



Connect Business Voice

Tariff Description

Connect Business Voice is a lines & calls reseller product available to third party organizations who have signed the appropriate Reseller Agreement with KCOM.

Resellers are defined as partner organizations that provide a customer solution which includes end customer billing, service support, equipment (where applicable), configuration and all sundry items necessary to provide a usable service.

KCOM will provide access to the PSTN & ISDN network infrastructure within the original Kingston-Upon-Hull licensed area (01482 dialing code) as directed via an order originating from the Reseller, where this order meets the required criteria.

All prices are exclusive of VAT.

Migration Charges

Migration of an existing line where only the account name and billing details are changed - this charge will apply to completed transfers:

Line Type	Connection Charge Per Line/Channel
Business Analogue	£8.00
ISDN30e (per channel, minimum of 6 channels)	£8.00

New Installation Charges

For a new installation of a telephone line at a customer premises which is capable of making incoming and outgoing calls.

Line Type			Connection Charge Per Line/Channel
Business Analogue			£130.00
ISDN30e	New Line Plant	Channels 1-10 (minimum of 6) per channel	£131.00
		Channels 11 and above per channel	£30.00
	Existing Line Plant	Channels 1-10 (minimum of 6) per channel	£64.80
		Channels 11 and above per channel	£30.00

Other Non Call Charges

Additional One Off Requirements	Connection Charge	Monthly Rental Charge
Temporary Suspension / Resumption charge	See Connect Broadband and Voice Miscellaneous Charges	
Cancellation charge – 2 or more working days after order placed		
Missed Appointment Charge		
Administration Charge	£6.00	

- Suspension/Resumption charge will apply per event on instructions received to temporarily suspend or to resume service to a previously temporarily suspended circuit
- Cancellation charge will apply per line/channel on any order cancelled in-flight.
- Administration charge will apply per line/channel on orders rejected due to incomplete information.

Line Rentals – Essential

Business lines available on this tariff are Analogue and ISDN30e. Line rental charge is per line/channel. This package incorporates unlimited local, national and mobile calls subject to our Fair Usage Policy. Call set up fees do not apply to calls made within this package

Monthly rental, per line/per channel, per calendar month:

Line Type	Operative Date	Rental Charge
		Any volume - Lines / Channels
Business Analogue Essential	01/10/23	£20.10
ISDN30e Essential (per channel, minimum of 6 channels) *	01/10/24	£25.88

* When taking Essential this must be applied to all your ISDN channels

Historical Pricing

For historical pricing information, please email wholesalesales@kcom.com

For withdrawn tariffs, please see p13-S65 under No Longer Available <https://www.kcom.com/pricing/>

Fair Usage Policy

Packages that include Local and/or National calls (to UK landline numbers beginning 01, 02 and 03) and/or Mobile calls are subject to a Fair Usage Policy. If, in Our reasonable opinion, Your Customers' use of 'unlimited', 'inclusive' or 'free' calls is inconsistent with normal usage and/or any of Your Customers use 'unlimited', 'inclusive' or 'free' calls irresponsibly by staying connected to a call for an excessive period We reserve the right to:

1. withdraw any 'unlimited', 'inclusive' or 'free' calls; and/or
2. disconnect any call; and/or
charge You Our standard rates for any calls exceeding those reasonably expected of a business



using this service

Call Charges

The tariff below covers call charges for all Analogue, ISDN30e and ISDN2e calls (including International ISDN data charges).

Calls made from lines on this tariff are subject to a 3.00p (exc. VAT) set-up fee.

National Destinations

Code	Type Of Call / Destination	Line Type: Basic		Line Type: Essential	
		Pence Per Minute	Call Setup Fee (Pence)	Pence Per Minute	Call Setup Fee (Pence)
		At All Times	At All Times	At All Times	At All Times
		Ex VAT	Ex VAT	Ex VAT	Ex VAT
<u>K</u> ^a	KC Local ~ Calls between KC local	0.00	3.00	0.00	0.00
A1	KC Local ~ Calls between KC local	0.00	3.00	0.00	0.00
B	National Destinations	0.74	3.00	0.00	0.00
K	ISDN data calls only§	0.85	3.00	0.85	3.00

^a Excluding calls to KCOM indirect customers and ISDN data calls.

§ For ISDN data calls made over the KCOM network from ISDN2/2e and ISDN30/30e.



Call Charges to Mobile Phones

Code	Type of Call Destination	Line Type: Basic			Line Type: Essential		
		Pence per Minute		Call Setup Fee (Pence)	Pence per Minute		Call Setup Fee (Pence)
		Daytime	Evening / Weekend	At All Times	Daytime	Evening / Weekend	At All Times
		Ex VAT	Ex VAT	Ex VAT	Ex VAT	Ex VAT	Ex VAT
MB01	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB02	Mobile Telephones	15.000	15.000	3.00	0.00	0.00	0.00
MB03	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB04	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB05	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB06	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB07	Mobile Telephones	15.00	15.000	3.00	0.00	0.00	0.00
MB08	Mobile Telephones	15.00	15.00	3.00	0.00	0.00	0.00
MB09	Mobile Telephones	11.064	11.064	3.00	0.00	0.00	0.00
MB10	Mobile Telephones	15.000	15.000	3.00	0.00	0.00	0.00
MB11	Mobile Telephones	14.000	14.000	3.00	0.00	0.00	0.00
MB12	Mobile Telephones	11.250	11.250	3.00	0.00	0.00	0.00
MB13	Mobile Telephones	15.000	12.732	3.00	0.00	0.00	0.00
MB14	Mobile Telephones	9.600	9.600	3.00	0.00	0.00	0.00
MB15	Mobile Telephones	10.602	10.602	3.00	0.00	0.00	0.00
MB16	Mobile Telephones	9.000	9.000	3.00	0.00	0.00	0.00
MB17	Mobile Telephones	9.498	9.498	3.00	0.00	0.00	0.00

International Call Charges

Type of Call / Destination	Price in Pence Per Minute		Call Setup Fee (Pence)
	At All Times		At All Times
	Ex VAT		Ex VAT
	International Landline	International Mobile	All types
Afghanistan	23.64	23.64	3.00
Albania	10.52	27.84	3.00
Algeria	6.08	32.40	3.00
Andorra	2.48	18.32	3.00
Angola	7.66	8.56	3.00
Anguilla	6.88	19.28	3.00
Antigua & Barbuda	13.60	22.92	3.00
Antilles Netherlands	39.00	39.00	3.00
Argentina	3.00	3.00	3.00
Armenia	10.58	18.68	3.00
Aruba	9.26	21.58	3.00
Ascension	92.15	92.15	3.00
Australia	1.38	1.38	3.00
Austria	1.52	1.52	3.00
Azerbaijan	22.24	22.24	3.00
Azores	12.00	N/A	3.00
Bahamas	20.24	20.24	3.00
Bahrain	4.20	9.40	3.00
Bangladesh	3.96	3.96	3.00
Barbados	8.66	19.00	3.00
Belarus	24.92	24.92	3.00
Belgium	1.50	2.71	3.00
Belize	23.40	23.40	3.00
Benin	22.22	22.22	3.00
Bermuda	3.18	3.18	3.00
Bhutan	8.22	8.22	3.00
Bolivia	13.30	13.30	3.00
Bosnia-Herzegovina	12.48	24.57	3.00
Botswana	5.52	19.82	3.00
Brazil	1.96	1.96	3.00
Brunei Darussalam	1.84	2.62	3.00
Bulgaria	1.78	5.36	3.00
Burkina Faso	21.22	27.50	3.00
Burundi	6.48	11.70	3.00
Cambodia	3.54	3.54	3.00
Cameroon	12.84	22.34	3.00
Canada	1.24	1.24	3.00
Canary Islands	4.82	16.20	3.00
Cape Verde	16.74	26.30	3.00
Cayman Islands	4.82	16.20	3.00
Cent. African Republic	43.88	N/A	3.00
Chad	25.56	N/A	3.00
Chile	1.50	1.50	3.00

