

## Connect Broadband Fibre Residential Packages

### NO LONGER AVAILABLE

#### Call Bolt-ons

Minimum bolt-on subscription is one month and they can be cancelled at any time giving a months' notice. If the Broadband Package is cancelled, the subscription to any selected Call bolt-ons will also end.

	Features	Ex. VAT
Connect Local Calls bolt-on	<ul style="list-style-type: none"> <li>Unlimited anytime local calls (charge bands K and A1).</li> <li>No call set-up applies to these calls where this bolt-on is taken</li> <li>A fair usage policy applies (see below)</li> </ul>	£1.42
Connect UK Calls bolt-on	<ul style="list-style-type: none"> <li>Unlimited anytime local calls (charge bands K and A1)</li> <li>Anytime UK National Calls (numbers beginning 01, 02 and 03)</li> <li>Also includes calls to numbers beginning 0845 and 0870</li> <li>No call set-up applies to these calls where this bolt-on is taken</li> <li>A fair usage policy applies (see below)</li> </ul>	£3.54
Connect UK Mobile 60	<ul style="list-style-type: none"> <li>60 minutes of UK Mobile Minutes (charge bands MB01 and MB03-MB17)</li> <li>No call set-up applies to these calls where this bolt-on is taken</li> </ul>	£3.54
Connect UK Mobile 120	<ul style="list-style-type: none"> <li>120 minutes of UK Mobile Minutes (charge bands MB01 and MB03-MB17)</li> <li>No call set-up applies to these calls where this bolt-on is taken</li> </ul>	£7.08
Connect International 500 bolt-on	<ul style="list-style-type: none"> <li>500 anytime minutes of international calls (fixed line and mobile)</li> <li>50 inclusive destination countries (see below)</li> <li>No call set-up applies to these calls where this bolt-on is taken</li> </ul>	£3.54

## Fair Usage Policy

### Local and National calls bolt-ons

Packages that include unlimited Local and/or National calls (to UK landline numbers beginning 01, 02 and 03) are subject to a Fair Usage Policy of 1,000 minutes or 150 calls in a month. If either of these limits is exceeded by any of Your customers, KCOM will charge the standard KCOM rates for these calls until further notice.

### 0845 and 0870 inclusive calls

Packages that have 0845 and 0870 inclusive calls, have up to 60 minutes duration (excluding calls to identified dial-up internet access numbers) during applicable inclusive times. Redial before 60 minutes to avoid being charged. Fair Usage Policy: 1,000 minutes or 150 calls in a month. If either of these limits is exceeded by any of Your customers, KCOM will charge the standard KCOM rates for these calls until further notice.

### Connect International 500 bolt-on: Inclusive destination countries:

Australia	Gambia	Jamaica	Norway	Spain
Austria	Germany	Japan	Pakistan	Sweden
Bangladesh	Ghana	Latvia	Philippines	Switzerland
Barbados	Gibraltar	Luxembourg	Poland	Thailand
Belgium	Greece	Malaysia	Portugal	Trinidad & Tobago
Brazil	Hong Kong	Malta	Romania	Tunisia
Canada	India	Mexico	Russia	Turkey
Cyprus	Iran	Netherland	Singapore	UAE
Denmark	Ireland, Republic of	New Zealand	Slovakia	USA
France inc. Monaco	Italy	Nigeria	South Africa	Zimbabwe

### Extra features

Charges	Ex. VAT
Ring back	21p per ring back

**NO LONGER AVAILABLE FOR NEW SUPPLY FROM 01/03/22**

Operative Date	Until	Rental charges apply per calendar month	Connect Fibre Res ENTRY				Connect Fibre Res 75	
			20GB Unlimited	50GB 50GB 150GB Unlimited	150GB 50GB 150GB Unlimited	Unlimited 50GB 150GB Unlimited	50GB	Unlimited
			Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
01/05/21	30/11/22		£17.45	£20.94	£24.43	£27.91	£26.52	£29.31
01/12/22			£18.75	£22.50	£26.25	£30.00	£28.50	£31.50

Operative Date	Until	Rental charges apply per calendar month	Connect Fibre Res 200	Connect Fibre Res 400	Connect Fibre Res 1000
			Unlimited	Unlimited	Unlimited
			Ex. VAT	Ex. VAT	Ex. VAT
01/05/21	30/11/22		£32.10	£34.90	£55.14
01/12/22			£34.50	£37.50	£59.25

## Connect Fibre Business

**NO LONGER AVAILABLE FOR NEW SUPPLY**

### Monthly Rentals

Service	Operative Date	Until	Connect Fibre Homeworker 250	Connect Fibre 250 (UL)	Connect Fibre 500 (UL)
			Ex VAT	Ex VAT	Ex VAT
Monthly Rental 12-month Contract	01/04/2019	31/07/2021	£26.10	£43.50	N/A
	01/08/2021	31/10/2023	£25.50	£42.13	
	01/11/2023		£28.50	£47.50	
Monthly Rental 24-month contract	01/04/2019	31/07/2021	£21.75	N/A	£60.90
	01/08/2021	31/10/2023	£21.25		£57.93
	01/11/2023		£23.75		£66.50
Monthly Download Allowance			80GB	Unlimited	Unlimited
Monthly Upload Allowance			Unlimited	Unlimited	Unlimited
Additional Usage Charges per GB			£1.00	N/A	

