



WITHDRAWN FROM SALE MAY 2022 – REFER TO ANCILLARY SERVICES FOR CURRENT EXCHANGE ACCOMMODATION SERVICES

Accommodation Service and Power

Service description

Accommodation Services provides the CP with points of presence (PoP) for Co-location space to install Compliant Equipment for WFLLA Services in a WFLLA Site.

Accommodation charge

Service	Operative Date	Until	Notes	Fixed Charge
				Ex VAT
Provision of Co-location: CP Equipment Room				
Co-location full survey fee		30/04/22	5	£9,981.58
	01/05/22			£500.00
Physical Co-location Order rejection - no space available	01/05/19	30/04/21		£925.67
	01/05/21			£452.04
CP Equipment Room Works			1	POA
Additional detailed floor plan (location and siting of connections and facilities, per compiled request)				POA
Administration Charge to provide Third Party Communications Provider full survey				POA
Administration Charge for further information request				POA
Administration Charge for rejected Orders that are incomplete or contain erroneous information				POA
Administrative Charge for information about the amount and configuration of space in an existing CP Equipment Room				POA



Service	Operative Date	Until	Notes	Fixed Charge
				Ex VAT
Services for Co-location (Applicable to all Communications Providers following the provision of Co-location, including the provision of a Co-location Hostel)				
Co-mingling set up fee (per square metre)	01/05/19	30/04/21	4, 6	£487.01
	01/05/21	30/04/22		£469.59
	01/05/22			£1,874.99
CP Equipment Room handover				£386.01
KCOM Assisted Site Delivery Service (KASDS)			3	£638.20
Co-location (Powerbase) AC only base unit 600mm (w) x 600mm (d) to include lighting and cable management	01/05/19	30/04/21		£3,756.36
	01/05/21	30/04/22		£3,621.61
	01/05/22			£3,756.66
Rack Space Unit (RSU) for Co-location to include lighting and cable management				£765.66
WFLLA Site visit Charge to be allocated to all Orders not in conjunction with the installation of a base product.		30/04/22		£566.87
	01/05/22			£565.87
Co-location Hostel administration Charge				£454.44
Cabinet doors per pair for Co-location (where provided as an upgrade will be subject to a WFLLA Site visit Charge)				£602.70
WFLLA Site Access – Miscellaneous Charges				
WFLLA Site access (security keys and set-up per authorised CP representative)			11	£463.76
Replacement security keys (per authorised CP representative)				£50.00
Power Charges				
Survey for power capacity upgrade				£691.38



Provision of a sub meter				£1082.04
Essential Services Supply Provision of a sub meter				£1082.04
Power usage per kWh	01/05/19	30/04/21		£0.1309
	01/06/21	30/04/22		£0.1439
	01/05/22			£0.2600

Service Charges and Service Expenses

Service	Operative Date	Until	Notes	Service Charges and Service Expenses per annum
				Ex VAT
Services for Co-location (Applicable to all Communication Providers following the provision of Co-location, including the provision of a Co-Location Hostel)				
AC final distribution Charge per 10kW increment	01/05/19	30/04/21	2, 7, 10	£643.47
	01/05/21	30/04/22		£620.39
	01/05/22			£643.47
Cooling per kW				£3080.86
Licence Fee (Specified Floor Area, per square metre)		30/04/22	2, 4, 6	POA
	01/05/22			£288.75
Security rental per square. metre	01/05/19	30/04/21	2, 4, 6	£43.92
	01/05/21	30/04/22		£42.61
	01/05/22			£169.09
Service Charge per square metre	01/05/19	30/04/21	2, 4, 6	£110.94
	01/05/21	30/04/22		£107.63



	01/05/22			£427.12
Extra power sockets, runways, lighting, cooling, standby power connection				POA
CP Equipment Room – Additional non-standard bespoke room			1	POA
Power Charges				
Power rental per kW (excludes the power usage per kWh Charge)				£16.08
Power usage per kW (based on kWh tariff)	01/05/19	30/04/21		£1147.47
	01/06/21	30/04/22		£1,261.43
	01/05/22			£2,279.16
Essential Service Supply (standby power) charge - for rental of existing capacity per kW	01/05/19	30/04/21		£329.03
	01/05/21			£319.20
DC power system Charge				POA

Hourly Charge

Service	Notice Period	Response / Access Times	Operative Date	Until	Notes	Minimum Charge	Hourly Charge
						Ex VAT	Ex VAT
Planned visit during KCOM's normal Working Hours	72 hours' (3 Working Days') notice	N/A			8	£0.00	£0.00
Planned visit outside KCOM's normal Working Hours	72 hours' (3 Working Days') notice	N/A			8	£0.00	£0.00
Unplanned visit during KCOM's normal Working Hours	N/A	Response Time: 30 mins Access within: 1 hour			8	£0.00	£0.00



Unplanned visit outside KCOM's normal Working Hours	N/A	Response Time: 30 mins Access within: 1 hour			8	£0.00	£0.00	
Escorted Access normal Working Hours, planned	72 hours' (3 Working Days') notice	N/A		30/04/22	8, 9, 13	£213.60	£80.00	
			01/05/22				£53.40	
Escorted Access normal Working Hours, unplanned	N/A			30/04/22	8, 9, 13	£320.00	£86.00	
			01/05/22				£80.00	
Escorted Access outside normal Working Hours, planned	72 hours' (3 Working Days') notice	N/A	01/05/19	30/04/21	8, 9, 13	£320.40	£80.10	
			01/05/21	30/04/22			£344.00	£86.00
			01/05/22					£80.00
Escorted Access outside normal Working Hours, unplanned	N/A		01/05/19	30/04/21	8, 9, 13	£480.00	£120.00	
			01/05/21	30/04/22			£444.00	£111.00
			01/05/22					£120.00