China	1.50	1.50	3.00
Christmas Island	67.00	82.00	3.00
Cocos Islands	67.00	71.00	3.00
Colombia	13.94	13.94	3.00
Comoros	27.80	35.82	3.00
Congo	39.86	39.86	3.00
Cook Islands	58.28	58.28	3.00
Costa Rica	2.10	5.60	3.00
Ivory Coast	21.80	26.30	3.00
Croatia	1.35	29.60	3.00
Cuba	59.00	84.82	3.00
Cyprus North	19.00	19.00	3.00
Cyprus	1.33	3.00	3.00
Denmark	1.04	1.04	3.00
Diego Garcia	174.08	174.08	3.00
Djibouti	36.00	36.00	3.00
Dominica	7.78	21.54	3.00
Dominican Republic	2.34	2.34	3.00
Ecuador	10.70	10.70	3.00
Egypt	8.76	8.76	3.00
El Salvador	19.82	19.82	3.00
Equatorial Guinea	19.22	19.22	3.00
Eritrea	25.20	25.20	3.00
Estonia	1.58	1.58	3.00
Ethiopia	25.50	25.50	3.00
Falkland Islands	76.00	76.00	3.00
Faroe Islands	17.24	17.24	3.00
Fiji	23.14	23.14	3.00
Finland	3.70	3.70	3.00
France (Inc. Monaco)	0.90	1.92	3.00
French Polynesia	19.08	19.08	3.00
Gabon	42.66	48.60	3.00
Gambia	47.92	48.60	3.00
Georgia	6.18	8.00	3.00
Germany	1.48	3.26	3.00
Ghana	22.70	22.70	3.00
Gibraltar	3.52	21.34	3.00
Greece	1.28	1.28	3.00
Greenland	54.44	54.44	3.00
Grenada	9.24	9.24	3.00
Guadeloupe	1.78	22.94	3.00
Guam	1.20	20.00	3.00
Guatemala	14.50	14.50	3.00
Guinea	45.60	45.60	3.00
Guyana	24.64	35.00	3.00
Haiti	31.08	31.08	3.00
Honduras	13.60	13.60	3.00
Hong Kong	1.52	1.52	3.00
Hungary	1.26	1.26	3.00
Iceland	1.42	7.24	3.00

India	1.62	1.62	3.00
Indonesia	7.56	7.46	3.00
Iran	5.64	6.86	3.00
Iraq	5.36	19.42	3.00
Ireland, Republic of	1.03	24.66	3.00
Israel	1.10	2.56	3.00
Italy	1.27	57.00	3.00
Jamaica	9.44	23.94	3.00
Japan	3.28	10.38	3.00
Jordan	9.82	12.40	3.00
Kazakhstan	5.38	12.12	3.00
Kenya	8.10	8.10	3.00
Kiribati	54.74	67.00	3.00
Korea (North)	58.52	67.00	3.00
Kuwait	6.30	6.30	3.00
Kyrgyzstan	13.78	13.78	3.00
Laos	5.26	15.00	3.00
Latvia	2.00	58.60	3.00
Lebanon	9.56	17.90	3.00
Lesotho	18.78	22.38	3.00
Liberia	43.66	43.66	3.00
Libya	21.92	31.52	3.00
Liechtenstein	7.87	62.00	3.00
Macedonia	12.02	26.00	3.00
Madagascar	44.00	44.00	3.00
Malawi	7.84	7.84	3.00
Malaysia	1.14	2.20	3.00
Maldives Islands	75.02	75.02	3.00
Mali	21.18	21.18	3.00
Malta	1.60	6.00	3.00
North Mariana Islands	2.56	67.00	3.00
Marshall Islands	23.52	67.00	3.00
Martinique	1.88	6.34	3.00
Mauritania	44.00	44.00	3.00
Mauritius	10.16	10.16	3.00
Mexico	1.46	3.80	3.00
Micronesia	19.36	50.00	3.00
Moldova	13.60	19.52	3.00
Monaco	7.28	34.84	3.00
Mongolia	4.12	15.00	3.00
Montserrat	15.08	15.08	3.00
Morocco	15.12	40.02	3.00
Mozambique	6.66	9.60	3.00
Myanmar	29.42	67.00	3.00
Namibia	4.94	11.88	3.00
Nauru Island	91.26	91.26	3.00
Nepal	11.68	11.68	3.00
Netherlands	1.50	1.50	3.00
New Caledonia	17.52	67.00	3.00
New Zealand	1.24	4.72	3.00

