



Business On-Net Special Offers

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UC Voice unlimited bundle

From the 22nd March 2021 customers in our Full Fibre Expansion (FFE) area will be eligible for a discount on the products specified below

Solo voice (SCUC single user) Fixed Unlimited	Standard price		Discounted price	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
12-month term	£24.00	£28.80	£20.00	£24.00
24-month term	£23.00	£27.60	£20.00	£24.00

SCUC Covid-19 Homeworker Package

From 30th March 2020 through to 30th September 2020, SmartComms customers can obtain the Covid-19 Homeworker Package offer on a 30-day minimum term. The offer includes one of the following User Features - UC Office Smartphone, UC Office Desktop or UC Office Tablet.

Charging structure

Service	Set-Up		Monthly Rental*	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Covid-19 Homeworker Package	£0.99	£1.19	£0.00	£0.00

*At the expiration of the offer period, rental will be charged at the prevailing rates for the Functional Licence and applicable User Feature.



Analogue Line Renewal Offer

From 7th November 2016 through 1st February 2017, Customers can resign a Local or National analogue line on a 12, 24 or 36 month contract to take advantage of a contract renewal offer.

Charging structure

Analogue Local Line Only		Monthly Rental			
		Paid via direct debit		Paid Via invoice	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
12 Month Renewal	Month 1	£9.00	£10.80	£10.00	£12.00
	Month 2 to 12	£19.00	£22.80	£20.00	£24.00
24 Month Renewal	Month 1	£0.00	£0.00	£0.00	£0.00
	Month 2 to 24	£19.00	£22.80	£20.00	£24.00
36 Month Renewal	Months 1 & 2	£0.00	£0.00	£0.00	£0.00
	Months 3 to 36	£19.00	£22.80	£20.00	£24.00

Analogue National Line Only		Monthly Rental			
		Paid via direct debit		Paid Via invoice	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
12 Month Renewal	Month 1	£0.00	£0.00	£0.00	£0.00
	Month 2 to 12	£19.00	£22.80	£20.00	£24.00
24 Month Renewal	Months 1 & 2	£0.00	£0.00	£0.00	£0.00
	Month 2 to 24	£19.00	£22.80	£20.00	£24.00
36 Month Renewal	Months 1, 2 & 3	£0.00	£0.00	£0.00	£0.00
	Months 4 to 36	£19.00	£22.80	£20.00	£24.00



Business On-Net Special Offers – No Longer Available

2 Year local analogue line pre-increase price offer

From 1st July to 1st September 2011 customers can resign a Local analogue line on a 2 year contract to take advantage of the pre-increase price (as shown in the below table)

Charging Structure

		Connection charge		Annual rental	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
2 Year analogue local line only	Paid via direct debit	£144.00	£172.80	£214.08	£256.90
	Paid Via invoice			£226.08	£271.30

Local to national upgrade offer

From 1st July to 1st September 2011 any new customer or any customer upgrading from the local package to the national package on a 2 year deal can take advantage of the below rates.

Charging Structure

		Connection charge		Annual rental	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Customers upgrading from local analogue line to UK national analogue line	Paid via direct debit	£144.00	£172.80	£245.88	£295.06
	Paid via invoice			£257.88	£309.46

Business national package offer

Business analogue, ISDN2 and ISDN30 services on the national package₁; up to 16% discount on annual line rental available on fixed 1 or 2 year contracts. Offer also includes reduced rates on calls to selected UK mobile and selected international destinations. **Terms and Conditions apply.**

Offer start date: 15th May 2011

Offer end date: 30th September 2011

Available to new and existing customers on analogue, ISDN2 or ISDN30 services (not available on Centrex services). The following discounts can be applied for a fixed term contract:



Line Rental

Analogue and ISDN30

Analogue and ISDN30 Services			
1 year contract – National Package <u>1</u>		2 year contract – National Package <u>1</u>	
Up to 90 lines or channels	91+ lines or channels	Up to 90 lines or channels	91+ lines or channels
Level of discount off annual rental <u>3</u>			
10%	12%	14%	16%

ISDN2

ISDN2 services <u>2</u>			
1 year contract – National package <u>1</u>		2 year contract – National package <u>1</u>	
Up to 45 lines	46+ lines	Up to 45 lines	46+ lines
Level of discount off annual rental <u>3</u>			
10%	12%	14%	16%

1 The UK National Package includes line rental and UK national geographic calls. Includes directly dialled calls to 01, 02 & 03 numbers only. Local ISDN data calls are specifically excluded, along with calls to Charge band: L. Subject to Fair Usage Policy. When selecting UK National, the inclusive calls are not itemised on the customer's account.

2 ISDN2 service consists of two bearer channels combined together. Pricing 'per line' is inclusive of both bearers.

3 Based on annual rental for a 1 year contract for the lowest number of lines on the National package.

Analogue Lines

- When paying by Invoice

Service		Annual rental per line when paid by invoice			
		1 year contract		2 year contract	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Analogue national line only <u>1</u>	1-90 lines	£253.87	£304.64	£243.39	£292.07
	90+ lines	£248.63	£298.36	£238.15	£285.78



- When paying by Direct Debit

Service		Annual rental per line when paid by direct debit			
		1 year contract		2 year contract	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Analogue national line only <u>1</u>	1-90 Lines	£241.87	£290.24	£231.39	£277.67
	90+ Lines	£236.63	£283.96	£226.15	£271.38

ISDN2

- When paying by Invoice

Service		Annual rental per line <u>2</u> when paid by invoice			
		1 year contract		2 year contract	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
ISDN2 national line only <u>1</u>	1-45 lines <u>2</u>	£360.40	£432.48	£344.38	£413.26
	46 + lines <u>2</u>	£352.39	£422.87	£336.37	£403.64

- Discount is applicable to ex VAT price (full price £400.44 ex VAT 3):
 - 10% off line rental for 1 year fixed contract 1-45 lines
 - 12% off line rental for 1 year fixed contract 46+ lines
 - 14% off line rental for 2 year fixed contract 1-45 lines
 - 16% off line rental for 2 year fixed contract 46+ lines

- When paying by Direct Debit

Service		Annual rental per line <u>2</u> when paid by direct debit			
		1 year contract		2 year contract	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
ISDN2 National Line Only <u>1</u>	1-45 lines <u>2</u>	£348.40	£418.08	£332.38	£398.86
	46 + lines <u>2</u>	£340.39	£408.47	£324.37	£389.96

- Discount is applicable to ex VAT price (full price £388.44 ex VAT 3):
 - 10% off line rental for 1 year fixed contract 1-45 lines
 - 12% off line rental for 1 year fixed contract 46+ lines
 - 14% off line rental for 2 year fixed contract 1-45 lines
 - 16% off line rental for 2 year fixed contract 46+ lines



ISDN30

- When paying by Invoice

Service		Annual rental per channel when paid by invoice				
			1 year contract		2 year contract	
			Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
ISDN30 national, line only_1	1-90 channels	Until 31/05/23	£249.01	£298.81	£238.74	£286.49
		From 01/06/23	£276.39	£331.67		
	90+ channels		£243.88	£292.66	£233.61	£280.33

- When paying by Direct Debit

Service		Annual rental per channel when paid by direct debit			
		1 year contract		2 year contract	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
ISDN30 national, line only_1	1-90 channels	£237.01	£284.41	£226.74	£272.09
	90+ channels	£231.88	£278.26	£221.61	£265.93



CALL CHARGES

Call Charges to Mobile Phones ‡

Call Charges to Mobile Phones		Pence Per Minute	
		At All Times	
Code	Type Of Call / Destination	Ex VAT	Inc. VAT
MB01	Mobile Telephones - O2	9.00	10.80
MB03	Mobile Telephones - T-Mobile/EE	9.00	10.80
MB04	Mobile Telephones - Orange	9.00	10.80
MB05	Mobile Telephones - Vodafone	9.00	10.80

Notes

‡ Calls on charge band MB01 - MB16 do not include public payphones. All calls are timed to the next whole second, with the resulting call charge rounded to the next whole penny (exc. VAT). No set up or minimum call charge applies.

Calls charges are based on the number called, not the operator see [here](#) for details on number codes.

Call Charges to International Destinations (excludes international mobile calls)

Destination	Pence Per Minute	
	At All Times	
	Ex VAT	Inc. VAT
Netherlands	3.00	3.60
USA	3.00	3.60
Germany	3.00	3.60
Irish Republic	3.00	3.60
Belgium	3.00	3.60
France	3.00	3.60
Spain	3.00	3.60
Italy	3.00	3.60
Denmark	3.00	3.60
Sweden	3.00	3.60



Calls timed to the next whole second, with the resulting call charge rounded to the next whole penny. No set up or minimum call charge applies.

Terms and Conditions of the offer:

Standard conditions for service apply and the offer is subject to a new 1 or 2 year minimum period. Should a customer upgrade their package during the discount period, the discount will end.

If an agreement exists for analogue, ISDN2 or ISDN30 services then the customer can only sign up to this offer providing the new minimum period for their contract exceeds the remaining minimum period on their existing agreement.

If a new installation is required to provide services then standard charges will apply – please see the relevant page of the price manual for details: [Analogue lines](#), [ISDN2](#), [ISDN30](#).

All other call charges not listed in this offer are as per the standard national package – please refer to the [business call charges](#) pages in the price manual for further details.

Call charges offer for ISDN & analogue lines for the exclusive use by doctors' surgeries & primary / secondary schools

Call tariff available to doctors surgeries & primary / secondary schools								
	Daytime				Evening & weekend			
	Call set-up		Call charge		Call set-up		Call charge	
	Pence per call		Pence per minute		Pence per call		Pence per minute	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Local	0.00	0.00	1.00	1.20	0.00	0.00	1.00	1.20
National	0.00	0.00	1.00	1.20	0.00	0.00	1.00	1.20
Mobile	0.00	0.00	10.00	12.00	0.00	0.00	10.00	12.00

Terms and Conditions of the offer:

Standard conditions for service apply and the offer is subject to a new 1 or 2 year minimum period.