### Special Offers KCOM Expansion Area Connect Broadband Business Fibre Special Offer

June – August 2022: Free Connection and zero monthly rental charge for first 4 months of a 12-month contract on KCOM's EA Connect Fibre Business products in the towns of:

Hornsea	Withernsea	Hornsea	Driffield	Market Weighton	Nafferton
Pocklington Brigg/Broughton	Howden Hibaldstow/Kirton in	Goole Epworth/Haxey/Crowle	Selby Messingham	Barton upon Humber	Barrow upon Humber/Goxhill
	Lindsey/Scawby				

#### Offer:

Free Connection and zero monthly rental charge for first 4 months of a 12-month contract taking our 250Mbps, 400Mbps, 750Mbps, 900Mbps products.

#### **Offer Period**

Offer valid from: 8 June 2022 00:01 hrs Offer expires: 31 August 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

#### Table 1

Rental charges apply per	EA Connect Fibre	EA Connect Fibre	EA Connect Fibre	EA Connect Fibre
calendar month	250/125	400/200	750/375	900/500
Connection	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
	£42.50	£42.50	£42.50	£42.50
Offer Installation	£0.00	£0.00	£0.00	£0.00
Standard Monthly Rental Charge [12-	£33.70	£37.57	£53.30	£80.54
month contract]	Per Month	Per Month	Per Month	Per Month
Offer Monthly Rental Charge months	£0.00	£0.00	£0.00	£0.00
1 to 4 [4 month duration]	Per Month	Per Month	Per Month	Per Month

- Offer applies to Orders for EA Connect Broadband Business Fibre Services provided that the order is for a new Reseller Customer (that is any customer who has not previously received Services from the Reseller under the terms of Reseller Agreement for EA Connect Broadband Business Fibre Services).
- The Service must be delivered to a Customer at an address with a postcode in either of the Expansion Area towns of Hornsea, Withernsea, Driffield, Market Weighton, Nafferton, Pocklington, Howden, Goole, Bridlington, Selby, Barton upon Humber, Barrow upon Humber/Goxhill, Brigg/Broughton, Hibaldstow/Kirton in Lindsey/Scawby, Epworth/Haxey/Crowle, Messingham.
- Any new Order placed will be subject to an Initial Term of 12 months.
- The Offer Rental Charges set out in Table 1 are free for months 1 to 4 of the 12-month term from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply from month 5.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for EA Connect Broadband Business Fibre Services.
- Offer subject to status and the terms of the Reseller Agreement for EA Connect Broadband Business Fibre Services.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

### **KCOM Expansion Area Connect Business Voice Special Offers**

June – August 2022: Zero monthly rental charge for first 4 months of a 12-month contract on KCOM's EA Connect Business Voice when taking an EA Connect Broadband Business Fibre service in the towns of

Hornsea	Withernsea	Hornsea	Driffield	Market Weighton	Nafferton
Pocklington Brigg/Broughton	Howden Hibaldstow/Kirton in Lindsey/Scawby	Goole Epworth/Haxey/Crowle	Selby Messingham	Barton upon Humber	Barrow upon Humber/Goxhill

#### Offer:

Zero standard monthly rental charge for the first 4 months of a 12-month contract on EA Connect Business Voice when taking an EA Connect Broadband Business Fibre service.

#### **Offer Period**

Offer valid from: 8 June 2022 00:01 hrs Offer expires: 31 August 2022 23:59 hrs

### Applicable discounts listed in Table 2 below Table 2

Dentel ekennes ennlynes eslender mentk	EA Business VoF Essential	EA Business VoF Basic
Rental charges apply per calendar month	Ex. VAT	Ex. VAT
Standard Monthly Rental (from month 5)	£16.75	£10.25
Offer Monthly Rental Months (1-4)	£0.00	£0.00