N. Mariana Islands	2.56	15.00	3.00
Norway	1.38	6.42	3.00
Oman	10.88	28.62	3.00
Pakistan	11.16	11.16	3.00
Palau	22.96	35.00	3.00
Panama	3.60	13.40	3.00
Papua New Guinea	65.40	65.40	3.00
Paraguay	3.36	12.38	3.00
Peru	1.46	8.90	3.00
Philippines	12.18	16.62	3.00
Poland	2.02	29.88	3.00
Portugal	1.74	2.36	3.00
Puerto Rico	1.30	10.00	3.00
Qatar	15.70	19.62	3.00
Reunion	1.44	9.54	3.00
Romania	1.50	5.70	3.00
Russia	6.06	16.76	3.00
Rwanda	29.14	31.38	3.00
Samoa U.S.	3.12	3.12	3.00
Samoa West	52.44	52.44	3.00
San Marino	64.60	64.60	3.00
Sao Tome & Principe	96.74	96.74	3.00
Saudi Arabia	9.00	13.88	3.00
Senegal	17.22	56.42	3.00
Seychelles	24.78	24.78	3.00
Sierra Leone	45.00	45.00	3.00
Singapore	1.23	1.23	3.00
Korea (South)	1.12	2.68	3.00
Spain	1.24	1.24	3.00
Sri Lanka	12.86	12.86	3.00
St Helena	76.00	76.00	3.00
St Kitts & Nevis	9.18	23.18	3.00
St Lucia	8.64	21.96	3.00
St Pierre et Miquelon	18.10	42.50	3.00
St Vincent & Grenadines	9.76	23.96	3.00
Sudan	12.32	12.32	3.00
Surinam	20.66	30.00	3.00
Swaziland	4.54	16.64	3.00
Sweden	1.16	3.06	3.00
Switzerland	1.40	12.68	3.00
Syria	10.22	17.40	3.00
Taiwan	1.42	10.60	3.00
Tajikistan	14.42	20.00	3.00
Tanzania	12.96	12.96	3.00
Thailand	1.68	1.68	3.00
Togo	35.10	39.64	3.00
Tokelau	120.00	120.00	3.00
Tonga	35.10	39.64	3.00
Trinidad & Tobago	6.96	19.74	3.00
Tunisia	43.24	45.46	3.00

Turkey	1.70	1.70	3.00
Turkmenistan	11.08	30.00	3.00
Turks & Caicos Islands	9.32	21.50	3.00
Tuvalu	50.68	80.00	3.00
United Arab Emirates	16.24	18.00	3.00
Uganda	8.16	30.00	3.00
Ukraine	10.02	10.02	3.00
Uzbekistan	6.76	6.76	3.00
Vanuatu	36.92	80.00	3.00
Vatican City	12.00	N/A	3.00
Venezuela	1.64	1.64	3.00
Vietnam	5.64	5.64	3.00
Virgin Islands U.K.	8.66	22.24	3.00
Virgin Islands U.S.	1.44	42.50	3.00
Yemen	15.40	15.40	3.00
Zaire	67.00	N/A	3.00
Zambia	7.24	14.76	3.00
Zimbabwe	8.74	70.35	3.00

International ISDN Call Charges

Type Of Call / Destination	Price in Pence Per Minute	Type Of Call / Destination	Price in Pence Per Minute
	At All Times		At All Times
	Ex VAT		Ex VAT
Andorra	28.00	Poland	37.00
Argentina	137.00	Portugal	37.00
Australia	73.00	Puerto Rico	137.00
Austria	37.00	Qatar	28.00
Bahrain	73.00	Romania	73.00
Barbados	73.00	Russia	73.00
Belarus	137.00	Seychelles	73.00
Belgium	37.00	Singapore	37.00
Bermuda	73.00	Slovakia	73.00
Bosnia-Herzegovenia	73.00	Slovenia	73.00
Brazil	137.00	South Africa	137.00
Brunei	137.00	South Korea	37.00
Canada	28.00	Spain	137.00
Chile	137.00	Sri Lanka	28.00
China	137.00	Sweden	37.00
Croatia	37.00	Switzerland	137.00
Cyprus	37.00	Taiwan	137.00
Czech Rep	37.00	Thailand	73.00
Denmark	37.00	Turkey	73.00
Egypt	73.00	United Arab Emirates	73.00
Estonia	73.00	Uganda	137.00
Finland	37.00	Ukraine	28.00

France	28.00	USA	37.00
Germany	28.00	Vatican	37.00
Gibraltar	37.00		
Greece	37.00		
Hong Kong	73.00		
Hungary	37.00		
Iceland	73.00		
India	137.00		
Indonesia	137.00		
Irish Republic	28.00		
Israel	73.00		
Italy	37.00		
Japan	107.00		
Netherlands	28.00		
New Zealand	73.00		
Norway	37.00		
Pakistan	137.00		
Peru	137.00		
Philippines	137.00		

