

SCHEDULE 12

Reciprocal Ring Back When Free Service

1. Definitions

1.1 In this Schedule 12, a reference to a paragraph or Appendix unless stated otherwise, is to a paragraph or Appendix of this Schedule 12. Words and expressions have the meaning given in Clause 1, except as shown below:

"Ring Back When Free Service" a service offered by one party to its Customers, whereby a Calling Party calling from the number of a Customer of such service and who in attempting to set up a Call to a Called Party on the other party's System receives line busy engaged tone, is then able to initiate the later automatic set-up by the network of a subsequent Call to that Called Party once the Called Party's exchange line becomes free;

"Ring Back When Free Specification" Specification PNO-ISC/INFO/004
Proprietary Extensions to C7
Interconnect User Part as updated from time to time.

"Virtual Call" a Message using the UK C7 IUP Enveloped Digital Private Network Signalling System protocol (using the Nodal End to End Data Messages) specified in the Ring Back When Free Specification.

2. Description of Service

2.1 Subject to the provisions of this Schedule 12, each party shall carry out its obligations under this Schedule 12 in order that the other party may provide a Ring Back When Free Service to its Customers.

2.2 Each party shall convey a Virtual Call in connection with a Ring Back When Free Service in accordance with the routing principles specified in Paragraph 6 of Annex 2 and the Ring Back When Free Specification.

2.3 Any necessary technical requirement for the Ring Back When Free Service shall be agreed by the parties before either party shall be obliged to convey any Virtual Call under paragraph 2.2.

2.4 For the avoidance of doubt, the parties agree that

- 2.4.1 any Call attempt under which a Calling Party receives the line busy engaged tone, and
- 2.4.2 any successful Call which may be established as a result of the Ring Back When Free Service

shall be conveyed in accordance with the routing principles specified in Paragraph 6 of Annex 2 or the equivalent for Operator Telephony Calls to the Operator System, as appropriate.

- 2.5 Each party accepts that the other party shall not be obliged to convey a Virtual Call under paragraph 2.2 if the exchange line of the Called Party is not one in respect of which such other party provides or would be able to provide a Ring Back When Free Service to such Called Party as its Customer.
- 2.6 Each party shall undertake the obligations under this Schedule 12 during those periods of time and at the same standard and quality of service as such party undertakes for the Customers of its own Ring Back When Free Service.
- 2.7 Each party shall correct faults which occur in its System which affect its obligations under this Schedule 12 in accordance with such party's normal engineering practices. For the avoidance of doubt, neither party warrants that its System is, or will be, free from faults.
- 2.8 Each party shall include Virtual Calls generated by its Ring Back When Free Service in its Traffic Forecasts referred to in Paragraph 4 of Annex 3.

3. Routing

- 3.1 The conveyance of a Virtual Call between the parties shall be in accordance with the routing principles specified in Paragraph 6 of Annex 2.

4. Charging

- 4.1 For the conveyance of a Virtual Call by KCH, the Operator shall pay KCH a charge calculated in accordance with the rate for each such a Call specified from time to time in the Kingston Interconnection Price List.
- 4.2 For the conveyance of a Virtual Call by the Operator, the KCH shall pay the Operator a charge calculated in accordance with the rate for such a Call specified from time to time in the Kingston Interconnection Price List.

5. Commencement Date

- 5.1 Each party shall commence to undertake its obligations under this Schedule 12 on a date to be agreed in writing by the parties.