

## SCHEDULE 16

### KCH NationalCall Rate Service Calls

#### 1. Definitions

- 1.1 In this Schedule 16, a reference to a paragraph or Appendix unless stated otherwise, is to a paragraph or Appendix of this Schedule 16. Words and expressions have the meaning given in Clause 1, except as shown below:

**"KCH NationalCall Rate Service Call"**

a Call made by a Calling Party dialling 0870 followed by a KCH NationalCall Rate Service Provider's number (which sets up the Call to the KCH NationalCall Rate Service Provider) and which if such a Call were made by a KCH Customer on the KCH System would be charged at KCH's NationalCall charge as specified from time to time in the KCH Retail Price List and an additional charge is paid by the KCH NationalCall Rate Service Provider;

**"KCH NationalCall Rate Service Provider"**

a person who has contracted with KCH for the delivery of KCH NationalCall Rate Service Calls. The expression shall also include KCH in respect of such telephone numbers where KCH has published those numbers as being available to call KCH itself in respect of certain KCH services.

#### 2. Description of Service

- 2.1 Subject to the provisions of this Schedule 16, KCH shall convey KCH NationalCall Rate Service Calls received from the Operator System to the appropriate terminal apparatus nominated by the KCH NationalCall Rate Service Provider or by KCH where the terminal apparatus is connected to the KCH System, or to the Operator System or a Third Party Operator's system where the terminal equipment is connected to that System or Third Party Operator's system.
- 2.2 KCH NationalCall Rate Service Calls shall be included in the Traffic Forecast in accordance with Annex 3.

- 2.3 The parties shall agree in advance all necessary technical requirements, including Call set-up and clear-down sequences, for the conveyance of Calls pursuant to this Schedule 16.
- 2.4 KCH shall convey KCH NationalCall Rate Service Calls handed over from the Operator System during those periods of time and at the same standard and quality of service as KCH conveys similar Calls.
- 2.5 Each party shall correct faults which occur in its System which affect the conveyance of KCH NationalCall Rate Service Calls in accordance with such party's normal engineering practices. For the avoidance of doubt, neither party warrants that its System is, or will be, free from faults.
- 2.6 If there are abnormally high volumes of KCH NationalCall Rate Service Calls that the KCH System cannot convey, the Operator may apply network management controls in the Operator System or KCH may apply network management controls in the KCH System.
- 2.7 International Calls are not conveyed pursuant to this Schedule 16.

### **3. Routing**

- 3.1 The conveyance of KCH NationalCall Rate Service Calls shall be in accordance with the routing principles specified in Annex 3.
- 3.2 KCH NationalCall Rate Service Calls handed over to KCH by the Operator shall be handed over at a KCH Switch Connection located at a KCH Exchange which is as near as reasonably practicable to the geographical location from which the Call was initially made or as otherwise may be agreed in writing by the parties.

### **4. Charging**

- 4.1 For the conveyance of each KCH NationalCall Rate Service by BT, the Operator shall pay KCH a charge calculated in accordance with the rate for such a Call specified from time to time in the Kingston Interconnection Price List.