Call Charges to Personal Numbers ‡

Pence per minute

Code	Daytime	Evening	Weekend
	Ex VAT	Ex VAT	Ex VAT
PN01	4.20	4.20	4.20
PN02	14.22	8.38	8.38
PN03	20.42	13.62	6.81
PN04	25.53	17.02	8.51
PN05	27.23	18.72	8.93
PN06	31.91	21.27	10.63
PN07	42.55	42.55	42.55
PN08	41.70	33.19	33.19
PN09	22.13	22.13	22.13
PN10	14.47	14.47	14.47
PN11	17.02	17.02	17.02
PN13	17.00	17.00	17.00
PN14	20.00	20.00	20.00
PN15	29.79	29.79	29.79
PN16	33.19	24.68	24.68
PN17	22.98	22.98	22.98
PN18	33.19	33.19	33.19
PN19	25.11	25.11	25.11
PN20	11.06	11.06	11.06
PN21	11.92	11.92	11.92
PN22	12.77	12.77	12.77
PN23	13.62	13.62	13.62
PN24	8.51	8.51	8.51

PN25	20.43	20.43	20.43
PN26	35.00	35.00	35.00
PN99	3.500*	3.500*	3.500*

* Where the Line Type is on an Essentials package calls to band PN99 are incorporated in the line rental charge and pence per minute and call set-up fees do not apply.

Calls Charged by Fixed Fee and Timed Duration

Where the fixed fee and duration charge both apply from the start of the call:

Code	Price in Pence Per Minute			Pence Per Call
	Daytime	Evening	Weekend	
	Ex VAT	Ex VAT	Ex VAT	Ex VAT
PN12	3.36	0.85	0.85	42.60

Fixed Fee Call Charges†

Code	Type of Call / Destination	Pence Per Call	
		Daytime	Evening/ Weekend
		Ex VAT	Ex VAT
FC00	Fixed Fee (Specialised Services)	5.10	5.10
FC01	Fixed Fee (Premium Rate Services)	8.51	8.51
FC02	Fixed Fee (Premium Rate Services)	12.70	12.70
FC03	Fixed Charge (Paging Services)	15.74	15.74
FC04	Fixed Fee (Premium Rate Services)	17.00	17.00
FC05	Fixed Charge (Premium Rate Services)	21.00	21.00
FC06	Fixed Charge (Paging Services)	21.28	11.50
FC07	Fixed Charge (Paging Services)	21.70	21.70
FC08	Fixed Charge (Premium Rate Services)	25.53	25.53
FC09	Fixed Fee (Premium Rate Services)	29.70	29.70
FC10	Fixed Fee (Premium Rate Services)	34.00	34.00
FC11	Fixed Charge (Paging Services)	36.17	36.17
FC12	Fixed Fee (Premium Rate Services)	38.20	38.20
FC13	Fixed Fee (Premium Rate Services)	42.00	42.00
FC14	Fixed Fee (Premium Rate Services)	1.06	51.06
FC15	Fixed Fee (Premium Rate Services)	63.83	63.83
FC16	Fixed Fee (Premium Rate Services)	76.60	76.60
FC17	Fixed Fee (Premium Rate Services)	85.11	85.11
FC18	Fixed Fee (Premium Rate Services)	127.70	127.70
FC19	Fixed Fee (Premium Rate Services)	68.10	68.10
FC20	Fixed Fee (Premium Rate Services)	102.20	102.20
FC21	Fixed Fee (Premium Rate Services)	106.40	106.40
FC22	Fixed Fee (Premium Rate Services)	110.70	110.70
FC23	Fixed Fee (Premium Rate Services)	8.50	8.50
FC24	Fixed Fee (Premium Rate Services)	4.20	4.20
FC25	Fixed Fee (Premium Rate Services)	55.30	55.30
FC26	Fixed Fee (Premium Rate Services)	8.50	8.50
FC27	Fixed Fee (Premium Rate Services)	72.30	72.30

FC28	Fixed Fee (Premium Rate Services)	29.10	29.10
FC29	Fixed Fee (Premium Rate Services)	83.30	83.30
FC30	Fixed Fee (Premium Rate Services)	125.30	125.30

Special Service Call Charges

Code	Type of call / destination	Price per minute Daytime / Evening / Weekend	
		Ex VAT	Ex VAT
S1	Information Services	12.60	12.60
S10	Message Services	10.70	6.20
S18*	Special Services: Basic Rate	3.31	3.31
S23	Pagers and Voice Messaging Services	6.73	3.36
S24**	Special Services: Higher Rate	6.50	6.50
NF	Number Free of Charge	No Charge at any time	
LC	KC Low-Call	3.31	3.31
IP01	Calls to New Voice Services*	4.16	1.70

* Calls are subject to a minimum charge of 4.00p Ex VAT.

