

## Connect Broadband Plus [Not Offered for New Supply from 1 July 2022 where Default FTTP or FTTC is Available]

All charges are exclusive of VAT at the prevailing rate

### Charging Structure

#### New Installation Charges

Service		Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Connection Charge	1 month contract	£40.00	£40.00	£40.00	£40.00
Engineer Install		£55.32	£55.32	£55.32	£55.32
Recommended Hardware		Technicolor ADSL DGA4231 wireless router			
Hardware Price		£82.50	£82.50	£82.50	£82.50

#### Migration Charges

Service		Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Migration Charge	1 month contract	£12.00	£12.00	£12.00	£12.00
Recommended Hardware		Technicolor ADSL DGA4231 wireless router			
Hardware Price		£82.50	£82.50	£82.50	£82.50

## Monthly Rental

Service	Operative Date	Until	Monthly Rental EX. VAT
Connect Teleworker Plus 20	01/03/23	31/07/24	£27.14
	01/08/24		£37.14
Connect Teleworker Plus 50	01/03/23	31/07/24	£33.93
	01/08/24		£43.93
Connect Bronze Plus	01/03/23	31/07/24	£33.93
	01/08/24		£43.93
Connect Silver Plus	01/03/23	31/07/24	£67.84
	01/08/24		£77.84

## Service Features

Service	Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Monthly Download Allowance	20GB	50GB		unlimited
Monthly Upload Allowance	unlimited			
Additional Usage	£0.85 ex. VAT for every GB or part thereof			n/a

## Domain Charges

Service	Monthly Rental	
Domain Name transfer / registration (including web and email forwarding)	.co.uk and .com	£5.00
	.co.uk	£2.00
	All other domains (.net, .org etc.)	POA

## Downgrade Charges

Service	One-Off Charge (per Line/Channel)
Downgrade of Service	£180.00

## Other Charges

Service	One-Off Charge (per line/ channel)
Temporary Suspension / Resumption Charge	See Connect Broadband and Voice Miscellaneous Charges
Cancellation charge – 2 or more working days after order placed	