

### **Notices Page (Summary of Offer)**

### **Connect Broadband Fibre Business Special Offer**

22 March – 30 April 2021: Save up to £424.98\* on a 12 month business broadband connection in the Hull Area\*\*

Business broadband products now available for a limited time with 25% off the standard Connect Fibre Business rental charge and no standard connection fees for either the broadband or the supporting voice service.

Switch from ADSL or install new service with no upfront costs\*\*\* for :

- Superior reliability of fibre over copper;
- Superior speeds (Up to 900Mbps downstream / 500Mbps upstream vs ADSL speeds of up to 24Mbps downstream and up to 1Mbps upstream);
- Consistency of service irrespective of distance from exchange which impacts ADSL performance;
- More cost effective.

#### Please see individual product offers for full terms and conditions

\* Savings based on an order for a Connect Broadband Fibre Business 900 (UL) Service and a Connect Business Voice Telephony Service

\*\*Offer valid 22 March to 30 April 2021 inclusive in respect of orders placed for a Connect Broadband Fibre Business service and supporting voice service in postcodes HU1 to HU17 provided that the order is for a new Reseller Customer (that is any Customer who has not previously received Services from the Reseller under the terms of the relevant Reseller Agreement). Offer price quoted is valid for 12 months, our standard published prices will apply thereafter. Prices may increase during contract term. Monthly discount and no connection fee on 12 month packages only. Speeds quoted are average download/upload speeds. All orders are subject to a minimum 12 month contract and the terms of our Reseller Agreement for Connect Broadband Fibre Business Services and of our Reference Offer for KCOM Line Rental Services or Reseller Agreement for Connect Business Voice Services. For full offer terms, see http://pricing.kcomhome.com/media/1505/p13-s24\_connect\_special\_offers.pdf

\*\*\*Subject to network availability. Excess construction charges may be payable where a standard installation is not possible.

### **KCOM Line Rental Special Offer**

#### Offer:

Free Connection

#### Offer Period

Offer valid from: 22 March 2021 00:01 hrs Offer expires: 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

#### Table 1

Line Type	Standard Connection Charge Per	Offer Connection Charge Per Line		
	Line			
	Ex. VAT	Ex. VAT		
Analogue	£31.21	£0.00		

#### Terms:

- Offer applies to orders placed for a KCOM Line Rental service during the Offer Period.
- Offer applies to orders placed in respect of new Reseller Customers only (that is any Customer who has not previously received a KCOM Line Rental Service from a Communications Provider under the terms of the Reference Offer for the provision of KCOM Line Rental Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- All Charges are subject to any right KCOM may have to vary the Charges in its Reference Offer for the provision of KCOM Line Rental Services.
- Offer subject to status and the terms of the Reference Offer for the provision of KCOM Line Rental Services available at <a href="https://www.kcom.com/regulatory/kcom-wholesale/voice/kcom-line-rental/">https://www.kcom.com/regulatory/kcom-wholesale/voice/kcom-line-rental/</a>. KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

### **Connect Business Voice Special Offer**

#### Offer:

Free Connection

#### Offer Period

Offer valid from: 22 March 2021 00:01 hrs Offer expires: 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

#### Table 1

Line Type	Standard Connection Charge Per Line	Offer Connection Charge Per Line		
	Ex. VAT	Ex. VAT		
Business Analogue	£130.00	£0.00		

#### Terms:

- Offer applies to orders placed for a Connect Business Voice service during the Offer Period provided that the Reseller also purchases an associated Connect Broadband Fibre Business service.
- Offer applies to orders placed in respect of new Reseller Customers only (that is any Customer who has not previously received a Connect Broadband Fibre Business service from a Reseller under the terms of the Reseller Agreement for Connect Business Voice Services.
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months.
- All Charges are subject to any right KCOM may have to vary the Charges in its the Reseller Agreement for Connect Business Voice Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Business Voice Services available at <a href="https://www.kcom.com/regulatory/kcom-wholesale/voice/connect-business-voice/">https://www.kcom.com/regulatory/kcom-wholesale/voice/connect-business-voice/</a>.
- We reserve the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

## **Special Offers**

## **Connect Broadband Fibre Business Special Offer**

March - April 2021: Free Connection and monthly discount for 12 months on KCOM's Connect Fibre Business products. Available in conjunction with KCOM's free connection offers for supporting voice products.

#### Offer:

- Free Connection and 25% discount off the Standard Monthly Rental Charge for the duration of 12 months; and
- Where a new voice connection is required no Connection Charges are payable for any new KCOM Line Rental or Connect Business Voice Service - refer to the respective voice offer terms for details.

#### Offer Period

Offer valid from: 22 March 2021 00:01 hrs

Offer expires: 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

#### Table 1

Rental charges apply per calendar month	Connect Fibre					
	75	75 (UL)	250	400 (UL)	750 (UL)	900 (UL)
	150Gb	Unlimited	150Gb	Unlimited	Unlimited	Unlimited
	Ex. VAT					
Connection 50 metres (Upfront) – ONT only	£42.50	£42.50	£42.50	£42.50	£42.50	£42.50
Connection 50 metres (Upfront) - ONT and router*	£42.50	£42.50	£42.50	£42.50	£42.50	£42.50
are located together within 48 metres usable of						
fibre entrance						
Offer Installation	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Standard Monthly Rental Charge [12 month	£27.20	£29.75	£34.00	£38.25	£55.25	£84.15
contract)	per month					
Offer Rental Charge (12 Months' Duration)	£20.40	£22.31	£25.50	£28.69	£41.44	£63.11
	per month					

<sup>\*</sup> Ownership of a KCOM supplied router remains the property of KCOM.

Terms:

- Offer applies to Orders for Connect Broadband Fibre Business Services provided that the order is for a new Reseller Customer (that is any Customer who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Business Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months. Offer is not available on any 24 month contract.
- Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Broadband Fibre Business Service.
- The Offer Rental Charges set out in Table 1 are payable for twelve months from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Broadband Fibre Business Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Broadband Fibre Business Services available at <a href="https://www.kcom.com/regulatory/kcom-wholesale/broadband/connect-broadband-fibre-business/">https://www.kcom.com/regulatory/kcom-wholesale/broadband/connect-broadband-fibre-business/</a>.
- · Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts