The discounted monthly charge will be applied to your bill each month for 12 months, our standard published prices will apply thereafter, see kcom.com/pricing. Monthly rental includes voice bolt on (which includes line rental and unlimited calls to UK landlines and mobiles) only. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve

the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

New Fibre Build Area: 35% discount for 24 months on 75Mbps Unlimited, 400Mbps, 750Mbps and 900Mbps and associated voice service, with free connection

Offer Period: 4th May 2022 to 30th June 2022 inclusive

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase a 75 / 400 / 750 or 900 Mbps Business Lightstream service before 31st March 2022 in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time. Subject to network availability

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to Business customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps Lightstream Basic, 400Mbps Lightstream Ultra, 750Mbps Lightstream Hyper or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out in our price manual http://pricing.kcomhome.com/media/1566/p06-s64_kc_business_lightstream.pdf . Prices may increase during your contract term. Speeds quoted are average download speeds. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

All prices ex VAT:

(Ex VAT)	Basic Unlimited	Ultra Unlimited	Hyper Unlimited	Giga Unlimited
Standard Price	£55.00	£65.00	£85.00	£119.00
Line Rental + Voice Bolt On	£20.00	£20.00	£20.00	£20.00
BB cost	£35.00	£45.00	£65.00	£99.00
Offer Price (BB + Voice)	£35.00	£42.00	£55.00	£77.00
Connection Fee	£0.00	£0.00	£0.00	£0.00

Offer 3: April Sale Offer – Discounted monthly rental for 12 months on Lightstream Basic Unlimited, Ultra, Hyper and Giga packages:

- Lightstream Basic Unlimited (75Mbps) - £35.00 for 12 months (standard price £55.00)
- Lightstream Ultra (400Mbps) - £45.00 for 12 months (standard price £65.00)
- Lightstream Hyper (750Mbps) - £65.00 for 12 months (standard price £85.00)
- Lightstream Giga (900Mbps) - £99.00 for 12 months (standard price £119.00)

Offer period: 1st April 2022 to 3rd May 2022 inclusive

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase 75 / 400 / 750 or 900Mbps Business Lightstream on a 12 or 24-month contract in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time.

Subject to network availability. This offer may not be used in conjunction with any other offer. This offer is available to Business customers who do not already receive KCOM broadband services who purchase KCOM's Lightstream Basic Unlimited, Lightstream Ultra, Lightstream Hyper and Lightstream Giga packages. Monthly rental includes Call voice bolt on. All orders are subject to a 12 or 24-month minimum term. £50 connection fee applies. Prices are subject to CPI plus 3.9% increase each March. Speeds quoted are average download speeds. For full package details, visit http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 4: April Sale Offer – Discounted monthly rental for 12 months on Lightstream Basic Unlimited, Ultra and Giga packages:

- Lightstream Basic Unlimited (75Mbps) - £45.00 for 12 months (standard price £55.00)
- Lightstream Ultra (400Mbps) - £50.00 for 12 months (standard price £65.00)
- Lightstream Giga (900Mbps) - £94.00 for 12 months (standard price £119.00)
-

Offer period: 19th April to 20th June 2022 inclusive

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase 75 / 400 or 900Mbps Business Lightstream on a 12-month or 24-month contract within postcodes HU1-HU17 inclusive.
Subject to network availability. This offer may not be used in conjunction with any other offer. This offer is available to Business customers who do not already receive KCOM broadband services who purchase KCOM's Lightstream Basic Unlimited, Lightstream Ultra and Lightstream Giga packages. Monthly rental includes Call voice bolt on. All orders are subject to a 12 or 24-month minimum term. £50 connection fee applies. Prices are subject to CPI plus 3.9% increase each March. Speeds quoted are average download speeds. For full package details, visit http://pricing.kcomhome.com/media/1566/p06-s64_kc_business_lightstream.pdf. Offer is subject to status, a credit-check, network availability and our

standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 5: Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected:

- 75Mbps Lightstream Basic 150GB up to £50
- 75Mbps Unlimited package up to £75
- 400Mbps Unlimited package up to £100
- 750Mbps Unlimited package up to £150
- 900Mbps Unlimited package up to £200

Offer Period: 20th December 2021 to 31st March 2022 inclusive

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase a 75 / 400 / 750 or 900 Mbps Business Lightstream service before 31st March 2022 in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time. Subject to network availability

Terms and conditions: This Offer may be used in conjunction with Offer 2. When you switch your broadband, calls and line rental from any UK broadband provider to KCOM, if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental (this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select. To claim this offer, you must have paid those early termination fees in full and send us proof of your payment within 90 days of your KCOM Business Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Minimum 12-month contract. £50 connection fee. Maximum account credit value depends on your chosen Business Lightstream package: 75Mbps Basic 150GB (£50); 75Mbps Unlimited (£75); 400Mbps Unlimited (£100); 750Mbps Unlimited (£150); 900Mbps Unlimited (£200). No cash alternatives. Offer invalidated if service is cancelled before credit is processed. All orders are subject to status, a credit-check, network availability and our standard terms and conditions. Full offer terms available at:
http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf.
and subject to the exclusive jurisdiction of the English courts.

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Offer 6 – New Fibre Build Area: 35% discount for 24 months on 75Mbps Unlimited, 400Mbps, 750Mbps and 900Mbps and associated voice service, with free connection

Offer Period: 20th December 2021 to 31st March 2022 inclusive

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase a 75 / 400 / 750 or 900 Mbps Business Lightstream service before 31st March 2022 in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time. Subject to network availability

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to Business customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps Lightstream Basic, 400Mbps Lightstream Ultra, 750Mbps Lightstream Hyper or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out in our price manual http://pricing.kcomhome.com/media/1566/p06-s64_kc_business_lightstream.pdf . Prices may increase during your contract term. Speeds quoted are average download speeds. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

All prices ex VAT:

(Ex VAT)	Basic Unlimited	Ultra Unlimited	Hyper Unlimited	Giga Unlimited
Standard Price	£55.00	£65.00	£85.00	£119.00
Line Rental + Voice Bolt On	£20.00	£20.00	£20.00	£20.00
BB cost	£35.00	£45.00	£65.00	£99.00
Offer Price (BB + Voice)	£35.00	£42.00	£55.00	£77.00
Connection Fee	£0.00	£0.00	£0.00	£0.00

KCOM Enhanced SLA Bolt-on Discount

Offer 4: **50% off an Enhanced SLA Bolt-on when purchased with the Lightstream Monitored Bolt-on**

Offer Valid from: 22nd July 2019

Offer expires: Ongoing

Offer details:

	Description	Offer details	Retail Price	Offer Price
Enhanced SLA 1	Same working day fix if reported before 12pm[1]	50% off when purchased with a Lightstream service & Lightstream monitored Bolt-on	£30	£15
Enhanced SLA 2	Same day fix if reported before 12pm[1]	50% off when purchased with a Lightstream service & Lightstream monitored Bolt-on	£50	£25

[1] Next Day Repair excludes network outages or faults that require on-going monitored. Working days are Monday – Friday and exclude Bank and Public Holidays
For more information on Lightstream services please see here.
For more information on Lightstream Bolt-on's please see here.

KCOM Backup Offer

KC Backup 1 User (50GB) Free for 3 months
All customers can take advantage of 3 months free KC Backup 1 User (50GB) when contracting to a 12-month contract. After the initial 3-months the charge is £5.00 exc. VAT per month.

Re-contract offer: KC Backup 1 User (50GB) Free for 6 months
Customers that re-contract for voice and broadband or take a KC Package for 12 or 24 months, can take advantage of 6 months free KC Backup 1 User (50GB). After the initial 6 months the charge is £5.00 exc. VAT per month.