Service	Notice Period	Response / Access Times	Operative Date	Until	Notes	Minimum Charge	Hourly Charge
						Ex VAT	Ex VAT
Power							
Power Fault Not Found - standard chargeable visit for Fault Not Found, Normal Working Hours	N/A		01/05/19	30/04/21	8,14	£159.27	
			01/05/21	30/04/22		£146.79	£146.79
			01/05/22			£159.27	£159.27
Power Fault Not Found - standard chargeable visit for Fault Not Found, all other times except Sundays and Public / Bank Holidays	N/A		01/05/19	30/04/21	14	£215.91	
			01/05/21	30/04/22		£198.99	£198.99
			01/05/22			£215.91	£215.91



Power Fault Not Found - standard chargeable visit for Fault Not Found, Sundays and Public/ Bank Holidays	N/A		01/05/19	30/04/21	14	£272.53	
			01/05/21	30/04/22		£251.20	£251.20
			01/05/22			£272.53	£272.53
Sub meter power rental per kWh			01/05/19	30/04/21		1kW	£0.1309
			01/05/21	30/04/22			£0.1439
			01/05/22				£0.2600

Cancellation schedule

Service	Notes	Charges
Cancellation of Order within 1 - 10 Working Days of Order placement		33% of the total Charges set out in the applicable Order
Cancellation of Order within 11 - 30 Working Days of Order placement		66% of the total Charges set out in the applicable Order
Cancellation of Order within 31 - 45 Working Days of Order placement		100% of the total Charges set out in the applicable Order



Notes:

The CP shall pay the Charges that are in force as at the RFI notwithstanding whether the Charges in force on the date the CP placed their Order are different.

1) Charges for CP Equipment Room Works are a function of the location, room size, equipment installed, amount of conversion required etc. The costs of works to construct the CP Equipment Room for each WFLLA Site can only be determined following a Co-location full Survey. If the CP requires a bespoke room they should contact their KCOM Partner Account Manager ('Account Manager') and discuss the specific details of the request. (If the CP is a Communications Provider that is new to KCOM and does not have an Account Manager assigned to it, the CP should contact the Head of Wholesale NNS who will allocate one of the KCOM Partner team members. Alternatively, the CP should contact the Director of NNS).

2) This Charge will be payable monthly or annually in advance.

3) This Charge is applied where a CP makes a request for KASDS and cancels such a request without providing KCOM a minimum of 24 hours' notice prior to the date on which KASDS was scheduled to take place.

4) The Charges are per square metre. KCOM shall calculate the relevant area rounded up or down to the nearest square metre.

5) The CPs is liable for the full survey fee in the event that an Order is subsequently rejected either because there is a lack of space, or the CP otherwise chooses to discontinue the Order. In the event the CP Equipment Room Works progress, the CP will be credited with 22% of the Co-location full survey fee against the estimated CP Equipment Room Works and associated invoices.

6) The billable area is calculated by whichever is the greater of either: (i) the physical footprint of the relevant Service ordered multiplied by 3.85, or (ii) the heat dissipation requirement of the relevant Service ordered. The heat dissipation requirement is calculated as follows: the maximum permissible AC power capacity of the relevant Service per square metre is 500w. By way of example a relevant Service with a maximum permissible AC power capacity of 9000w at 500w per square metre = $9000/500 = 18$ square metre billable area. The billable area is indicated in the CP offer document.

7) These Charges are for providing the required power and cooling to the maximum power rating of the relevant Service the CP orders for the Co-location service.

8) "KCOM's Normal Working Hours" means 09.00 to 17.00, Monday to Friday inclusive (excluding Public and Bank Holidays).

9) Escorted Access. These Charges are subject to a Minimum Charge as set out above which is calculated on the basis of 4 x the Hourly Charge. For the avoidance of doubt, any costs incurred by KCOM due to travel shall be included in the Minimum Charge. Upon the expiry of 4 Working Hours, the CP agrees to pay the Hourly Charge for each Working Hour or part thereof rounded up to the next complete Working Hour.

10) AC Final Distribution - This Charge will apply to all Orders for supply.

11) WFLLA Site access - This Charge is payable where the CP has ordered Co-location and is payable where the CP requires the provision of and / or re-programming of electronic access cards and provision of external gate keys.

12) Security and Working Practices Audit - This audit is renewable on a 12 monthly basis as per ISO registration timescales.

13) See KCOM Accommodation Services Schedule 3 - Co-location

14) Power Fault Not Found - This Charge applies where an engineering visit is made by KCOM in response to a power fault report and no fault is found relating to the KCOM supplied products or Services e.g. a mis-diagnosis on the part of the CP. This Charge is also payable where the root cause of a fault is identified by KCOM as being attributable to an action of the CP or is identified as being attributable to equipment that is not supplied by KCOM as part of the Services and/or where the equipment that the CP is using with the Services is operating outside of the product specification parameters due to CP action.