## Withdrawn Tariffs

### Monthly Rental – Usage Tariffs

Service	Operative Date	Until	Connect Fibre 75	Connect Fibre 250	Connect Fibre 500
			Ex. VAT	Ex. VAT	Ex VAT
Monthly Rental 12-month contract	01/04/19	31/07/21	£27.20	£34.00	N/A
Monthly Rental 24-month contract	01/04/19	31/07/21	N/A	£25.50	£51.00
Monthly Download Allowance			150GB	150GB	600GB
Monthly Upload Allowance			Unlimited		
Additional Usage Charges per GB			£1.00	£1.00	£1.00
Termination Payments*	01/04/19	31/07/21	£21.76	£27.20	40.80
	01/08/21	22/10/23	£11.98	£18.48	£34.82

\* In the event of early termination, these charges will apply for each month remaining of the Initial Term of the applicable Order.

### Monthly Rentals – Unlimited Tariffs

Service	Operative Date	Until	Connect Fibre 75 (UL)	Connect Fibre 250 (UL)	Connect Fibre 400 (UL)	Connect Fibre 750 (UL)	Connect Fibre 900 (UL)
			Ex VAT	Ex VAT	Ex VAT	Ex VAT	Ex VAT
Monthly Rental 12-month Contract	01/04/19	31/07/21	£29.75	N/A	£38.25	£55.25	£84.15
Monthly Rental 24-month contract	01/04/19	31/07/21	N/A	£34.00	N/A	N/A	N/A

## Wholesale FibreLine Local Access

### No Longer Available

End User Connection Charges	Operative Date	Until	Connection Charges Ex. VAT
WFLLA Communications Provider to CP Migration - same service / same End User Site	01/05/19	30/04/22	£2.99
WFLLA Communications Provider to CP Migration - different service / same End User Site	01/05/19	30/04/22	£8.81

## Wholesale FibreLine CableConnect

Access Links	Operative Date	Until	Connection Charges Ex. VAT	Rental Per Annum Ex. VAT
FibreLine CableConnect 1Gbps – Connection	01/05/19		£521	-
FibreLine CableConnect 10Gbps – Connection	01/05/19		£1042	-
FibreLine CableConnect Cease	01/05/19		£5.82	-
FibreLine CableConnect VLAN moves	01/05/19		£5.82	-
FibreLine CableConnect Excess Construction Charge	01/05/19		POA	-

## Wholesale FibreLine Local Access End User Rental Charges

Service	WFLA FTTP Download Speed / Upload Speed	WFLA FTTC Download Speed / Upload Speed	Operative Date	Until	Transition* End User Rental Per Month Ex. VAT		Data Only End User Rental Per Month Ex. VAT		
					Service Level 2	Service Level 3	Service Level 2	Service Level 3	
FibreLine LA 30/15	30Mbps / 15Mbps	Upto:30Mbps/Upto:15 Mbps	01/05/19	30/04/21	£7.40	£10.50	£15.59	£18.69	
FibreLine LA 33/15	33 Mbps / 15Mbps	N/A	01/04/23	31/08/23	£6.42	£9.52	£14.12	£17.22	
			01/09/23	05/01/25	£6.13	£9.23	£14.12	£17.22	
FibreLine LA 32/6	32Mbps / 6Mbps		01/04/23	31/08/23	£6.42	£9.52	£14.12	£17.22	
			01/09/23	05/01/25	£6.13	£9.23	£14.12	£17.22	
FibreLine LA 53/16	53Mbps / 16Mbps		01/04/23	31/08/23	£7.94	£11.04	£16.93	£20.03	
			01/09/23	05/01/25	£7.94	£11.04	£15.93	£19.03	
FibreLine LA 75/20	75Mbps / 20Mbps	N/A	01/04/23	16/07/24	£11.12	£14.22	£20.11	£23.21	
			17/07/24	05/01/25	£9.00	£12.10	£16.99	£20.09	
FibreLine LA 83/20	83Mbps / 20 Mbps	Up to: 80Mbps / Up to 20Mbps	01/12/21	31/03/23	£9.74	£12.84	£17.44	£20.54	
			01/04/23	05/01/25	£11.20	£14.30	£20.19	£23.29	
FibreLine LA 83/22	83Mbps / 22 Mbps	Up to: 80Mbps / Up to 20Mbps	01/04/23	31/08/23	£11.20	£14.30	£20.19	£23.29	
			01/09/23	05/01/25	£10.61	£13.71	£18.60	£21.70	
FibreLine LA 106/32	106Mbps / 32Mbps	N/A	01/09/23	16/07/24	£11.45	£14.55	£19.44	£22.54	

