



## ACCESS CHARGE CHANGE NOTICE (ACCN)

### ACCN reference information

**ACCN Number:** ACCN\_2022\_15

**Scope:** Withdrawal of External CableConnect and update to Order Processes

**Notification period:** 56 Days

**Services:** Leased Lines and Ethernet Services

**Terms and conditions:** Product terms and conditions are those applying to the wholesale Reference Offer for Leased Lines and Ethernet Services

**Effective date:** 1 November 2022

### Changes

#### 1) Withdrawal of External Cable Connect

External CableConnect supported the provision of Wholesale FibreLine Local Access Services. It provided a passive connection between CP Equipment in a KCOM Exchange and a point of handover located within the curtilage of the same KCOM Exchange. In March 2022, the Reference Offer for the provision of Ancillary Services was published replacing the now withdrawn Reference Offer for Accommodation Services. The Reference Offer for the provision of Ancillary Services incorporates an Exterior Cable Connect service directly replacing External CableConnect.

#### 2) Processes

KCOM will be extending the use of its portal to allow for the submission of orders for leased line services and will provide details to interested CPs. The contract is being amended to permit submission of orders by means other than email alone.

Amended contract documentation can be found at :

[Notices | KCOM](#)

- Proposed Changes to Reference Offer for the Provision of Leased Lines and Ethernet Services – 30/06/22

The current contract documentation for these products can be found at:

[Data Connectivity Document page | KCOM](#)