

Special Offers

KCOM Connect Fibre Business Complete Special Offer

Offer:

- Discounted Standard Monthly Rental Charges for up to 24 months when taking Connect Fibre Business Complete 300, Connect Fibre Business Complete 500 & Connect Fibre Business Complete 900 products

Offer Period

Offer valid from: 1 February 2024 00:01 hrs

Offer expires: 29 February 2024 23:59 hrs

Applicable discounts listed in Table 1

Table 1

	Connect Fibre Complete 300	Connect Fibre Complete 500	Connect Fibre Complete 900
	Ex. VAT	Ex. VAT	Ex. VAT
Standard Monthly Rental Charge	£41.72	£45.61	£57.53
Offer Monthly Rental Charge for up to 24 months	£35.72	£38.61	£45.75

Terms:

- Offer applies to Orders for Connect Fibre Business Complete Services provided that the Order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of the Reseller Agreement for Connect Fibre Business Complete Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Reseller Agreement for Connect Fibre Business Complete Services.
- The Offer Rental Charges set out in Table 1 are payable for up to 24 months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Fibre Business Complete Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Fibre Business Complete Services.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Wholesale FibreLine Local Access Special Offer

Offer:

- Discounted Standard Monthly Rental Charges for up to 24 months* when taking Data Only, Service Level 3 End User Rental profiles of FibreLine LA 315/152, FibreLine LA 521/252 & FibreLine LA 950/507 products
- * WFLLA end user rentals are subject to 30 days' notice following the expiry of the Initial Term of one month. Special Offer tariff applies to individual circuits contracted during the Offer Period; standard tariff will apply from month 25.

Offer Period

Offer valid from: 1 February 2024 00:01 hrs
 Offer expires: 29 February 2024 23:59 hrs

Applicable discounts listed in Table 1

Table 1

Data Only Service Level 3	FibreLine LA 315/152	FibreLine LA 521/252	FibreLine LA 950/507
	Ex. VAT	Ex. VAT	Ex. VAT
Standard Monthly Rental Charge	£30.10	£39.91	£45.18
Offer Monthly Rental Charge for up to 24 months	£25.78	£33.78	£35.93

Terms:

- Offer applies to Orders for Wholesale FibreLine Local Access Services provided that the Order is for a new Customer (that is any Customer of the Communications Provider who has not previously received Services from the Communications Provider under the terms of the Reference Offer for the Provision of KCOM Wholesale FibreLine Local Access).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Reference Offer for the Provision of KCOM Wholesale FibreLine Local Access.
- The Offer Rental Charges set out in Table 1 are payable for up to 24 months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reference Offer for the Provision of KCOM Wholesale FibreLine Local Access.
- Offer subject to status and the terms of the Reference Offer for the Provision of Wholesale FibreLine Local Access.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

Offers No Longer Available

KCOM Connect Fibre Business Complete Special Offer

Offer:

- Discounted Standard Monthly Rental Charges for up to 24 months when taking Connect Fibre Business Complete 150, Connect Fibre Business Complete 500 & Connect Fibre Business Complete 900 products

Offer Period

Offer valid from: 1 September 2023 00:01 hrs

Offer expires: 31 October 2023 23:59 hrs

Applicable discounts listed in Table 1

Table 1

	Connect Fibre Complete 150	Connect Fibre Complete 500	Connect Fibre Complete 900
	Ex. VAT	Ex. VAT	Ex. VAT
Standard Monthly Rental Charge	£38.13	£46.05	£70.54
Offer Monthly Rental Charge for up to 24 months	£33.63	£37.55	£49.54

Terms:

- Offer applies to Orders for Connect Fibre Business Complete Services provided that the Order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of the Reseller Agreement for Connect Fibre Business Complete Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Reseller Agreement for Connect Fibre Business Complete Services.
- The Offer Rental Charges set out in Table 1 are payable for up to 24 months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Fibre Business Complete Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Fibre Business Complete Services.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Connect Broadband Fibre Residential Special Offer

Offer:

- Discounted Standard Monthly Rental Charges for Connect Fibre Residential 100/30, 175/50, 500/100 and 900/180 speed profiles from 7 August 2023 to 1 October 2023.

Offer Period

Offer valid from: 7 August 2023 00:01 hrs

Offer expires: 1 October 2023 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1: Offer and Standard Rental Charges

	Connect Fibre Res 100/30	Connect Fibre Res 175/50	Connect Fibre Res 500/100	Connect Fibre Res 900/180
	Unlimited	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Monthly Rental Charge	£28.33	£31.68	£38.15	£47.97
Offer Monthly Rental Charge for up to 24 months	£19.33	£24.68	£27.15	£33.97

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Residential Services)
- The Service must be delivered to a customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- The Offer Rental Charges set out in Table 1 will be discounted for a duration of up to 24 months (minimum 12-month term) from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Tables 1 shall apply thereafter
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services
- Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

KCOM Connect Fibre Business Complete Special Offer

Offer:

- £8.50 discount Ex. VAT on Standard Monthly Rental Charges for 24 months when taking Connect Fibre Business Complete 150, Connect Fibre Business Complete 500 & Connect Fibre Business Complete 900 products

Offer Period

Offer valid from: 3 April 2023 00:01 hrs

Offer expires: 11 June 2023 23:59 hrs

	Connect Fibre Complete 150	Connect Fibre Complete 500	Connect Fibre Complete 900
	Ex. VAT	Ex. VAT	Ex. VAT
Standard Monthly Rental Charge	£38.13	£46.05	£70.54
Offer Monthly Rental Charge for 24 months	£29.63	£37.55	£62.04

Terms:

- Offer applies alongside current Connect Fibre Business Complete free connection special offer that runs until 28 April 23:59, [found here](#)
- Offer applies to Orders for Connect Fibre Business Complete Services provided that the Order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of the Reseller Agreement for Connect Fibre Business Complete Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Reseller Agreement for Connect Fibre Business Complete Services.
- The Offer Rental Charges set out in Table 1 are payable for 24 months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Fibre Business Complete Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Fibre Business Complete Services.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Connect Fibre Business Complete Special Offer

Offer:

- Free Connection

Offer Period

Offer valid from: 6 March 2023 00:01 hrs

Offer expires: 28 April 23:59 hrs

Connection Charges

	Fibre Broadband
	Connect Fibre Business Complete – All Products
	Ex. VAT
Standard Connection	£41.88
Offer Connection	£0.00

- Offer applies to Orders for Connect Fibre Business Complete Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Business Complete Services).
- The Service must be delivered to a customer at an address with a postcode in the Hull Area as defined in the Reseller Agreement for Connect Broadband Fibre Business Complete Services.
- Any new order placed will be subject to an Initial Term of 12 or 24 months as defined in the Reseller Agreement for Connect Broadband Fibre Business Complete Services.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Fibre Business Complete Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Fibre Business Complete Services available.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

KCOM Connect Broadband Fibre Residential Special Offer

Offer:

- Free Connection.
- £6 discount on Standard Monthly Rental Charges for up to 24 months when taking Connect Broadband Fibre Residential unlimited products, 30/5Mbps, 50/15Mbps, 75/25Mbps, 100/30Mbps, 175/50Mbps, 300/75Mbps, 400/80Mbps, 500/100Mbps, 750/150Mbps & 900/180Mbps speed profiles.

Offer Period

Offer valid from: 6 March 2023 00:01 hrs

Offer expires: 28 April 2023 23:59 hrs

	Connect Fibre Res 30/5	Connect Fibre Res 50/15	Connect VDSL Res 75/20
	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70	£17.70	£17.70
Offer Connection	£0.00	£0.00	£0.00
Standard Monthly Rental Charge	£21.24	£24.78	£24.78
Offer Monthly Rental Charge for up to 24 months	£15.24	£18.78	£18.78

Table 2

	Connect Fibre Res 100/30	Connect Fibre Res 175/50	Connect Fibre Res 300/75	Connect Fibre Res 400/800	Conn Res
	Unlimited	Unlimited	Unlimited	Unlimited	Unl
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex
Standard Connection	£17.70				
Offer Connection	£0.00				
Standard Monthly Rental Charge	£28.33	£31.68	£34.99	£36.00	£
Offer Monthly Rental Charge for up to 24 months	£22.33	£25.68	£28.99	£30.00	£

Terms below.

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the Order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from

the Reseller under the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services).

- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Reseller Agreement for Connect Broadband Fibre Residential Services.
- The Offer Rental Charges set out in Table 1 are payable for up to 24 months (minimum 12-month term) from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Broadband Fibre Residential Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Connect Fibre Landlord Special Offer (“the Offer”)

Offer:

- Free connection
- £8.50pm discount off the Standard Monthly Rental Charges for 12 months when taking Connect Fibre Landlord Basic

Offer Period

Offer valid from: 1 March 2023 00:01 hrs

Offer expires: 31 May 2023 23:59 hrs

	Connect Fibre Landlord Basic Ex VAT
Connection	£42.50
Offer Connection	£0.00
Standard Monthly Rental Charge	£32.30
Offer Monthly Rental Charge	£23.80

Terms:

- The Offer applies to Orders for Connect Fibre Landlord Services made on behalf of (a) new Customers of the Reseller and (b) existing Customers of the Reseller who are ordering new connections, changing packages or are renewing their contracts.
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area .
- The Offer Monthly Rental Charges set out in Table 1 are payable for 12 months (minimum 12-month_term) from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Fibre Landlord Services.
- The Offer subject to status and the terms of the Reseller Agreement for Connect Fibre Landlord Services, and unless otherwise stated in this Offer, capitalised terms shall carry the same meaning as in the Reseller Agreement for Connect Fibre Landlord Services .
- The Offer is subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Connect Fibre Landlord Special Offer

Offer:

- Free connection
- £8.50pm discount off the Standard Monthly Rental charges for 12 months when taking Connect Fibre Landlord Super, Connect Fibre Landlord Ultra and Connect Fibre Landlord Giga

Offer Period

Offer valid from: 14 November 2022 00:01 hrs
 Offer expires: 31 May 2023 23:59 hrs Revised from previous expiry date of 31 January 2023

Terms:

- Offer applies to Orders for Connect Fibre Landlord Services made on behalf of (a) new Customers of the Reseller and (b) existing Customers of the Reseller who are changing packages.
- The Service must be delivered to a customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements.
- The Offer Rental Charges set out in Table 1 are payable for 12 months (minimum 12-month term) from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Fibre Landlord Services.
- Offer subject to status and the terms of the Reseller Agreements for Connect Fibre Landlord Services available.
- Subject to fibre network availability.

	Connect Fibre Landlord Super	Connect Fibre Landlord Ultra	Connect Fibre Landlord Giga
	Ex VAT	Ex VAT	Ex VAT
Connection	£42.50	£42.50	£42.50
Offer Connection	£0.00	£0.00	£0.00
Standard Monthly rental charge	£35.70	£39.10	£63.75
Offer Monthly rental charge	£27.20	£30.60	£55.25
Monthly Download Allowance	Unlimited	Unlimited	Unlimited

•KCOM reserves the right to amend or withdraw the Offer at any stage.

•The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the

laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Connect Broadband Fibre Residential Special Offer

Offer:

- Free Connection.
- £3 discount on Standard Monthly Rental Charges for 12 months when taking Connect Broadband Fibre Residential 30/5Mbps, 50/15Mbps, 75/25Mbps, 100/30Mbps, 175/50Mbps, 300/75Mbps, 400/80Mbps, 500/100Mbps, 750/150Mbps & 900/180Mbps products.

Offer Period

Offer valid from: 12 December 2022 00:01 hrs
 Offer expires: 8 January 2023 23:59 hrs

Applicable discounts listed in Table 1 and Table 2 below.

	Connect Fibre Res 30/5	Connect Fibre Res 50/15	Connect VDSL Res 75/20
	Unlimited	50GB Unlimited	Unlimited
	Ex. VAT	Ex. VAT Ex. VAT	Ex. VAT
Standard Connection	£17.70		

Offer Connection	£0.00			
Standard Monthly Rental Charge	£21.24	£17.70	£24.78	£24.78
Offer Monthly Rental Charge (Months 1-12)	£18.24	£14.70	£21.78	£21.78

