

## IPHealthLine

### Service Descriptions

For the service description please refer to the IPLine Technical Characteristics document CIP025 and CIP 021. IPHealthline offers additional security through the following attributes:

1. Fix times per N3 contract
2. Operational Performance measures per N3 contract
3. Bespoke reporting arrangements per N3 contract
4. Diversity provision

### Charging Schedule

Central Connection				
Connectivity to ISP Point of Interconnect*; Required for all IPLine Products	Connection Charge		Annual Rental	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
10 Mbps	£14,000.00	£16,800.00	£17,000.00	£20,400.00
100 Mbps	£0.00	£0.00	£167,000.00	£200,400.00

\* ISP Point of Interconnect within the KCOM Licenced Area. Interconnect with other networks is not part of this connection charge.

End User Connectivity		
End User Connection - Circuit Bandwidth (Transmission Rate) Downstream/Upstream	Ex VAT	Inc. VAT
IPHealthLine Max (8,192 kbps / 832 kbps ATM Rate)	£48.00	£57.60
IPHealthLine Plus (24,576 kbps / 1024 kbps ATM Rate)	£48.00	£57.60
Migration: End User transfer to the customer from another provider	£12.00	£14.40
Migration: From existing IP Healthline Max to IP Healthline Plus	£10.00	£12.00

End User Annual Rentals		
NHS Users Only - Circuit Bandwidth (Transmission Rate) Downstream/Upstream	Ex VAT	Inc. VAT
IPHealthLine Max (8,192 kbps / 832 kbps ATM Rate)	£171.36	£205.63
IPHealthLine Plus (24,576 kbps / 1024 kbps ATM Rate)	£231.36	£277.63