

Connect Broadband Plus [Not Offered for New Supply from 1 July 2022 where Default FTTP or FTTC is Available]

All charges are exclusive of VAT at the prevailing rate

Charging Structure

New Installation Charges

Service		Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Connection Charge	1 month contract	£40.00	£40.00	£40.00	£40.00
Engineer Install		£55.32	£55.32	£55.32	£55.32
Recommended Hardware		Technicolor ADSL DGA4231 wireless router			
Hardware Price		£82.50	£82.50	£82.50	£82.50

Migration Charges

Service		Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Migration Charge	1 month contract	£12.00	£12.00	£12.00	£12.00
Recommended Hardware		Technicolor ADSL DGA4231 wireless router			
Hardware Price		£82.50	£82.50	£82.50	£82.50

Monthly Rental

Service	Operative Date	Until	Monthly Rental EX. VAT
Connect Teleworker Plus 20	01/07/22	28/02/23	£20.10
	01/03/23		£27.14
Connect Teleworker Plus 50	01/07/22	28/02/23	£25.13
	01/03/23		£33.93
Connect Bronze Plus	01/07/22	28/02/23	£25.13
	01/03/23		£33.93
Connect Silver Plus	01/07/22	28/02/23	£50.25
	01/03/23		£67.84

Service Features

Service	Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Monthly Download Allowance	20GB	50GB		unlimited
Monthly Upload Allowance	unlimited			
Additional Usage	£0.85 ex. VAT for every GB or part thereof			n/a

Domain Charges

Service	Monthly Rental	
Domain Name transfer / registration (including web and email forwarding)	.co.uk and .com	£5.00
	.co.uk	£2.00
	All other domains (.net, .org etc.)	POA

Downgrade Charges

Service	One-Off Charge (per Line/Channel)
Downgrade of Service	£180.00

Other Charges

Service	One-Off Charge (per line/ channel)
Temporary Suspension / Resumption Charge	See Connect Broadband and Voice Miscellaneous Charges
Cancellation charge – 2 or more working days after order placed	