Table 2

	Connect Fibre Res 100/30 (UL)	Connect Fibre Res 175/50 (UL)	Connect Fibre Res 300/75 (UL)	Connect Fibre Res 400/800 (UL)	Connect Fibre Res 500/100 (UL)	Connect Fibre Res 750/150 (UL)
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70					
Offer Connection	£0.00					
Standard Monthly Rental Charge	£28.33	£31.68	£34.99	£36.00	£38.15	£44.55
Offer Monthly Rental Charge (Months 1-12)	£25.33	£28.68	£31.99	£33.00	£35.15	£41.55

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Residential Services).
- The Service must be delivered to a customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- The Offer Rental Charges set out in Table 1 and 2 will have a £3 discount for first 12 months (minimum 12-month term) from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Tables 1 and 2 shall apply thereafter month 12.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services
- Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

KCOM Connect Fibre Business Complete Special Offer

Offer:

- Free Connection; and
- Free Standard Monthly Rental Charges for 2 months when taking our 900/500Mbps product.

Offer Period

Offer valid from: 14 November 2022 00:01 hrs

Offer expires: 11 December 2022 23:59 hrs

Applicable discount listed in Table 1 below.

Rental charges apply per calendar month	Connect Fibre Complete 900 (UL)
	Ex. VAT
Standard Connection - After first 2 months	£41.88

Offer Connection – First 2 months	£0.00
Standard Monthly Rental Charge after first 2 months	£70.54
Offer Monthly Rental Charge – First 2 Months	£0.00

Terms:

- Offer applies to Orders for Connect Fibre Business Complete Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Fibre Business Complete Services).
- The Service must be delivered to a customer at an address with a postcode in the Hull Area as defined in the Connect Fibre Business Complete agreements.
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- The Offer Rental Charges set out in Table 1 are free for the first 2 months of the 24-month term from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Tables 1 shall apply from month 3.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Fibre Business Complete Services.
- Offer subject to status and the terms of the Reseller Agreements for Connect Fibre Business Complete Services available.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Connect Broadband Fibre Residential Special Offer

Offer:

- Free Connection.
- Zero charge on Standard Monthly Rental Charges for 2 months when taking Connect Fibre Residential 100/30Mbps, 300/75Mbps, 500/100Mbps & 900/180Mbps products.

Offer Period

Offer valid from: 14 November 2022 00:01 hrs

Offer expires: 11 December 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

	Connect Fibre Res 100/30 (UL)	Connect Fibre Res 300/75 (UL)	Connect Fibre Res 500/100 (UL)	Connect Fibre Res 900/180 (UL)
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70			
Offer Connection	£0.00			
Standard Monthly Rental Charge	£28.33	£34.99	£38.15	£47.97
Offer Monthly Rental Charge (Months 1-2)	£0.00	£0.00	£0.00	£0.00

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Residential Services).

- The Service must be delivered to a customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- The Offer Rental Charges set out in Table 1 will have a zero charge for

first 2 months (minimum 12-month term) from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Tables 1 shall apply thereafter month 2.

- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services
- Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

KCOM Broadband Fibre Special Offers

Offer:

- 30% discount off the Standard Monthly Rental Charge for the duration of 12 months.
- Applies to Business services.

Offer Period

- Offer valid from: 1 July 2022 00:01 hrs
- Offer expires: 30 September 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

Rental charges apply per calendar month	Connect Fibre 75 (UL)	Connect Fibre 250 (UL)	Connect Fibre 400 (UL)	Connect Fibre 750 (UL)	Connect Fibre 900 (UL)
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Monthly Rental Charge	£29.75	£33.70	£37.57	£53.30	£80.54
Offer Monthly Rental Charge (Months 1-12)	£20.83	£23.59	£26.30	£37.31	£56.38

Terms:

- Offer applies to Orders for Connect Broadband Fibre Business Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Business Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- Business Only: Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Broadband Fibre Business Service.
- The Offer Rental Charges set out in Table 1 for Business services are payable for twelve months from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Business Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Broadband Fibre Business Services available at Connect broadband fibre business | KCOM .
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

KCOM Connect Broadband Fibre Residential Special Offer

Offer:

- Free Connection; and
- £10.47 discount off the Standard Monthly Rental Charges for the duration of 18 months when taking 175/50Mbps, 400/80Mbps, 500/100Mbps & 900/180Mbps products.