** Calls are subject to a minimum charge of 1.00p Ex VAT

Premium Rate Calls

Code	Type of Call / Destination	Pence Per Minute At All Times Ex VAT
PR00	Premium Rate Services	4.25
PR01	Premium Rate Services	8.51
PR02	Premium Rate Services	12.77
PR03	Premium Rate Services	17.02
PR04	Premium Rate Services	21.27
PR05	Premium Rate Services	25.53
PR06	Premium Rate Services	29.79
PR07	Premium Rate Services	34.04
PR08	Premium Rate Services	38.30
PR09	Premium Rate Services	41.70
PR10	Premium Rate Services	42.55
PR11	Premium Rate Services	46.81
PR12	Premium Rate Services	51.06
PR13	Premium Rate Services	55.32
PR14	Premium Rate Services	59.57
PR15	Premium Rate Services	63.83
PR16	Premium Rate Services	68.09
PR17	Premium Rate Services	72.34
PR18	Premium Rate Services	76.60
PR19	Premium Rate Services	80.85
PR20	Premium Rate Services	85.10
PR21	Premium Rate Services	93.62
PR22	Premium Rate Services	102.13
PR23	Premium Rate Services	110.64
PR24	Premium Rate Services	119.15

PR25	Premium Rate Services	127.65
PR26	Premium Rate Services	11.06
PR27	Premium Rate Services	15.32
PR28	Premium Rate Services	106.39
PR33	Premium Rate Services	5.11
PR34	Premium Rate Services	5.96
PR35	Premium Rate Services	6.81
PR36	Premium Rate Services	7.66

	Pence Per Minute		
Code	Daytime	Evening	Weekend
PS01	6.50	6.50	6.50
PS02	5.11	2.13	2.13
PS03	31.91	21.27	10.63
PS04	34.93	24.10	24.10
PS05	41.70	33.19	33.19
PS06	42.55	38.30	38.30
PS07	23.83	11.92	11.92
PS08	46.81	29.79	29.79
PR32	6.73	3.36	1.27

Calls Charged by Fixed Fee and Timed Duration

Where the fixed fee is charged for the first sixty seconds of the call (or part thereof), and the duration charge applies following the first sixty seconds:

Code	Pence Per Call	Pence Per Minute
	At All Times	At All Times
	Ex VAT	Ex VAT
PR29	51.00	51.06
PR30	42.50	42.55
PR31	38.30	38.30
PR37	8.80	8.77
PR39	85.107	85.107

Multimedia Services

Code	Price in Pence Per Minute		
	Daytime	Evening	Weekend
	Ex VAT	Ex VAT	Ex VAT
MM01	0.85	0.85	0.85
MM02	1.70	1.70	1.70

MM03	2.56	2.56	2.56
MM04	3.40	3.40	3.40
MM05	4.25	4.25	4.25
MM06	5.11	5.11	5.11
MM07	5.96	5.96	5.96
MM08	6.81	6.81	6.81
MM09	7.66	7.66	7.66
MM10	8.51	8.51	8.51
MM11	1.70	0.85	0.85
MM12	2.56	1.70	0.85
MM13	3.36	0.85	0.85
MM14	3.36	1.27	0.85
MM15	4.21	2.11	1.70
MM16	0.43	0.43	0.43
MM17	6.73	3.36	1.27
MM18	3.40	2.55	0.85
MM19	1.28	1.28	1.28
MM20	2.13	2.13	2.13

Calls Charged by Fixed Fee and Timed Duration

Where the fixed fee and duration charge both apply from the start of the call:

Code	Price in Pence Per Minute			Pence Per Call Ex VAT
	Daytime Ex VAT	Evening Ex VAT	Weekend Ex VAT	
MF01	3.36	1.26	0.85	10.21
MF02	3.36	1.26	0.85	21.28
MF03	3.36	1.26	0.85	42.55
MF04	4.25	4.25	4.25	12.77
MF05	3.36	1.26	0.85	12.80
MF06	3.36	1.26	0.85	17.00
MF07	3.40	3.40	3.40	21.30
MF08	4.21	2.12	1.70	21.30

