

KCOM Wholesale SIP Trunking

Wholesale SIP Trunking overview

Wholesale SIP Trunking is an IP-based voice solution delivered using SIP technology over the internet. It is made up of a number of SIP channels which is dependent on the number of simultaneous calls required. The service is delivered to your end business customers premises using KCOMs Fibre Connect. We also provide compatibility with most leading PBX systems so any business with an existing telephone system can switch to using our service immediately. Number Portability and allocation of geographic numbers (01482 range), can also be requested.

Connection Charges

Item Description	One Off Charge	
	2-30 Channels	
	Ex VAT	Inc. VAT
Service Connection Charge (per end customer)	£25.00	£30.00

Rental Charges

Item Description	Monthly Rental Per Channel	
	1 Year	
	Ex VAT	Inc. VAT
SIP Per Channel Line Rental with inclusive minutes	£5.50	£6.60
SIP Per Channel Line Rental no inclusive minutes	£3.50	£4.20
Monthly Inclusive Minutes and Call Charges*		
Inclusive 01,02,03 minutes per channel per month	2000	
Inclusive UK mobile minutes per channel per month	1000	

*Calls outside of these inclusive minutes and non 01, 02, 03 calls and UK Mobile will be charged at standard KCOM rates.

Numbering Charges

Numbering Charges	Ex VAT	Inc. VAT
Single DDI (one off)	£0.80	£1.00
Multi-line Import	£41.67	£50.00

Removal or changes of existing configuration and rebuild to SIP Line

Reconfiguration is used to change the attributes of an existing service. In particular where the customer may want to:-

- Change of digital directory number
- DN added to a DDI range
- Remove existing configuration and rebuild

These changes will attract the following per occurrence costs:

	Ex VAT	Inc. VAT
SIP Change	£25.00	£30.00

Migration from ISDN services

Where SIP Lines are used to replace existing ISDN services it should be noted that not all supplementary services are available on SIP Lines. The table below is a comparison between SIP Line and ISDN calling features

ISDN Service	Enterprise SIP Line Service
Anonymous Caller Rejection	Not Available
Call Deflection	Not Available
Call Forwarding on busy	Not Available
Call Forwarding on no reply	Not Available
Call Forwarding unconditional	Not Available
Call Hold	Not Available
Call Waiting	Not Available
Calling Line Identification Presentation	Available
Calling Line Identification restriction	Not Available
Connected Line Identification Presentation Internet working with ISDN services with ETSI Support Internet working with PSTN CDS Caller display services	Not Available
Connected Line Identification Restriction	Not Available
Direct Dialling	Not Available
Incoming Call Barring	Not Available
Malicious Call Identification	Not Available
Multiple Subscriber Numbers	Not Available
Outgoing Call Barring	Not Available
Presentation Number	Not Available
Internet Working with PSTN CDS (Caller Display Services)	
Sub addressing Internet working with ISDN Services with ETSI Support	Not Available
Terminal Portability	Not Available
Trunk/Line Hunting	Not Available

Notes	
(1)	The application of Type 5 Presentation requires the customer to sign an agreement which confirms they will comply with legal requirements embodied in the Ofcom Code of Practice concerning the ownership and ability of the requested presentation number to receive calls. A presentation number must not be a number that connects to a revenue sharing number that generates an excessive or unexpected call charge. KCOM customers are required to sign such an agreement upon their request for Type 5 presentation.