- Offer applies to Orders for EA Connect Business Voice Services provided that the order is for a new Reseller Customer (that is any Customer who has not previously received Services from the Reseller under the terms of Reseller Agreement for EA Connect Business Voice Services).
- Offer only applies when taking EA Connect Business Voice Services alongside EA Connect Broadband Business Fibre Services.
- The Service must be delivered to a Customer at an address with a postcode in either of the Expansion Area towns of Hornsea, Withernsea, Driffield, Market Weighton, Nafferton, Pocklington, Howden, Goole, Bridlington, Selby, Barton upon Humber, Barrow upon Humber/Goxhill, Brigg/Broughton, Hibaldstow/Kirton in Lindsey/Scawby, Epworth/Haxey/Crowle, Messingham.
- Any new Order placed will be subject to an Initial Term of 12 months.
- The Offer Rental Charges set out in Table 2 are free for months 1 to 4 of the 12-month term from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 2 shall apply from month 5.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for EA Connect Business Voice Services.
- Offer subject to status and the terms of the Reseller Agreement for EA Connect Business Voice Services.
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

### **Previous Period Offers:** KCOM Expansion Area Broadband Fibre Special Offers

#### Offer:

- Free connection;
- 40% discount off the Standard Monthly Rental Charge for the duration of 24 months; and
- Applies to EA Residential and EA Business services.

#### **Offer Period**

Offer valid from:1 April 202200:01 hrsOffer expires :31 May 202223:59 hrs

Applicable discounts listed in Table 1 (Residential) and Table 2 (Business) below.

#### Table 1 Residential

Rental charges apply per calendar month	EA Connect Fibre Res 30/5 Unlimited Ex. VAT	EA Connect Fibre Res 50/15 Unlimited Ex. VAT	EA Connect Fibre Res 100/30 Unlimited Ex. VAT	EA Connect Fibre Res 175/50 Unlimited EX. VAT	EA Connect Fibre Res 300/75 Unlimited Ex. VAT	EA Connect Fibre Res 400/80 Unlimited Ex. VAT	EA Connect Fibre Res 500/100 Unlimited Ex. VAT	EA Connect Fibre Res 750/150 Unlimited Ex. VAT	EA Connect Fibre Res 900/180 Unlimited Ex. VAT
Standard Connection		£17.70							
Offer Connection		£0.00							
Standard Monthly Rental	£21.24	£24.78	£28.33	£31.68	£34.99	£37.30	£38.15	£44.55	£47.97
Offer Monthly Rental Months (1-24)	£12.74	£14.87	£17.00	£19.01	£20.99	£22.38	£22.89	£26.73	£28.78

Table 2 Business

Rental charges apply per calendar month	EA Connect Fibre 75/20	EA Connect Fibre 250/125	Connect Fibre 400/200	Connect Fibre 750/375	Connect Fibre 900/500		
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT		
Standard Connection	£42.50						
Offer Connection	£0.00						
Standard Monthly Rental	£29.75	£33.70	£37.57	£53.30	£80.54		
Offer Monthly Rental Months (1-24)	£17.85	£20.22	£22.54	£31.98	£48.32		

### **KCOM Expansion Area Connect Business Voice Special Offers**

Offer:

• 40% discount off the Standard Monthly Rental Charge for the duration of 24 months

#### **Offer Period**

Offer valid from:1 April 202200:01 hrsOffer expires :31 May 202223:59 hrs

Applicable discounts listed in Table 3 below.

Table 3

Pontal abarrasa apply par calendar month	EA Business VoF Essential	EA Business VoF Basic
Rental charges apply per calendar month	Ex. VAT	Ex. VAT
Standard Monthly Rental	£16.75	£10.25
Offer Monthly Rental Months (1-24)	£10.05	£6.15