Calls Charged by Fixed Fee and Timed Duration

Where the fixed fee is charged for the first sixty seconds of the call (or part thereof), and the duration charge applies following the first sixty seconds:

Code	Pence Per Call	Pence Per Minute
	At All Times	At All Times
	Ex VAT	Ex VAT
MF09	4.20	4.26
MF10	8.50	8.51

Other Internet Calls

Code	Type of Call / Destination	Price in Pence Per Minute		
		Daytime	Evening	Weekend
		Ex VAT	Ex VAT	Ex VAT
I1	Internet Services	4.2	4.25	4.25
I2	Internet Services	8.5	8.51	8.51
I3	Internet Services	0.8	0.85	0.85
I4	Internet Services	1.7	1.70	1.70
I5	Internet Services	2.5	2.56	2.56
I8	Internet Services	3.4	3.40	3.40
I9	Internet Services	5.1	5.11	5.11
I10	Internet Services	5.9	5.96	5.96
I11	Internet Services	6.8	6.81	6.81
I12	Internet Services	7.6	7.66	7.66
I13	Internet Services	2.2	1.70	0.85
I14	Internet Services	3.3	1.27	0.85
I15	Internet Services	3.3	0.85	0.85
I16	Internet Services	3.3	3.36	3.36
I17	Internet Services	3.1	0.81	0.81
I18	Internet Services	3.0	0.77	0.77
I19	Internet Services	2.8	0.73	0.73
I20	Internet Services	2.6	0.68	0.68
I21	Internet Services	2.5	0.85	0.85
I22	Internet Services	2.4	0.81	0.81
I23	Internet Services	2.3	0.77	0.77
I24	Internet Services	2.4	0.85	0.85
I25	Internet Services	2.3	0.85	0.85
I26	Internet Services	3.4	1.70	0.85
I27	Internet Services	6.7	3.36	1.27
I30	Internet Services	3.4	2.55	0.85
I31	Internet Services	1.2	1.28	1.28
I32	Internet Services	2.1	2.13	21.3
I33	Internet Services	4.2	3.40	1.70

Calls charged by Fixed Fee and Timed Duration

Where the fixed fee is charged for the first sixty seconds of the call (or part thereof), and the duration charge applies following the first sixty seconds:

Code	Type of Call / Destination	Pence Per Call	Pence Per Minute
		At All Times	At All Times
		Ex VAT	Ex VAT
I28	Internet Services	4.20	4.26
I29	Internet Services	8.50	8.51

WiFi Services

Code	Type of Call / Destination	Price in Pence Per Minute					
		Daytime		Evening		Weekend	
		Ex VAT	Inc. VAT	Ex VAT	Inc VAT	Ex VAT	Inc VAT
FW01	Wifi Services	13.200	15.84	13.200	15.84	6.440	7.73
FW02	Wifi Services	12.500	15.00	10.400	12.48	5.300	6.36
FW03	Wifi Services	13.900	16.68	11.100	13.32	5.600	6.72
FW04	Wifi Services	13.500	16.20	8.250	9.90	4.130	4.96
FW05	Wifi Services	12.600	15.12	10.200	12.24	5.700	6.84
FW06	Wifi Services	1.000	13.20	8.800	10.56	5.300	6.36
FW07	Wifi Services	10.500	12.60	10.500	12.60	10.500	12.60
FW08	Wifi Services	16.000	19.20	12.500	15.00	5.300	6.36
FW09	Wifi Services	14.000	16.80	14.000	16.80	14.000	16.60
FW10	Wifi Services	8.372	10.05	8.372	10.05	8.372	10.05
FW11	Wifi Services	11.000	13.200	11.000	13.200	11.000	13.200
FW12	Wifi Services	11.000	13.200	11.000	13.200	11.000	13.200

Call durations are rounded up to the next whole second and call charges are rounded up to the next 1/10th of a penny

Line Rentals – Essential

Line Type	Operative Date	Until	Rental Charge
			Any volume - Lines / Channels
ISDN2e Essential (per 2 channels) *	01/09/21	28/02/23	£33.50
	01/03/23	30/09/24	£45.23
	01/10/24		£54.28