Re-contract Offer: KC Backup 1 User (5GB) Free
Customers that re-contract for voice and broadband or take a KC Package for 12 or 24 months, can take advantage of KC Backup 1 User (5GB) free.

KCOM

KC Backup 5GB Free for KC Business Lightstream Customers
Until further notice, any KC Business Lightstream customer can take advantage of backing up their business data up to 5GB for free. This provides a PC or Mac licence for one machine. This is an ideal way for business Lightstream customers to utilise the faster upstream connection that Lightstream provides. Further product information and other KC Backup tariffs for more storage and users are available here:
http://sharepoint.kcom.com/sites/NOX/Shared Documents/P06-S49_KC_Backup.docx

No longer available

Summer Sale – Original Licensed Area: Discounted monthly rental for 12 months on Basic Unlimited, Ultra Unlimited and Giga Unlimited packages:

• Basic Unlimited - £34.99 for 12 months (current standard price £55.00)
• Ultra Unlimited - £39.99 for 12 months (current standard price £65.00)
• Giga Unlimited - £74.99 for 12 months (current standard price £119.00)

Offer period: 1st July 2022 to 18th August 2022 inclusive

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase 75 / 400 or 900Mbps packages and are with postcodes HU1 – HU17 inclusive.

Subject to network availability. All orders are subject to a 12 month minimum term. The discounted monthly charge will be applied to your bill each month for 12 months, our standard published prices will apply thereafter, see kcom.com/pricing. Monthly rental includes voice bolt on (which includes line rental and unlimited calls to UK landlines and mobiles) only. £50 connection fee applies for postcodes HU1-HU17 inclusive. Prices subject to CPI plus 3.9% increase every March. Speeds quoted are average download speeds. For full package details, visit: http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf. Offer is subject to status, a credit-check, network availability and our standard terms and conditions. Offer applies to orders placed instore, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 1: Contract buy-out if you're with any UK broadband provider: Up to £200 credit on your KCOM bill depending on package selected:

- 75Mbps Lightstream Basic 150GB up to £50
- 75Mbps Unlimited package up to £75
- 400Mbps Unlimited package up to £100
- 750Mbps Unlimited package up to £150
- 900Mbps Unlimited package up to £200

Offer Period: 00:01 1 March 2021 – 23:59 30 April 2021

Eligibility: This offer is available to customers who do not already receive a Business Lightstream service and purchase a 75 / 400 / 750 or 900 Mbps Business Lightstream service before 30 April 2021 in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time. Subject to network availability
Terms and conditions: This Offer may be used in conjunction with Offer 2. When you switch your broadband, calls and line rental from any UK broadband provider to KCOM, if your provider charges you any early termination fees, you can claim up to £200 KCOM account credit capped at the amount you are charged for broadband and line rental (this excludes outstanding / over-usage charges and call charges) and is dependent on the package you select. To claim this offer, you must have paid those early termination fees in full and send us proof of your payment within 90 days of your KCOM Business Lightstream service being activated. You will receive the credit on your KCOM account within 30 days of KCOM receiving the proof of payment for your early termination fees. Minimum 12-month contract. £50 connection fee. Maximum account credit value depends on your chosen Business Lightstream package: 75Mbps Basic 150GB (£50); 75Mbps Unlimited (£75); 400Mbps Unlimited (£100); 750Mbps Unlimited (£150); 900Mbps Unlimited (£200). No cash alternatives. Offer invalidated if service is cancelled before credit is processed. All orders are subject to status, a credit-check, network availability and our standard terms and conditions. Full offer terms available at:
http://pricing.kcomhome.com/media/1122/p02-s07_bus_internet_special_offers.pdf.
and subject to the exclusive jurisdiction of the English courts.