- Offer applies to Orders for EA Connect Fibre Bundles (Residential Services) and Connect Fibre Broadband (Business Services) provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Fibre Broadband or Connect Fibre Broadband Bundles.
- The Service must be delivered to a Customer at an address with a postcode in the Expansion Area as defined in the EA Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- Business Only: Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Fibre Broadband (Business) Service.
- The Offer Rental Charges set out in Tables 1,2 and 3 for Residential and Business services respectively are payable for twenty four months from the Service Start Date; KCOM's standard, Monthly Rental Charges set out in Tables 1,2 and 3 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for EA Connect Fibre Broadband Bundles (Residential Services) and Connect Fibre Broadband (Business Services).
- Offer subject to status and the terms of the Reseller Agreements, available on request, for
  - EA Connect Fibre Broadband Bundles
  - EA Connect Fibre Broadband.
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

#### Previous Period Offer:

- Free connection;
- 35% discount off the Standard Monthly Rental Charge for the duration of 24 months; and
- Applies to EA Residential and EA Business services.

#### **Offer Period**

Offer valid from:26 November 202100:01 hrsOffer expires :31 March 202223:59 hrs

Applicable discounts listed in Table 1 (Residential) and Table 2 (Business) below.

#### Table 1 Residential

Rental charges apply per calendar month	EA Connect Fibre Res 30/5 Unlimited Ex. VAT	EA Connect Fibre Res 50/15 Unlimited Ex. VAT	EA Connect Fibre Res 100/30 Unlimited Ex. VAT	EA Connect Fibre Res 175/50 Unlimited EX. VAT	EA Connect Fibre Res 300/75 Unlimited Ex. VAT	EA Connect Fibre Res 400/80 Unlimited Ex. VAT	EA Connect Fibre Res 500/100 Unlimited Ex. VAT	EA Connect Fibre Res 750/150 Unlimited Ex. VAT	EA Connect Fibre Res 900/180 Unlimited Ex. VAT
Standard Connection		£17.70							
Offer Connection					£0.00				
Standard Monthly Rental	£21.24	£24.78	£28.33	£31.68	£34.99	£37.30	£38.15	£44.55	£47.97
Offer Monthly Rental Months (1-24)	£13.81	£16.11	£17.00	£19.01	£22.74	£24.25	£24.80	£28.96	£31.18

Table 2 Business

Rental charges apply per calendar month	EA Connect Fibre 75/20	EA Connect Fibre 250/125	Connect Fibre 400/200	Connect Fibre 750/375	Connect Fibre 900/500		
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT		
Standard Connection	£42.50						
Offer Connection	£0.00						
Standard Monthly Rental	£29.75	£33.70	£37.57	£53.30	£80.54		
Offer Monthly Rental Months (1-24)	£19.34	£21.91	£24.42	£34.65	£52.35		

### **KCOM Expansion Area Connect Business Voice Special Offers**

Offer:

• 35% discount off the Standard Monthly Rental Charge for the duration of 24 months

#### **Offer Period**

Offer valid from:26 November 202100:01 hrsOffer expires :31 March 202223:59 hrs

Applicable discounts listed in Table 3 below.

Table 3

Pontal abarrasa apply par calendar month	EA Business VoF Essential	EA Business VoF Basic		
Rental charges apply per calendar month	Ex. VAT	Ex. VAT		
Standard Monthly Rental	£16.75	£10.25		
Offer Monthly Rental Months (1-24)	£10.89	£6.66		

- Offer applies to Orders for EA Connect Fibre Bundles (Residential Services) and Connect Fibre Broadband (Business Services) provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Fibre Broadband or Connect Fibre Broadband Bundles.
- The Service must be delivered to a Customer at an address with a postcode in the Expansion Area as defined in the EA Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- Business Only: Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Fibre Broadband (Business) Service.
- The Offer Rental Charges set out in Tables 1,2 and 3 for Residential and Business services respectively are payable for twenty four months from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Tables 1 and 2 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for EA Connect Fibre Broadband Bundles (Residential Services) and Connect Fibre Broadband (Business Services).
- Offer subject to status and the terms of the Reseller Agreements, available on request, for
  - EA Connect Fibre Broadband Bundles
  - EA Connect Fibre Broadband.
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts