



Broadband Fibre UK

Broadband Fibre (UK) is a nationally available FTTC Fibre product available outside KCOM's original licenced area. All of these products are available at the highest possible speed your line can achieve, up a maximum 80Mbps downstream and 20Mbps upstream.

Connection Charges

Connection Fees	Contract Length	Fibre Bronze		Fibre Silver		Fibre Gold	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
New Provision Connection Fee	12 months	POA	POA	POA	POA	POA	POA
	24 months	POA	POA	POA	POA	POA	POA
Migration Fee	12 months	POA	POA	POA	POA	POA	POA
	24 months	POA	POA	POA	POA	POA	POA
Router	Zyxel NBG4604	POA	POA	POA	POA	POA	POA
	Netgear WNR2200	POA	POA	POA	POA	POA	POA
Router Delivery	A delivery charge of £6.67 exc VAT applies						
Engineer Install	Not Available						

Monthly Fee

Monthly Rental	Fibre Bronze		Fibre Silver		Fibre Gold	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
All contract lengths	POA	POA	POA	POA	POA	POA

Service Features

	Fibre Bronze	Fibre Silver	Fibre Gold
Maximum Speed Downstream	Up to 80Mbps		
Maximum Speed Upstream	Up to 20Mbps		
Usage allowance	50 GB	100 GB	Unlimited
Unlimited Usage Hours	Unlimited usage hours 23:00 – 09:00		
Over-usage charge	For any connection that goes over its usage allowance a charge of £2.00 will be incurred per GB of over usage. Over usage will be rounded up to the nearest whole GB.		
IP Address	Dynamic or multiple static included in price		
Managed Service	No		
Helpdesk	0845		