Offer Period

- Offer valid from: 1 July 2022 00:01 hrs
- Offer expires: 31 August 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

Rental charges apply per calendar month	Connect Fibre Res 175/50 (UL)	Connect Fibre Res 400/80 (UL)	Connect Fibre Res 500/100 (UL)	Connect Fibre Res 900/180 (UL)
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70			
Offer Connection	£0.00			
Standard Monthly Rental Charge	£31.68	£37.30	£38.15	£47.97
Offer Monthly Rental Charge (Months 1-12)	£21.21	£26.83	£27.68	£37.50

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Residential Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- The Offer Rental Charges set out in Tables 1 are payable for twelve months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Tables 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services
- Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

KCOM Broadband Fibre Special Offers

Offer:

- Free connection;
- 35% discount off the Standard Monthly Rental Charge for the duration of 6 months;
- Applies to Residential services.

Offer Period

Offer valid from: 14 March 2022 00:01 hrs
 Offer expires : 31 May 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

Rental charges apply per calendar month	Connect Fibre Res 30/5 Unl	Connect Fibre Res 50/15 Unl	Connect Fibre Res 100/30 Unl
	Ex. VAT	Ex. VAT	Ex. VAT

Standard Connection	£17.70		
Offer Connection	£0.00		
Standard Monthly Rental Charge	£21.24	£24.78	£28.33
Offer Monthly Rental Charge (Months 1-6)	£13.81	£16.11	£18.41

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services). The offer is therefore not valid for existing Customers (that is any Customer of the Reseller who is currently receiving Services from the reseller under the terms of the Reseller Agreement for Connect Broadband Fibre Residential) even if the Reseller commits to a new Initial Term.
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- The Offer Rental Charges set out in Table 1 for Residential services are payable for six months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services.
- Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available at [Connect broadband fibre residential | KCOM](#)
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

Offer:

- Free connection;
- 25% discount off the Standard Monthly Rental Charge for the duration of 6 months;
- Applies to Residential services.

Offer Period

Offer valid from: 1 January 2022 00:01 hrs

Offer expires : 31 January 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Rental charges apply per calendar month	Connect Fibre Res 50/15 (UL)	Connect Fibre Res 100/30 (UL)	Connect Fibre Res 175/50 (UL)	Connect Fibre Res 300/75 (UL)	Connect Fibre Res 400/80 (UL)
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70				
Offer Connection	£0.00				
Standard Monthly Rental Charge	£24.78	£28.33	£31.68	£34.99	£37.30
Offer Monthly Rental Charge (Months 1-6)	£18.59	£21.25	£23.76	£26.24	£27.98

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- The Offer Rental Charges set out in Table 1 for Residential services are payable for six months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services.
- Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available at [Connect broadband fibre residential | KCOM](#)
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
-

- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

KCOM Broadband Fibre Special Offers

Offer:

- Free Connection; and
- 50% discount off the Standard Monthly Rental Charge for the duration of 3 months;
- Applies to Residential and Business services.

Offer Period

Offer valid from: 16 November 2021 00:01 hrs

Offer expires : 12 December 2021 23:59 hrs

Applicable discounts listed in Table 1 (Residential) and Table 2 (Business) below.

Table 1 Residential

Rental charges apply per calendar month	Connect Fibre Res 100/30	Connect Fibre Res 175/50	Connect Fibre Res 300/75	Connect Fibre Res 400/80	Connect Fibre Res 500/100	Connect Fibre Res 750/150
	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70					
Offer Connection	£0.00					
Standard Monthly Rental	£28.33	£31.68	£34.99	£37.30	£38.15	£44.55
Offer Monthly Rental Months (1-3)	£14.17	£15.84	£17.50	£18.65	£19.08	£22.28

Table 2 Business

Rental charges apply per calendar month	Connect Fibre 250 (UL) [2 Year term]	Connect Fibre 400 (UL)	Connect Fibre 750 (UL)	Connect Fibre 1000 (UL)
	Unlimited	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£42.50			
Offer Connection	£0.00			
Standard Monthly Rental	£33.70	£37.57	£53.30	£64.50
Offer Monthly Rental Months (1-3)	£16.85	£18.79	£26.65	£32.25

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services and Connect Broadband Fibre Business Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Business Services or Connect Broadband Fibre Residential Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- Business Only: Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Broadband Fibre Business Service.
- The Offer Rental Charges set out in Tables 1 and 2 for Residential and Business services respectively are payable for three months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Tables 1 and 2 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services and Connect Broadband Fibre Business Services.

