

Changes to Broadband Products: KCOM Wholesale FibreLine Local Access (WFLLA) Connect Fibre Business Complete Connect Fibre Business

KCOM Wholesale will be changing the pricing for elements of the above product sets as described below and adding options for a second voice line with the Connect Fibre Business Complete product with effect from 1 November 2023.

Wholesale FibreLine Local Access End User Rental Charges

Service	WFLLA FTTP Download Speed / Upload Speed	WFLLA FTTC Download Speed / Upload Speed	Operative Date	Until	Transition* End User Rental Charges Per Month Ex. VAT		Data Only End User Rental Charges Per Month Ex. VAT	
					Service Level 2	Service Level 3	Service Level 2	Service Level 3
FibreLine LA 275/138	275Mbps / 138Mbps	N/A	01/04/23	31/10/23	£23.54	£26.64	£32.53	£35.63
			01/11/23		£18.63	£21.73	£26.62	£29.72
FibreLine LA 315/152	315Mbps / 152Mbps	N/A	01/04/23	31/10/23	£23.26	£26.36	£32.35	£35.35
			01/11/23		£19.01	£22.11	£27.00	£30.10
FibreLine LA 521/252	521Mbps / 252Mbps	N/A	01/04/23	31/10/23	£34.94	£38.04	£43.93	£47.03
			01/11/23		£28.82	£31.92	£36.81	£39.91
FibreLine LA 790/381	790Mbps / 381Mbps	N/A	01/04/23	31/10/23	£40.68	£43.78	£49.67	£52.77
			01/11/23		£32.45	£35.55	£40.44	£43.54
FibreLine LA 950/507	950Mbps / 507Mbps	N/A	01/04/23	31/10/23	£67.11	£70.21	£76.10	£79.20
			01/11/23		£34.09	£37.19	£42.08	£45.18

Connect Fibre Business Complete

Connection & Hardware Charges

Service	Operative Date	Connect Fibre Complete 75	Connect Fibre Complete 150	Connect Fibre Complete 300	Connect Fibre Complete 500	Connect Fibre Complete 750	Connect Fibre Complete 900
		Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Migration of additional voice line from any other KCOM voice product	01/11/2023	£12.00					

Monthly Rentals

Service	Operative Date	Until	Connect Fibre Complete 75 (UL)*	Connect Fibre Complete 150 (UL)*	Connect Fibre Complete 300 (UL)*
			Ex VAT	Ex VAT	Ex VAT
Monthly Rental 12-month contract Line rental inclusive**	19/09/2022		£38.24	N/A	
Monthly Rental 24-month contract Line rental inclusive**	19/09/2022	31/10/2023	£33.99	£38.13	£42.12
	01/11/2023		£33.99	£38.13	£41.72
Monthly Rental 12-month contract TWO Line rental inclusive**	01/11/2023		£49.03	N/A	
Monthly Rental 24-month contract TWO Line rental inclusive**	01/11/2023		£44.78	£48.92	£52.51

Service	Operative Date	Until	Connect Fibre Complete 500 (UL)*	Connect Fibre Complete 750 (UL)*	Connect Fibre Complete 900 (UL)*
			Ex VAT	Ex VAT	Ex VAT
Monthly Rental 24-month contract Line rental inclusive**	19/09/2022	31/10/2023	£46.05	£54.27	£70.54
	01/11/2023		£45.61	£53.75	£57.53
Monthly Rental 12-month contract TWO Line rental inclusive**	01/11/2023		£56.40	£64.54	£68.32

* Data product includes 1 fixed IP address.

** Line rental is included in the monthly rental charges.

Bolt Ons

Bolt Ons	Operative Date	Until	Connection Charge	Monthly Rental Charge
			Ex VAT	Ex VAT
Unlimited UK Landline and Mobile calls * per individual voice line	19/09/2022	31/10/2023	£0.00	£8.38
	01/11/2023			£9.31

Connect Fibre Business

Monthly Rental – Usage Tariffs

Service	Operative Date	Until	Connect Fibre 75	Connect Fibre 250	Connect Fibre 500
			Ex. VAT	Ex. VAT	Ex VAT
Monthly Rental 12-month contract	01/08/2021	31/10/2023	£26.96	£33.46	N/A
	01/11/2023		£30.40	£38.00	
Monthly Rental 24-month contract	01/08/2021	31/10/2023	N/A	£25.10	£49.80
	01/11/2023			£28.50	£57.00
Monthly Download / Upload Allowance			150Gb / Unlimited	150Gb / Unlimited	600Gb / Unlimited

Monthly Rentals – Unlimited Tariffs

Service	Operative Date	Until	Connect Fibre 75 (UL)	Connect Fibre 250 (UL)	Connect Fibre 400 (UL)	Connect Fibre 750 (UL)	Connect Fibre 900 (UL)
			Ex VAT	Ex VAT	Ex VAT	Ex VAT	Ex VAT
Monthly Rental 12-month Contract	01/08/2021	31/10/2023	£29.75	N/A	£37.57	£53.30	£80.54
	01/11/2023		£33.25		£42.75	£61.75	£94.05
Monthly Rental 24-month contract	01/08/2021	31/10/2023	N/A	£33.70	N/A		
	01/11/2023			£38.00			
Monthly Download / Upload Allowance			Unlimited	Unlimited			

Connect Fibre Business products no longer available for new supply

Monthly Rentals

Service (No Longer Available for New Supply)	Operative Date	Until	Connect Fibre Homeworker 250	Connect Fibre 250 (UL)	Connect Fibre 500 (UL)
			Ex VAT	Ex VAT	Ex VAT
Monthly Rental 12-month Contract	01/08/2021	31/10/2023	£25.50	£42.13	N/A
	01/11/2023		£28.50	£47.50	
Monthly Rental 24-month contract	01/08/2021	31/10/2023	£21.25	N/A	£57.93
	01/11/2023		£23.75		£66.50
Monthly Download / Upload Allowance			80GB/ Unlimited	Unlimited	Unlimited