Offer 2: 25% off Lightstream Broadband and no connection fee for broadband or supporting voice service:

- 75Mbps Lightstream Basic 150 package
- 75Mbps Lightstream Basic package
- 400Mbps Lightstream Ultra package
- 750Mbps Lightstream Hyper package
- 900Mbps Lightstream Giga package

Offer Period: 22 March 2021 to 30 April 2021 Inclusive

Eligibility: This offer is available to business customers who do not already receive a KCOM Lightstream services and purchase a KCOM 75Mbps Lightstream Basic 150, 75Mbps Lightstream Basic, 400Mbps Lightstream Ultra, 750Mbps Lightstream Hyper or 900Mbps Unlimited Lightstream package. Subject to network availability.
Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to Business customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps Lightstream Basic 150, 75Mbps Lightstream Basic, 400Mbps Lightstream Ultra, 750Mbps Lightstream Hyper or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out in our price manual http://pricing.kcomhome.com/media/1566/p06-s64_kc_business_lightstream.pdf . Prices may increase during your contract term. Speeds quoted are average download speeds. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

All prices ex VAT:

	Capped	Unlimited			
	75Mbps	75Mbps	400Mbps	750Mbps	900Mbps
Standard Price Lightstream	£32	£35	£45	£65	£99
Offer Price (Lightstream)	£24.00	£26.25	£33.75	£48.75	£74.25
Line Rental + Voice Bolt On	£20	£20	£20	£20	£20
Total Package cost during offer period	£44.00	£46.25	£53.75	£68.75	£94.25
Standard Connection Fee	£0	£0	£0	£0	£0

Offer 2 – New Fibre Build Area: First month free and no connection fee on the following KCOM Lightstream Unlimited packages:

• 75Mbps Lightstream Basic package
• 400Mbps Lightstream Ultra package
• 750Mbps Lightstream Hyper package
• 900Mbps Lightstream Giga package

Offer Period: 18 February 2021 to 18 March 2021 Inclusive

Eligibility: This offer is available to business customers who do not already receive a KCOM Lightstream services and purchase a KCOM 75Mbps, 400Mbps, 750Mbps or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole, Withernsea, Hornsea or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability. Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to business customers in KCOM's New Fibre Build Area who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 400Mbps, 750Mbps or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out in our price manual http://pricing.kcomhome.com/media/1566/p06-s64_kc_business_lightstream.pdf. Prices may increase during your contract term. Speeds quoted are average download speeds. For full offer terms and eligible rollout areas see heybusiness.kcom.com/offers. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

Offer 1: 50% off Lightstream Broadband and no connection fee for broadband or supporting voice service for first 3 months:

• 400Mbps Lightstream Ultra package
• 750Mbps Lightstream Hyper package
• 900Mbps Lightstream Giga package

Offer Period: 16 November 2021 to 12 December 2021 Inclusive

Eligibility: This offer is available to business customers who do not already receive a KCOM Lightstream services and purchase a KCOM 400Mbps Lightstream Ultra, 750Mbps Lightstream Hyper or 900Mbps Unlimited Lightstream package. Subject to network availability.
Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to Business customers who do not already receive a KCOM Lightstream service and purchase a KCOM 400Mbps Lightstream Ultra, 750Mbps Lightstream Hyper or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out in our price manual [http://pricing.kcomhome.com/media/1566/p06-

s64_kc_business_lightstream.pdf]. Prices may increase during your contract term. Speeds quoted are average download speeds. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

All prices ex VAT:

	400	750	900
Standard Price (Lightstream)	£45.00	£65.00	£99.00
Offer Price (Lightstream)	£22.50	£32.50	£44.50
Line Rental + Voice Bolt On	£20.00	£20.00	£20.00
Monthly Package Cost during offer period	£42.50	£52.50	£69.50

Cyber Monday Offer – New Fibre Build Area: First month free and no connection fee on the following KCOM Lightstream Unlimited packages:

- 75Mbps Lightstream Basic package
- 400Mbps Lightstream Ultra package
- 750Mbps Lightstream Hyper package
- 900Mbps Lightstream Giga package

Offer Period: 23 November 2020 to 4 December 2020

Eligibility: For customers who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 400Mbps, 750Mbps or 900Mbps Unlimited Lightstream package in Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole or such other areas as communicated by KCOM from time to time (KCOM's "New Fibre Build Area"). Subject to network availability.

Terms and conditions: This Offer may be used in conjunction with another offer provided that such other offer is not for a reduced monthly rental price. This Offer is available to residential customers in KCOM's New Fibre Build Area who do not already receive a KCOM Lightstream service and purchase a KCOM 75Mbps, 400Mbps, 750Mbps or 900Mbps Unlimited Lightstream package during the Offer Period. All orders are subject to a 12-month minimum term. You will be charged a monthly rental charge as set out in our price manual [http://pricing.kcomhome.com/media/1566/p06-s64_kc_business_lightstream.pdf]. Prices may increase during your contract term. Speeds quoted are average download speeds. For full offer terms and eligible rollout areas see heybusiness.kcom/offers. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group

Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM COVID-19 Care Home Offer

Offer: Care Homes special offer within Hull area on Business Lightstream Basic Unlimited and Business Lightstream Ultra Services only

Offer valid from: 15th June 2020

Offer expires: 1st October 2020

This is a time limited Offer for the period we expect COVID-19 issues to persist. However, KCOM reserves the right to change the Offer Period in line with Government COVID-19 guidelines, at any time.
Please see table below for Offer details. Please note, all services and charges will be reverted back to standard charges and services associated with billing Business Lightstream package (either Business Lightstream Basic Unlimited or Business Lightstream Ultra) For further details, please see here:

Service	Business Lightstream Basic Unlimited	During Offer Period	Business Lightstream Ultra	During Offer Period
Speed (down/up)	75Mbps/20Mbps	400Mbps/200Mbps	400Mbps/200Mbps	750Mbps/375Mbps
Monthly Rental[1]	£55.00 ex. VAT	£55.00 ex. VAT	£65.00 ex. VAT	£65.00 ex. VAT
Connection Charge[2]	£50.00 ex. VAT	£0.00	£50.00 ex. VAT	£0.00
Same Day Fix – 7 Days a week – Monthly Rental[3 4 5]	£50.00 ex. VAT	£0.00	£50.00 ex. VAT	£0.00
Tech Support Hours[6]	Contact hours – Mon to Fri 0700 to 2200 Saturday 0700 to 1800 Sundays and Bank Holidays 1000 to 1800	Contact hours - 24/7 through dedicated COVID-19 phone line	Contact hours – Mon to Fri 0700 to 2200 Saturday 0700 to 1800 Sundays and Bank Holidays 1000 to 1800	Contact hours - 24/7 through dedicated COVID-19 phone line

[1] Monthly rental includes Call voice bolt on. Please see details here. If you already have a Business line with us, this can be discussed with your account manager.
[2] The Business Lightstream service will be installed under the prioritised work for COVID-19. Where there are wayleave or other access issues our standard lead times do not apply. While we will prioritise provision of fibre services to Care Homes, third party access issues can take time to resolve and this may result in delays to service provision.
[3] Excluding network outages, telephony faults of faults that require ongoing monitoring.
[4] Same day fix for faults reported before 12:00 (12 00 hrs).
[5] This service will be end on 1st October 2020 unless stated otherwise by You.
[6] You will be provided with a dedicated COVID-19 tech support line at the point of sale. After 1st October 2020, normal Tech Support hours contact applies.

Terms and Conditions:

• This Offer only applies to care homes, which are defined by the NHS as comprising two main types of care home: (i) residential homes; and (ii) nursing homes. As the NHS notes, some care homes offer both residential and nursing care places. Care homes may be run by private companies, voluntary or charity organisations, or sometimes by local councils. Further details can be found at: https://www.nhs.uk/conditions/social-care-and-support-guide/careservices-equipment-and-care-homes/care-homes/
• This Offer is only available to those care homes which are included in the NHS' list of qualifying care homes.
• If You are not currently receiving a Business Lightstream service, and wish to benefit from this Offer, any Order placed will be subject to a new Initial Term of 12 months. KCOM Commercial in Confidence
• If You are not currently receiving a 75Mbps or 400Mbps qualifying Business Lightstream service and You wish to benefit from this Offer, You will be required to place a new Order and this Order will be subject to a new Initial Term of 12 months or 24 months.
• If You are currently receiving a 75Mbps or 400Mbps qualifying Business Lightstream service, and such Customer wishes to benefit from this Offer, any Order placed will not be subject to a new Initial Term of 12 months or 24 months.
• The Business Lightstream service will revert back to the Standard Speed as referenced above on 1 October 2020 or such other date as communicated by Us to You.
• No connection fee will be payable during the Offer Period.
• No Monthly Rental Charge shall be payable for Our Same Day Fix 7 Days per Week SLA during the Offer Period.
• Offer subject to status and the terms of KCOM Business Lightstream found here.
• Subject to fibre network availability.
• Not valid with any other KCOM offer.
• The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer – 15% off monthly rental for LS Ultra, LS Hyper or LS Giga with SmartComms Fixed Max package for 12 months

Offer Period – 10th August 2020 to 31st October 2020 inclusive.

Eligibility: For new Business Lightstream customers within our Full Fibre Expansion Area

This is a limited time offer which allows new Business customers in KCOM's Full Fibre Expansion Area 15% off the standard monthly rental for Business Lightstream packages which are 400Mbps and above when taken with a Voice-bolt on (SmartComms Fixed Max). Please see table for offer details. For further details on our Business Lightstream packages please see here.

Service	Service Details	Standard Monthly Rental (ex. VAT)	Offer Monthly Rental (ex.VAT)
LS Ultra with voice bolt-on	• Download Speed: 400Mbps • Upload Speed: 200Mbps • Data allowance: Unlimited • Fix time: Next working Day • Voice Bolt-on: SmartComms Fixed Max licence which includes calls to local, national and mobiles[1] and; a Yealink T42S or Yealink W52P phone	£65.00	£55.25
LS Hyper with voice bolt-on	• Download Speed: 750Mbps • Upload Speed: 375Mbps • Data allowance: Unlimited • Fix time: Next working Day • Voice Bolt-on: SmartComms Fixed Max licence which includes calls to local, national and mobiles[1] and; a Yealink T42S or Yealink W52P phone	£85.00	£72.25
LS Giga with voice bolt-on	• Download Speed: 900Mbps • Upload Speed: 500Mbps • Data allowance: Unlimited • Fix time: Next working Day • Voice Bolt-on: SmartComms Fixed Max licence which includes calls to local, national and mobiles[1] and; a Yealink T42S or Yealink W52P phone	£119.00	£101.15

Notes:

[1]Packages that include unlimited calls to UK landline numbers (beginning 01,02 and 03) and UK mobile numbers* are subject to a Fair Usage Policy of 1,500 minutes per User per month with respect to calls to UK landline numbers and 1,500 minutes per User per month with respect to calls to UK mobile numbers. If You exceed either of these limits We will charge Our standard rates for calls in excessive of the limit until the end of the relevant month (see charges here).

In addition, calls to UK mobile telephones must constitute not more than 50% of the calls (measured by time duration) on any invoice. Unlimited call tariffs are not designed for use in contact centre environments. If this occurs, We reserve the right to amend Your tariff immediately by notice.

*Calls to UK mobile telephones include calls to mobile telephones on the Vodafone, O2, EE (T-Mobile and Orange) and 3 networks only. This does not include any calls to the Channel Islands, Isle of Manor calls to Lyca and Lebara mobile telephones or any mobile virtual network operator not based on the following UK GSM Cellular networks (Vodafone, O2, EE (T-Mobile and Orange) and 3 networks).