KCOM wholesale

- Offer subject to status and the terms of the Reseller Agreements for
 - Connect Broadband Fibre Residential Services available at [Connect broadband fibre residential | KCOM](#)
 - Connect Broadband Fibre Business Services available at [Connect broadband fibre business | KCOM](#)
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

KCOM Line Rental Special Offer

Offer:

- Free Connection

Offer Period

Offer valid from: 22 March 2021 00:01 hrs

Offer expires : 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Line Type	Standard Connection Charge Per Line	Offer Connection Charge Per Line
	Ex. VAT	Ex. VAT
Analogue	£31.21	£0.00

Terms:

- Offer applies to orders placed for a KCOM Line Rental service during the Offer Period.
- Offer applies to orders placed in respect of new Reseller Customers only (that is any Customer who has not previously received a KCOM Line Rental Service from a Communications Provider under the terms of the Reference Offer for the provision of KCOM Line Rental Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- All Charges are subject to any right KCOM may have to vary the Charges in its Reference Offer for the provision of KCOM Line Rental Services.
- Offer subject to status and the terms of the Reference Offer for the provision of KCOM Line Rental Services available at <https://www.kcom.com/regulatory/kcom-wholesale/voice/kcom-line-rental/>. KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

Connect Business Voice Special Offer

Offer:

- Free Connection

Offer Period

Offer valid from: 22 March 2021 00:01 hrs

Offer expires : 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Line Type	Standard Connection Charge Per Line	Offer Connection Charge Per Line
	Ex. VAT	Ex. VAT
Business Analogue	£130.00	£0.00

Terms:

- Offer applies to orders placed for a Connect Business Voice service during the Offer Period provided that the Reseller also purchases an associated Connect Broadband Fibre Business service.
- Offer applies to orders placed in respect of new Reseller Customers only (that is any Customer who has not previously received a Connect Broadband Fibre Business service from a Reseller under the terms of the Reseller Agreement for Connect Business Voice Services.
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months.
- All Charges are subject to any right KCOM may have to vary the Charges in its the Reseller Agreement for Connect Business Voice Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Business Voice Services available at <https://www.kcom.com/regulatory/kcom-wholesale/voice/connect-business-voice/>.
- We reserve the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

Connect Broadband Fibre Business Special Offer

March - April 2021: Free Connection and monthly discount for 12 months on KCOM's Connect Fibre Business products. Available in conjunction with KCOM's free connection offers for supporting voice products.

Offer:

- Free Connection and 25% discount off the Standard Monthly Rental Charge for the duration of 12 months; and
- Where a new voice connection is required no Connection Charges are payable for any new KCOM Line Rental or Connect Business Voice Service – refer to the respective voice offer terms for details.

Offer Period

Offer valid from: 22 March 2021 00:01 hrs
 Offer expires : 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Rental charges apply per calendar month	Connect Fibre 75	Connect Fibre 75 (UL)	Connect Fibre 250	Connect Fibre 400 (UL)
	150Gb	Unlimited	150Gb	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Connection 50 metres (Upfront) – ONT only	£42.50	£42.50	£42.50	£42.50
Connection 50 metres (Upfront) - ONT and router* are located together within 48 metres usable of fibre entrance	£42.50	£42.50	£42.50	£42.50
Offer Installation	£0.00	£0.00	£0.00	£0.00
Standard Monthly Rental Charge [12 month contract)	£27.20 per month	£29.75 per month	£34.00 per month	£38.25 per month
Offer Rental Charge (12 Months' Duration)	£20.40 per month	£22.31 per month	£25.50 per month	£28.69 per month

* Ownership of a KCOM supplied router remains the property of KCOM.

Terms:

- Offer applies to Orders for Connect Broadband Fibre Business Services provided that the order is for a new Reseller Customer (that is any Customer who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Business Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months. Offer is not available on any 24 month contract.
- Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Broadband Fibre Business Service.
- The Offer Rental Charges set out in Table 1 are payable for twelve months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.

