

Ethernet Direct Access Service

Ethernet Direct Access Service comprises Ethernet point to point data circuits. The CP can only use Ethernet Direct Access Service to connect:

- (a) CP Site or Exchange Site to End User Site
- (b) CP Site or Exchange Site to CP Site
- (c) End User Site to End User Site

within the Hull Area.

The Ethernet Direct Access Service cannot be used for connections which are outside the scope of those identified above, including:

- (a) where the usage is for the purpose of building or extending core network;
- (b) where the intent is to replicate core network; or
- (c) where there is onward connection to a point outside of the Hull Area.

Please refer to the Ethernet Connect Access Service where onward connection is required. Note that, except for the connectivity allowed under this Agreement, the Ethernet Direct Access Service must not be used for directly cabled NTE to NTE connection with any other KCOM provided service. KCOM will not be liable for any incidents, reduction in service performance or service failures which result from the Ethernet Direct Access Service being connected in a directly cabled NTE to NTE configuration or if Ethernet Direct Access Service is connected within the CP Site in a NTE to NTE configuration.

Excess Construction Charges (ECCs)

KCOM leased line pricing incorporates standard connection charges for single circuits, dependent upon whether there is existing fibre installed or fibre needs to be installed at the site. Wherever there is fibre installed at the site, this will be utilised and no further charges will be raised. Standard charges apply for new installations where fibre must be installed at the site and this is readily provisioned from nearby network. When an order is taken additional charges may be applied in various instances including the following:

- (a) Resilience is requested, dependent upon the level of separacy required;
- (b) Client site is a significant distance from established KCOM network;
- (c) Exceptional costs are identified e.g. a new crossing of a railway line.

KCOM will absorb the first £2,800 of ECCs. Note that exemptions will NOT apply where:

- (a) Time Related Charges are incurred for out of hours working
- (b) Circuits are alternatively routed at the CP / End User's request
- (c) An exemption has already been given at the site on an earlier occasion

Costs will be charged as an ECC where they exceed the exemption threshold of £2,800. The ECC is in addition to the published connection fee. In all instances rentals will continue to be at standard published rates for each circuit type, regardless of whether ECCs have been incurred in construction.

Connection Charges

Connection charges are all per circuit.

Connection Charges Ex VAT										
Feature	Notes	Operative Date	Until	1 Year Term	3 Year Term	5 Year Term	7 Year Term			
EDAS 10Mb		16/02/2023		£1,700						
EDAS 100Mb		16/02/2023		£1,700						
EDAS 1Gb		16/02/2023		£1,700						
EDAS 1Gb	a	15/03/2024			£0	£0	£0			
	b	15/03/2024			£1,154	£1,154	£1,154			
EDAS 10Gb		16/02/2023		£6,000						
	a	01/03/2024						£0	£0	£0
	b	01/03/2024						£4,072	£4,072	£4,072

Notes:

- a Zero Connection Charge applies only to Zero Connection Charge tariff
- b Standard Connection Charge applies to Standard Connection Charge tariff

For each day or part day KCOM is late in meeting the Proposed Start Date, the CP has the right to claim compensation of 0.5% of the Standard Connection Charge (the daily sum) subject to a maximum claim of 30% of the Standard Connection Charge (60 x the daily sum).

Annual Rental Charges										
Feature	Notes	Operative Date	Until	Rental Charge Per Annum Ex VAT						
				1 Year Contract	3 Year Contract	5 Year Contract	7 Year Contract			
EDAS 10Mb		01/04/2023	31/03/2024	£3,834						
		01/04/2024		£3,987						
EDAS 100Mb		01/04/2023	31/03/2024	£3,834						
		01/04/2024		£3,987						
EDAS 1Gb		01/04/2023	31/03/2024	£3,834						
		01/04/2024		£3,987						
	a	15/03/2024						£4,027	£3,720	£3,424
	b	15/03/2024						£3,642	£3,489	£3,259
EDAS 10Gb		01/09/2022	31/03/2023	£6,570						
		01/04/2023		£6,714						
	a	01/03/2024			£7,736	£6,929	£5,412			
	b	01/03/2024			£6,378	£6,114	£4,830			

Notes:

- a. Zero Connection Charge tariff - only available with free connection
 - b. Standard Connection Charge tariff - only available with standard connection.
- All tariffs are subject to periodic review.

Cancellation Charges

Please refer to the Cancellation Charges price list

Withdrawn Tariffs

Connection Charges						
Feature	Notes	Operative Date	Until	Existing Connectivity Ex VAT	No Existing Connectivity Ex VAT	Connection Charge Ex VAT
EDAS 10Mb		01/09/2019	15/02/2023	£550	£1,700	
	a b	01/09/2023	30/11/2023			£0
EDAS 100Mb		01/09/2019	15/02/2023	£550	£1,700	
	a b	01/09/2023	30/11/2023			£0
EDAS 1Gb		01/09/2019	15/02/2023	£550	£1,700	
	a b	01/09/2023	30/11/2023			£0.00
EDAS 10Gb		01/09/2019	15/02/2023	£3,500	£6,000	
	a b	01/09/2023	30/11/2023			£0

Notes:

- a. From 16/02/23 connection charges are no longer per end
- b. Special Offer: Free connection on minimum terms of THREE years or longer
Offer valid from: 1 September 2023 00:01 hrs Offer expires: 30 November 2023 23:59 hrs. Free connection replaces standard charges - Excess Construction Charges will be incurred per the ECC policy where applicable

Annual Rental Charges					
Feature	Notes	Operative Date	Until	Rental Charge Per Annum Ex VAT	
				1 Year Contract	3 Year Contract
EDAS 10Mb		01/09/2019	31/08/2022	£3,213	
		01/09/2022	31/03/2023	£3,384	
	c d	01/09/2023	30/11/2023		£3,834
EDAS 100Mb		01/09/2019	31/08/2022	£3,213	
		01/09/2022	31/03/2023	£3,384	
	c d	01/09/2023	30/11/2023		£3,834
EDAS 1Gb		01/09/2019	31/08/2022	£3,444	
		01/09/2022	31/03/2023	£3,534	
	c d	01/09/2023	30/11/2023		£3,834
EDAS 10Gb		01/09/2019	31/08/2022	£6,510	
	c d	01/09/2023	30/11/2023		£6,714

- c. Three year term qualifies for free connection during Offer Period:
Offer valid from: 1 September 2023 00:01 hrs Offer expires: 30 November 2023 23:59 hrs
- d. Three year terms are only available until 1 December 2023.