

SCHEDULE 114

Operator LowCall Rate Service Calls

1. Definitions

1.1 In this Schedule 114, a reference to a paragraph or Appendix unless stated otherwise, is to a paragraph or Appendix of this Schedule 114. Words and expressions have the meaning given in Clause 1, except as shown below:

"Operator LowCall Rate Service Call" a Call made by a Calling Party dialling the Number Ranges specified in Appendix 114.1 followed by an Operator LowCall Rate Service Provider's number (which sets up a Call to the Operator LowCall Rate Service Provider) and which if made by an Operator Customer on the Operator System would be charged at the Operator's lowest rate of charge (other than free-to-caller);

"Operator LowCall Rate Service Provider"

a person who has contracted with the Operator for delivery of Operator LowCall Rate Service Calls. The expression shall also include the Operator in respect of such telephone numbers if the Operator has published those numbers as being available to call the Operator itself in respect of certain Operator services;

"Long Duration LowCall Rate Service Call"

an Operator LowCall Rate Service Call that is not a Short Duration LowCall Rate Service Call;

"Short Duration LowCall Rate Service Call"

an Operator LowCall Rate Service Call, the duration of which is less than or equal to the longest Operator LowCall Rate Service Call made on the KCH System for which KCH would only charge the minimum charge as defined in the KCH Retail Price List.

2. Description of Service

- 2.1 Subject to the provisions of this Schedule 114, the Operator shall convey Operator LowCall Rate Service Access Calls handed over from the KCH System to the appropriate terminal apparatus nominated by the Operator LowCall Rate Service Access Service Provider or by the Operator if the terminal apparatus is connected to the Operator System, or to the KCH System or a Third Party Operator's system if the terminal apparatus is connected to that System or Third Party Operator's system.
- 2.2 Operator LowCall Rate Service Access Calls shall be included in the Traffic Forecast in accordance with Annex 3.
- 2.3 The parties shall agree in advance all necessary technical requirements, including Call set-up and clear-down sequences, for the conveyance of Calls pursuant to this Schedule 114.
- 2.4 KCH shall ensure that its promotional material will not undermine the public perception that Operator LowCall Rate Service Calls are charged to Operator Customers at the Operator's lowest rate of charge (other than free-to-caller).
- 2.5 The Operator shall convey Operator LowCall Rate Service Calls during those periods of time and at the same standard and quality of service as the Operator conveys similar Calls.
- 2.6 Each party shall correct faults which occur in its System which affect the conveyance of Operator LowCall Rate Service Calls in accordance with such party's normal engineering practices. For the avoidance of doubt, neither party warrants that its System is, or will be, free from faults.
- 2.7 If there are abnormally high volumes of Operator LowCall Rate Service Calls that the Operator System cannot convey, KCH may apply network management controls in the KCH System or the Operator may apply network management controls in the Operator System.
- 2.8 International Calls are not conveyed pursuant to this Schedule 114.

3. Routing

- 3.1 The conveyance of Operator LowCall Rate Service Calls shall be in accordance with the routing principles specified in Annex 3.
- 3.2 Operator LowCall Rate Service Calls handed over to the Operator by KCH shall be handed over at an Operator Switch Connection which is as near as reasonably practicable to the geographical location from which the Call was initially made or as otherwise may be agreed in writing by the parties.

4. Charging

- 4.1 For the conveyance of each Operator LowCall Rate Service Calls by the Operator, KCH shall pay the Operator a charge calculated in accordance with the rate for such a Call specified from time to time in the Kingston Interconnection Price List.

5. Commencement

- 5.1 The Operator shall convey Operator LowCall Rate Service Calls handed over from the KCH System commencing on a date to be agreed in writing by the parties.

APPENDIX 114.1

The Number Ranges to which this Schedule 114 applies are set out below:

Number Ranges