



ACCESS CHARGE CHANGE NOTICE (ACCN)

ACCN reference information

ACCN Number: ACCN_2025_08

Scope: Special Offer for Wholesale FibreLine Local Access Services

Notification period: 28 Days

Services: Wholesale FibreLine Local Access Services

Terms and conditions: Product terms and conditions are those applying to the Reference Offer for the Provision of Wholesale FibreLine Local Access

Effective date: 7th November 2025

Charge changes

Special Offer operative between 7th November 2025 00:01 and 10th January 2026 23:59: Rental reductions are on standard Monthly Rental Charges for up to 24 months* when taking Data Only, Service Levels 2 and 3, End User rental profile of the following FibreLine LA products.

*WFLLA end user rentals are subject to 30 days' notice following the expiry of the Initial Term of one month. Special Offer tariff applies to individual circuits contracted during the Offer Period; standard tariff will apply from month 25.

Table 1:

Data Only	Standard Monthly Rental Charge		Offer Monthly Rental Charge (Months 1-24)	
	SLA 2 (Ex.VAT)	SLA 3 (Ex.VAT)	SLA 2 (Ex.VAT)	SLA 3 (Ex.VAT)
FibreLine LA 954/550	£25.94	£29.04	£19.00	£25.15

Terms:

- Offer applies to Orders for Wholesale FibreLine Local Access Services provided that the Order is for a new End User (that is any End User of the Communications Provider who has not previously received Services from the Communications Provider under the terms of the Reference Offer for the Provision of KCOM Wholesale FibreLine Local Access).
- The Service must be delivered to as cEnd User at an address with a postcode in the Hull Area as defined in the Reference Offer for the Provision of KCOM Wholesale FibreLine Local Access.
- The Offer Rental Charges set out in Table 1 are payable for up to 24 months from the Service Start Date; KCOM's Standard Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reference Offer for the Provision of KCOM Wholesale FibreLine Local Access.
- Offer subject to status and the terms of the Reference Offer for the Provision of Wholesale FibreLine Local Access.
- Subject to fibre network availability.
- KCOM reserves the right to amend or withdraw the Offer at any stage.



- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and are subject to the exclusive jurisdiction of the English courts.