

ACCESS CHARGE CHANGE NOTICE (ACCN)

ACCN reference information

ACCN Number:	ACCN_2019_07
Regulatory condition:	SMP Condition 5 applying to KCOM Group plc in relation to the wholesale Reference Offer for KCOM Line Rental.
Scope:	Price reduction ¹
Notification period:	Minimum 28 Days
Services:	KCOM Line Rental
Terms and conditions:	Product terms and conditions are those applying to the wholesale Reference Offer for KCOM Line Rental .
Effective date:	1 November 2019

¹ Price reductions highlighted in red text in the tables below

ACCN regulatory submission

Ofcom submission: 20 September 2019

Submitted by: Neil Bant on behalf of Marvin Luttrell

Position: Director of Regulatory and Government Affairs

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Charge changes

Analogue and digital exchange line pricing applicable to the wholesale provision of Kingston Wholesale Line Rental. The pricing of these products can be found at:

<https://www.kcomplc.com/regulatory/kcom-wholesale/voice/line-rental/>

Effective date: 1 November 2019

For terms and conditions applicable to these charges payable to KCOM, see the wholesale Reference Offer (RO) for the provision of exchange lines available at:

<https://www.kcomplc.com/regulatory/kcom-wholesale/voice/line-rental/>

Current wholesale prices – KCOM Line Rental

Line Type	Operative Date	Until	Connection Charge Per Line/Channel
Analogue	04/12/2018	31/10/2019	£104.00
ISDN2e (per 2 channels)	04/12/2018	31/10/2019	£180.00

Line Type	Notes	Operative Date	Until	Rental Charge Per Month Ex VAT
Analogue	SLA 1 (Fix by end of second working day)	04/12/2018	31/10/2019	£8.19
	SLA 2 (Within 10 clock hours of report Monday - Saturday 08:00 - 18:00 exc public)	04/12/2018		£10.25
	SLA 3 (Business Care Plus (5 Hour fix around the clock))	04/12/2018	31/10/2019	£14.50
ISDN2e (per 2 channels)	SLA 1 (Fix by end of second working day)	04/12/2018	31/10/2019	£18.00
	SLA 2 (Within 10 clock hours of report Monday - Saturday 08:00 - 18:00 exc public)	04/12/2018	31/10/2019	£22.50
	SLA 3 (Business Care Plus (5 Hour fix around the clock))	04/12/2018	31/10/2019	£27.00
ISDN30e (per channel, minimum of 6 channels)	SLA 1 (Fix by end of second working day)	04/12/2018	31/10/2019	£9.96
	SLA 2 (Within 10 clock hours of report Monday - Saturday 08:00 - 18:00 exc public)	04/12/2018	31/10/2019	£11.95
	SLA 3 (Business Care Plus (5 Hour fix around the clock))	04/12/2018	31/10/2019	£12.92

New wholesale prices – KCOM Line Rental

Line Type	Operative Date	Until	Connection Charge Per Line/Channel
Analogue	01/11/2019		£31.21
ISDN2e (per 2 channels)	01/11/2019		£120.00

Line Type	Notes	Operative Date	Until	Rental Charge Per Month Ex VAT
Analogue	SLA 1 (Fix by end of second working day)	01/11/2019		£7.70
	SLA 2 (Within 10 clock hours of report Monday - Saturday 08:00 - 18:00 exc public)	04/12/2018		£10.25
	SLA 3 (Business Care Plus (5 Hour fix around the clock))	01/11/2019		£12.12
ISDN2e (per 2 channels)	SLA 1 (Fix by end of second working day)	01/11/2019		£17.66
	SLA 2 (Within 10 clock hours of report Monday - Saturday 08:00 - 18:00 exc public)	01/11/2019		£20.76
	SLA 3 (Business Care Plus (5 Hour fix around the clock))	01/11/2019		£21.66
ISDN30e (per channel, minimum of 6 channels)	SLA 1 (Fix by end of second working day)	01/11/2019		£9.88
	SLA 2 (Within 10 clock hours of report Monday - Saturday 08:00 - 18:00 exc public)	01/11/2019		£10.88
	SLA 3 (Business Care Plus (5 Hour fix around the clock))	01/11/2019		£11.88