

Update Autumn 2020 - KCOM's Hull and regional services:

Migration plans for voice (PSTN) and integrated voice and digital data (ISDN2 and 30) services from legacy circuit-switched systems (System X) to our next generation IP-based infrastructure

The extraordinary and ongoing disruption to activity experienced this year has caused us to reconsider our priorities for network development. One consequence of this relates to the migration programme from legacy switched voice services to IP infrastructure.

This migration programme has now been deferred until further notice and will not take place in this calendar year as previously advised. We shall provide CPs with a minimum six months' notice when we have determined our revised programme.

The withdrawal timetable for the Hotline and Your Call voice products is unaffected; these will be withdrawn on 31 March 2021 in line with the appended notices.

If you have any questions arising from this deferment please do not hesitate to contact us at wholesalepartners@kcom.com

[KCOM wholesale End of Life Notice September 2020 - Hotlines.pdf](#)

[KCOM wholesale End of Life Notice September 2020 - Your Call.pdf](#)