Full Fibre Expansion Areas: KCOM's Full Fibre Expansion Area includes but is not limited to the following areas and is subject to change: Driffield, Nafferton, Market Weighton, Pocklington, Howden and Goole.

Terms and conditions: This Offer is available to new Business Lightstream customers in the KCOM Full Fibre Expansion Area only who enter into a 12 or 24 month minimum term contract for a KCOM Business Lightstream service for either a (i) Business Lightstream Ultra; (ii) Business Lightstream Hyper or; (iii) Business Lightstream Giga package between 10 August and 18 September 2020 inclusive. This offer is not available if you already receive KCOM Lightstream services. Payment method by Direct Debit and paper-free billing required. You will pay the offer monthly rental charge for 12 consecutive months from your service start date, KCOM's standard, published, contract charges will apply thereafter. Offer is subject to status, a credit check, payment by direct debit and our standard terms and conditions available at https://heybusiness.kcom.com/media/297525/smb-tcs-for-business-lightstream-v13-31102019.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM

Offer – KCOM Confidence Guarantee – No Early Termination Fees where you cancel your service within first 3 months the Initial Term of your contract.

Offer Period – 10th August 2020 to 18th September 2020

Eligibility: For new Business Lightstream customers within our Full Fibre Expansion Areas

Offer Details: This is a limited time offer which waives Early Termination Fees for all Business Lightstream packages if cancelled within the first 3 months of the Initial Term of your contract. This applies to all Business Lightstream Packages taken on either a 12 or 24 months term contract. For more details on our Business Lightstream services, please see here.

Full Fibre Expansion Area: KCOM Fibre Network Expansion Area includes but is not limited to the following areas and is subject to change: Driffield, Nafferton, Market Weighton, Pocklington, Howden, Goole

Terms and conditions: This Offer is available to new Business Lightstream customers in KCOM Fibre Network Expansion Area only who enter into a 12 or 24 month minimum term contract for a KCOM Business Lightstream service between 10 August 2020 and 18 September 2020 inclusive. This offer is not available if you already receive KCOM Lightstream services. Early termination fees will be waived for the Lightstream service only, and not other services associated with this or purchased at the same time. You are required to give us 30 days notice of cancellation, which must be given on or prior to the expiry of 3 months from the commencement of your Initial Term for early termination fees to be waived. Payment method by Direct Debit and paper-free billing required. Standard early termination fees will apply after the initial 3 months. This offer can be taken in conjunction with our 15% off offer on Business Lightstream Ultra, Business Lightstream Hyper and Business Lightstream Giga. Offer is subject to status, a credit check, payment by direct debit and our standard terms and conditions available at https://heybusiness.kcom.com/media/297525/smb-tcs-for-business-lightstream-v13-31102019.pdf. Offer applies to orders placed in-store, online or by telephone during the Offer Period. We reserve the right to amend or withdraw the Offer at any stage. Cash or credit alternatives will not be offered. The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

KCOM Business Lightstream Gigabit Voucher Scheme 2019

Offer: DCMS Voucher scheme connect and rental offers - £2500 voucher
Offer Valid from: 1st April 2019
Offer expires: 14th May 2020

Offer details:

Connection charges

Voucher Scheme Non-Roll-Out Area	Business Lightstream Ultra	Business Lightstream Hyper	Business Lightstream Giga
	Ex VAT		
Non-Roll-out Connection Existing or Non-Existing Duct, New Lightstream Inc. Wireless Access Point with up to 50m install from router*	£2500.00		

* Subject to Excess Construction Charges

Monthly Rental

Rentals per month: Non-Roll-Out Area (£2500 vouchers)	Business Lightstream Ultra	Business Lightstream Hyper	Business Lightstream Giga
		Ex VAT	
24-month contract	£45.00	£65.00	£99.00