			17/07/24	05/01/25	£9.97	£13.07	£17.96	£21.06
FibreLine LA 168/78	168Mbps / 78Mbps		19/09/22	31/03/23	£13.39	£16.49	£22.38	£25.48
			01/04/23	05/01/25	£15.87	£18.97	£24.86	£27.96
FibreLine LA 200/35	200Mbps / 35Mbps		01/05/19	30/04/21	£15.61	£18.71	£23.80	£26.90
FibreLine LA 220/35	220 Mbps / 35Mbps		01/09/23	16/07/24	£15.19	£18.29	£23.18	£26.28
			17/07/24	05/01/25	£12.94	£16.04	£20.93	£24.03
FibreLine LA 275/138	275Mbps / 138Mbps		30/11/21	31/03/23	£23.49	£26.59	£31.19	£34.29
			01/04/23	31/10/23	£23.54	£26.64	£32.53	£35.63
			01/11/23	05/01/25	£18.63	£21.73	£26.62	£29.72
FibreLine LA 315/152	315Mbps / 152Mbps		19/09/22	31/03/23	£18.98	£22.08	£27.97	£31.07
			01/04/23	31/10/23	£23.26	£26.36	£32.35	£35.35
			01/11/23	05/01/25	£19.01	£22.11	£27.00	£30.10
FibreLine LA 318/80	318Mbps / 80Mbps		01/09/23	16/07/24	£16.92	£20.02	£24.91	£28.01
			17/07/24	05/01/25	£13.98	£17.08	£21.97	£25.07
FibreLine LA 400/35	400Mbps / 35Mbps		01/05/19	30/04/21	£24.00	£27.10	£32.19	£35.29
			01/09/23	16/07/24	£18.45	£21.55	£26.44	£29.54
			17/07/24	05/01/25	£15.24	£18.34	£23.23	£26.33
FibreLine LA 424/86	424Mbps / 86Mbps		01/09/23	16/07/24	£18.27	£21.37	£26.26	£29.36
			17/07/24	05/01/25	£14.88	£17.98	£22.87	£25.97



FibreLine LA 440/220	440Mbps / 220Mbps		19/09/22	31/03/23	£25.00	£28.10	£33.19	£36.29
			01/04/23	05/01/25	£29.17	£32.27	£38.16	£41.26
FibreLine LA 521/252	521Mbps / 252Mbps		19/09/22	31/03/23	£29.20	£32.30	£38.19	£41.29
			01/04/23	31/10/23	£34.94	£38.04	£43.93	£47.03
			01/11//23	05/01/25	£28.82	£31.92	£36.81	£39.91
FibreLine LA 530/106	530Mbps / 106Mbps		01/09/23	16/07/24	£19.32	£22.42	£27.31	£30.41
			17/07/24	05/01/25	£15.60	£18.70	£23.59	£26.69
FibreLine LA 550/275	550Mbps / 275Mbps		19/09/22	31/03/23	£30.49	£33.59	£38.19	£41.29
				01/04/23	05/01/25	£34.94	£38.04	£43.93
FibreLine LA 790/381	790Mbps / 381Mbps	N/A	19/09/22	31/03/23	£34.20	£37.30	£43.19	£46.29
		N/A	01/04/23	31/10/23	£40.68	£43.78	£49.67	£52.77
			01/11/23	05/01/25	£32.45	£35.55	£40.44	£43.54
FibreLine LA 795/159	795Mbps / 159Mbps	N/A	01/09/23	16/07/24	£21.23	£24.33	£29.22	£32.32
			17/07/24	05/01/25	£17.23	£20.33	£25.22	£28.32
FibreLine LA 825/413	825Mbps / 413Mbps	N/A	19/09/22	31/03/23	£35.49	£38.59	£43.19	£46.29
			01/04/23	05/01/25	£40.68	£43.78	£49.67	£52.77
FibreLine LA 950/507	950Mbps / 507Mbps	N/A	19/09/22	31/03/23	£57.20	£60.30	£66.19	£69.29
		N/A	01/04/23	31/10/23	£67.11	£70.21	£76.10	£79.20
			01/11/23	05/01/25	£34.09	£37.19	£42.08	£45.18

FibreLine LA 954/191	954Mbps / 191Mbps	N/A	01/09/23	16/07/24	£22.09	£25.19	£30.08	£33.18
			17/07/24	05/01/25	£17.95	£21.05	£25.94	£29.04
FibreLine LA 990/50	990Mbps / 50Mbps	N/A	01/09/23	16/07/24	£22.26	£25.36	£30.25	£33.35
			17/07/24	05/01/25	£18.12	£21.22	£26.11	£29.21
FibreLine LA 990/550	990Mbps / 550Mbps	N/A	19/09/22	31/03/23	£58.49	£61.59	£66.19	£69.29
			01/04/23	05/01/25	£67.11	£70.21	£76.10	£79.20
FibreLine LA 1000/50	1Gbps / 50Mbps	N/A	01/05/19	30/04/21	£35.00	£38.10	£43.19	£46.29

\* The Transition End User services are only available in conjunction with a KCOM Line Rental Service or other line rental services supplied by KCOM. Termination of the associated phone line service can only be accepted if the FibreLine End User Transition product is also being terminated.