

Connect Broadband Plus [Not Offered for New Supply from 1 July 2022 where Default FTTP or FTTC is Available]

All charges are exclusive of VAT at the prevailing rate

Charging Structure

New Installation Charges

| Service | | Connect Teleworker Plus 20 | Connect Teleworker Plus 50 | Connect Bronze Plus | Connect Silver Plus |
|-------------------|------------------|----------------------------|----------------------------|---------------------|---------------------|
| Connection Charge | 1 month contract | £40.00 | £40.00 | £40.00 | £40.00 |
| Engineer Install | | £55.32 | £55.32 | £55.32 | £55.32 |
| Hardware Price | | £82.50 | £82.50 | £82.50 | £82.50 |

Migration Charges

| Service | | Connect Teleworker Plus 20 | Connect Teleworker Plus 50 | Connect Bronze Plus | Connect Silver Plus |
|----------------------|------------------|--|----------------------------|---------------------|---------------------|
| Migration Charge | 1 month contract | £12.00 | £12.00 | £12.00 | £12.00 |
| Recommended Hardware | | Technicolor ADSL DGA4231 wireless router | | | |
| Hardware Price | | £82.50 | £82.50 | £82.50 | £82.50 |

Monthly Rental

| Service | Operative Date | Monthly Rental EX. VAT |
|----------------------------|----------------|---------------------------|
| Connect Teleworker Plus 20 | 01/08/24 | £37.14 |
| Connect Teleworker Plus 50 | 01/08/24 | £43.93 |
| Connect Bronze Plus | 01/08/24 | £43.93 |
| Connect Silver Plus | 01/08/24 | £77.84 |

Service Features

| Service | Connect Teleworker Plus 20 | Connect Teleworker Plus 50 | Connect Bronze Plus | Connect Silver Plus |
|----------------------------|--|----------------------------------|------------------------|------------------------|
| Monthly Download Allowance | 20GB | 50GB | | unlimited |
| Monthly Upload Allowance | unlimited | | | |
| Additional Usage | £0.85 ex. VAT for every GB or part thereof | | | n/a |

Domain Charges

| Service | Monthly Rental | |
|---|--|-------|
| Domain Name transfer / registration (including web and email forwarding) | .co.uk and .com | £5.00 |
| | .co.uk | £2.00 |
| | All other domains (.net, .org etc.) | POA |

Downgrade Charges

| Service | One-Off Charge (per Line/Channel) |
|----------------------|-----------------------------------|
| Downgrade of Service | £180.00 |

Other Charges

| Service | One-Off Charge (per line/ channel) |
|---|---|
| Temporary Suspension / Resumption Charge | See Connect Broadband and Voice Miscellaneous Charges |
| Cancellation charge – 2 or more working days after order placed | |

Historical Pricing

For historical price information, please email wholesalesales@kcom.com