KCOM wholesale

- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Broadband Fibre Business Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Broadband Fibre Business Services available at <https://www.kcom.com/regulatory/kcom-wholesale/broadband/connect-broadband-fibre-business/> .
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts

Wholesale Direct Internet Access Special Offer

Offer: All new orders placed between 4 January 2021 and 31 March 2021 (inclusive) for a Wholesale D a 1Gbps bearer will have a reduced Annual Rental charge of £7,500 per annum.

Offer Period

Offer valid from: 4 January 2021 00:01 hrs
Offer valid until: 31 March 2021 23:59 hrs

This is a time limited Offer. KCOM reserves the right to change the Offer Period at any time.

Service	Wholesale Direct Internet Access
	1Gb Bearer only
Standard Annual Rental Wholesale DIA 1Gb	£10,244.00 ex VAT
Offer - Discounted Annual Rental	£7,500.00 ex VAT

Terms and Conditions:

- For new and existing Wholesale Direct Internet Access connections, You will be required to place a new Order and this Order will be subject to a new Initial Term of 12 months.
- The Connection Charges are still payable during the Offer Period.
 - Where Your Customer is not currently receiving a Wholesale Direct Internet Access service the Connection Charge for No Existing Network Connectivity shall remain at £1,700.00 and the Connection Charge for Existing Network Connectivity shall remain at £550.00.
 - Where Your Customer is currently receiving a Wholesale Direct Internet Access service the Upgrade within Bearer Connect Charge shall continue to be £0.00. Where an upgrade to a Bearer is required it will be subject to the Connect Charge for Existing Network Connectivity at £550.00
- All orders are subject to status and the terms of KCOM's Reseller Leased Lines Point to Point, Point to Multipoint (EAS) and Meshed Networks (VPLS) and Internet Access Services (Non-RRO) Agreement.
- Where You order a 1Gbps circuit over a 1Gbps bearer during the Offer Period, the Discounted Annual Rental Charge for that circuit shall apply until the circuit is terminated subject to any right that We may have to increase the Charges from time to time in KCOM's Reseller Leased Lines Point to Point, Point to Multipoint (EAS) and Meshed Networks (VPLS) and Internet Access Services (Non-RRO) Agreement.
- Subject to fibre network availability.
- Not valid with any other KCOM offer.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.

Connect Broadband Fibre Residential Special Offer

January 2021: Free Connection and no rental charge payable in month 1 on KCOM's Connect Fibre Residential unlimited products of 75Mbps and above and a further monthly discount in the first year where you purchase KCOM's Connect Fibre Res 200 product.

Offer:

- Free Connection and no Rental Charge payable in month 1 on any Residential FTTP Product of 75Mbps Download and above (unlimited usage); and
-

- Where you purchase KCOM's Connect Broadband Fibre Residential product, receive a further 26% discount off the Standard Monthly Rental Charge for the remaining 11 months in year 1.

Offer Period

Offer valid from: 18 January 2021 00:01 hrs
 Offer expires : 29 January 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Rental charges apply per calendar month	Connect Fibre Res 75	Connect Fibre Res 200	Connect Fibre Res 400	Connect Fibre Res 1000
		Unlimited		
	Ex. VAT			
Standard Installation	£17.70			
Offer Installation	£0.00			
Standard Monthly Rental Charge	£29.75	£32.58	£35.42	£55.96
Offer Rental Charge (Month 1)	£0.00	£0.00	£0.00	£0.00
Monthly Offer Rental Charge (Months 2 -12) Connect Fibre Res 200 only.		£24.08		

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services of 75Mbps and above (unlimited only) provided that the Order is for a new Customer (for the avoidance of doubt, the Offer does not apply to re-grades to the Connect Broadband Fibre Residential Services where Your Customer is an existing Customer).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months.
- In respect of Connect Fibre Res 75, 400 and 1000 the Offer Rental Charge (Month 1) set out in Table 1 is payable for one month from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- In respect of Connect Fibre Res 200 the Offer Rental Charge (Month 1) set out in Table 1 is payable for one month from the Service Start Date; KCOM's Monthly Offer Rental Charge (Months 2 -12) set out in Table 1 shall apply to months 2 – 12. KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its the Reseller Agreement for Connect Broadband Fibre Residential Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services available at <https://www.kcom.com/regulatory/kcom-wholesale/broadband/connect-broadband-fibre-residential/> .
- Subject to fibre network availability
- We reserve the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts