



KCOM Business SIP Lines

Enterprise SIP Line Service overview

Enterprise SIP Line is an IP-based voice solution delivered using SIP technology. It is made up of a number of SIP channels which is dependent on the number of simultaneous calls required. The service is delivered to your premises over dedicated KCOM Leased Line connections. SIP Lines can be connected to KCOM telephone systems, and we also provide compatibility with most leading PBX systems so any business with an existing telephone system can switch to using our service immediately.

Connection Charges

Item Description	One Off Charge							
	10-49 Lines		50-199 Lines		200-499 Lines		500+ Lines	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Service Connection Charge (per SIP Line)	£25.00	£30.00	£20.00	£24.00	£15.00	£18.00	£10.00	£12.00
SIP Bearer	POA	POA	POA	POA	POA	POA	POA	POA

Rental Charges

Item Description	Annual Rental Per Channel when paid by Direct Debit					
	1 Year		2 Year		3 Year	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
SIP Line Rental	POA	POA	POA	POA	POA	POA
	POA	POA	POA	POA	POA	POA
	POA	POA	POA	POA	POA	POA
DDI Numbers	Refer to the <u>DDI Section</u>					
Call Charges						
Local Calls Rental	Included	Included	Included	Included	Included	Included
National Calls Rental	£54.00	£64.80	£54.00	£64.80	£54.00	£64.80
SIP Bearer*	POA	POA	POA	POA	POA	POA

* Underlying bearer circuit required as part of delivery.



Removal or changes of existing configuration and rebuild to SIP Line

Reconfiguration is used to change the attributes of an existing service. In particular where the customer may want to:-

- Change of digital directory number
- Provision of diverse and alternate routing on existing lines
- DN added to a DDI range
- Remove existing configuration and rebuild
- Apply Type 5 Presentation Number – (*note 1*)

These changes will attract the following per occurrence costs:

Installation Size	Ex VAT	Inc. VAT
0 – 15 SIP Lines	£53.00	£63.60
16 – 30 SIP Lines	£108.00	£129.60
31 – 60 SIP Lines	£164.00	£196.80
61+ SIP Lines	£215.00	£258.00

Migration from ISDN services

Where SIP Lines are used to replace existing ISDN services it should be noted that not all supplementary services are available on SIP Lines. The table below is a comparison between SIP Line and ISDN calling features

ISDN Service	Enterprise SIP Line Service
Anonymous Caller Rejection	Not Available
Call Deflection	Not Available
Call Forwarding on busy	Not Available
Call Forwarding on no reply	Not Available
Call Forwarding unconditional	Not Available
Call Hold	Not Available
Call Waiting	Not Available
Calling Line Identification Presentation	Available
Calling Line Identification restriction	Not Available
Connected Line Identification Presentation Internet working with ISDN services with ETSI Support Internet working with PSTN CDS Caller display services	Not Available
Connected Line Identification Restriction	Not Available
Direct Dialling	Not Available
Incoming Call Barring	Not Available
Malicious Call Identification	Not Available
Multiple Subscriber Numbers	Not Available
Outgoing Call Barring	Not Available
Presentation Number	Not Available



Internet Working with PSTN CDS (Caller Display Services)	
Sub addressing Internet working with ISDN Services with ETSI Support	Not Available
Terminal Portability	Not Available
Trunk/Line Hunting	Not Available

Notes

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(1)	The application of Type 5 Presentation requires the customer to sign an agreement which confirms they will comply with legal requirements embodied in the Ofcom Code of Practice concerning the ownership and ability of the requested presentation number to receive calls. A presentation number must not be a number that connects to a revenue sharing number that generates an excessive or unexpected call charge. KCOM customers are required to sign such an agreement upon their request for Type 5 presentation.

We may increase charges at any time. If we do you will be able to cancel your agreement during the 30 day period after we announce the change and you won't have to pay any early termination fees.