



**KCOM Group Ltd**

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## **Access Charge Change Notice**

**ACCN number:** 111 022

**Service:** International Incoming Surcharges

**Issue date:** 01/07/2021

**Effective date:** 01/09/2021

Notice issued under the Reference Offer for Narrowband Network Access.

Issued on behalf of the  
KCOM Group by: Andy Randerson

Role: Wholesale Product Architect

Contact details: 37 Carr Lane  
Hull  
HU1 3RE

07814 302775





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## Charge Change

### New charges effective: 01/09/2021

Pursuant to Section 19 of the Reference Offer for Narrowband Network Access.

Basic surcharge rates for calls originating outside the UK.

These charges are in addition to Termination Rates set out in Section 2.1.

### 2.8 KCH Incoming International Calls to the KCH System - Surcharges

| Country Name          | International Country Code | Effective Date | Surcharge 24hr (p per min) | Notes   |
|-----------------------|----------------------------|----------------|----------------------------|---------|
| AEROMOBILE            | 0088299                    | 01/09/2021     | 25.7706                    | 1,2,3,4 |
| AFGHANISTAN           | 0093                       | 01/09/2021     | 9.4706                     | 1,2,3,4 |
| ALASKA                | 0019071                    | 01/09/2021     | 0.8706                     | 1,2,3,4 |
| ALBANIA               | 00355                      | 01/09/2021     | 9.4706                     | 1,2,3,4 |
| ALGERIA               | 00213                      | 01/09/2021     | 2.5706                     | 1,2,3,4 |
| AMERICAN SAMOA        | 001684                     | 01/09/2021     | 9.4706                     | 1,2,3,4 |
| ANDORRA               | 00376                      | 01/09/2021     | 0.8706                     | 1,2,3,4 |
| ANGOLA                | 00244                      | 01/09/2021     | 2.5706                     | 1,2,3,4 |
| ANGUILLA              | 001264                     | 01/09/2021     | 9.4706                     | 1,2,3,4 |
| ANTARCTICA            | 0088234                    | 01/09/2021     | 25.7706                    | 1,2,3,4 |
| ANTIGUA AND BARBUDA   | 001268                     | 01/09/2021     | 13.5706                    | 1,2,3,4 |
| ARGENTINA             | 0054                       | 01/09/2021     | 0.0000                     | 1,2,3,4 |
| ARMENIA               | 00374                      | 01/09/2021     | 4.9706                     | 1,2,3,4 |
| ARUBA                 | 00297                      | 01/09/2021     | 4.9706                     | 1,2,3,4 |
| ASCENSION             | 00247                      | 01/09/2021     | 25.7706                    | 1,2,3,4 |
| AUSTRALIA             | 0061                       | 01/09/2021     | 0.5706                     | 1,2,3,4 |
| AUSTRALIA TERRITORIES | 0067                       | 01/09/2021     | 25.7706                    | 1,2,3,4 |
| AUSTRIA               | 0043                       | 01/09/2021     | 0.0000                     | 1,2,3,4 |
| AZERBAIJAN            | 00994                      | 01/09/2021     | 0.0000                     | 1,2,3,4 |
| BAHAMAS               | 001242                     | 01/09/2021     | 13.5706                    | 1,2,3,4 |
| BAHRAIN               | 00973                      | 01/09/2021     | 4.9706                     | 1,2,3,4 |
| BANGLADESH            | 00880                      | 01/09/2021     | 0.5706                     | 1,2,3,4 |
| BARBADOS              | 001246                     | 01/09/2021     | 6.2706                     | 1,2,3,4 |
| BELARUS               | 00375                      | 01/09/2021     | 13.5706                    | 1,2,3,4 |





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|                        |           |            |         |         |
|------------------------|-----------|------------|---------|---------|
| BELGIUM                | 0032      | 01/09/2021 | 0.0000  | 1,2,3,4 |
| BELIZE                 | 00501     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| BENIN                  | 00229     | 01/09/2021 | 13.5706 | 1,2,3,4 |
| BERMUDA                | 001441    | 01/09/2021 | 0.8706  | 1,2,3,4 |
| BHUTAN                 | 00975     | 01/09/2021 | 2.5706  | 1,2,3,4 |
| BOLIVIA                | 00591     | 01/09/2021 | 6.2706  | 1,2,3,4 |
| BOSNIA AND HERZEGOVINA | 00387     | 01/09/2021 | 9.4706  | 1,2,3,4 |
| BOTSWANA               | 00267     | 01/09/2021 | 9.4706  | 1,2,3,4 |
| BRAZIL                 | 0055      | 01/09/2021 | 0.0000  | 1,2,3,4 |
| BRITISH VIRGIN ISLANDS | 001284    | 01/09/2021 | 9.4706  | 1,2,3,4 |
| BRUNEI DARUSSALAM      | 00673     | 01/09/2021 | 0.8706  | 1,2,3,4 |
| BULGARIA               | 00359     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| BURKINA FASO           | 00226     | 01/09/2021 | 13.5706 | 1,2,3,4 |
| BURUNDI                | 00257     | 01/09/2021 | 25.7706 | 1,2,3,4 |
| CAMBODIA               | 00855     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CAMEROON               | 00237     | 01/09/2021 | 6.2706  | 1,2,3,4 |
| CANADA                 | 0012041   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CANADA                 | 001250    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CANADA                 | 001600444 | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CAPE VERDE             | 00238     | 01/09/2021 | 6.2706  | 1,2,3,4 |
| CAYMAN ISLANDS         | 001345    | 01/09/2021 | 8.0706  | 1,2,3,4 |
| CENTRAL AFRICA         | 00236     | 01/09/2021 | 13.5706 | 1,2,3,4 |
| CHAD                   | 00235     | 01/09/2021 | 25.7706 | 1,2,3,4 |
| CHILE                  | 0056      | 01/09/2021 | 0.5706  | 1,2,3,4 |
| CHINA                  | 0086      | 01/09/2021 | 0.0000  | 1,2,3,4 |
| COLOMBIA               | 0057      | 01/09/2021 | 0.5706  | 1,2,3,4 |
| COMOROS                | 00269     | 01/09/2021 | 25.7706 | 1,2,3,4 |
| CONGO                  | 00242     | 01/09/2021 | 13.5706 | 1,2,3,4 |
| COOK ISLANDS           | 00682     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| COSTA RICA             | 00506     | 01/09/2021 | 0.8706  | 1,2,3,4 |
| CROATIA                | 00385     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CUBA                   | 0053      | 01/09/2021 | 25.7706 | 1,2,3,4 |
| CYPRUS                 | 00357     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CYPRUS NORTH           | 0090392   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CYPRUS NORTH           | 009053382 | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CYPRUS NORTH           | 009054285 | 01/09/2021 | 0.0000  | 1,2,3,4 |
| CZECH REPUBLIC         | 00420     | 01/09/2021 | 0.0000  | 1,2,3,4 |





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|                    |          |            |         |         |
|--------------------|----------|------------|---------|---------|
| DENMARK            | 0045     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| DIEGO GARCIA       | 00246    | 01/09/2021 | 25.7706 | 1,2,3,4 |
| DJIBOUTI           | 00253    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| DOMINICA           | 001767   | 01/09/2021 | 8.0706  | 1,2,3,4 |
| DOMINICAN REPUBLIC | 001809   | 01/09/2021 | 4.9706  | 1,2,3,4 |
| DR CONGO           | 00243    | 01/09/2021 | 25.7706 | 1,2,3,4 |
| DTAG SATELLITE     | 0088228  | 01/09/2021 | 25.7706 | 1,2,3,4 |
| EAST TIMOR         | 00670    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| ECUADOR            | 00593    | 01/09/2021 | 6.2706  | 1,2,3,4 |
| EGYPT              | 0020     | 01/09/2021 | 2.5706  | 1,2,3,4 |
| EL SALVADOR        | 00503    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| EMSAT              | 0088213  | 01/09/2021 | 25.7706 | 1,2,3,4 |
| EQUATORIAL GUINEA  | 00240    | 01/09/2021 | 25.7706 | 1,2,3,4 |
| ERITREA            | 00291    | 01/09/2021 | 9.4706  | 1,2,3,4 |
| ESTONIA            | 00372    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| ETHIOPIA           | 00251    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| FALKLAND ISLANDS   | 00500    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| FAROE ISLANDS      | 00298    | 01/09/2021 | 0.8706  | 1,2,3,4 |
| FIJI               | 00679    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| FINLAND            | 00358    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| FRANCE             | 0033     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| FRENCH GUIANA      | 00594    | 01/09/2021 | 0.5706  | 1,2,3,4 |
| FRENCH POLYNESIA   | 00689    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| GABON              | 00241    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| GAMBIA             | 00220    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| GEORGIA            | 00995    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| GERMANY            | 0049     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| GHANA              | 00233    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| GIBRALTAR          | 00350    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| GLOBALSTAR         | 00881890 | 01/09/2021 | 25.7706 | 1,2,3,4 |
| GREECE             | 0030     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| GREENLAND          | 00299    | 01/09/2021 | 2.5706  | 1,2,3,4 |
| GRENADA            | 001473   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| GUADELOUPE         | 00590    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| GUAM               | 001671   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| GUATEMALA          | 00502    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| GUINEA             | 00224    | 01/09/2021 | 13.5706 | 1,2,3,4 |





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|                 |           |            |         |         |
|-----------------|-----------|------------|---------|---------|
| GUINEA-BISSAU   | 00245     | 01/09/2021 | 25.7706 | 1,2,3,4 |
| GUYANA          | 00592     | 01/09/2021 | 4.9706  | 1,2,3,4 |
| HAITI           | 00509     | 01/09/2021 | 13.5706 | 1,2,3,4 |
| HONDURAS        | 00504     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| HONG KONG       | 00852     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| HUNGARY         | 0036      | 01/09/2021 | 0.0000  | 1,2,3,4 |
| ICELAND         | 00354     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| INDIA           | 0091      | 01/09/2021 | 0.8706  | 1,2,3,4 |
| INDONESIA       | 0062      | 01/09/2021 | 2.5706  | 1,2,3,4 |
| INMARSAT        | 00870     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| INTL NETWORK    | 0088236   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 0088237   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 0088239   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 0088247   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 0088249   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 00883120  | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 00883130  | 01/09/2021 | 0.8706  | 1,2,3,4 |
| INTL NETWORK    | 00883200  | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 008835130 | 01/09/2021 | 25.7706 | 1,2,3,4 |
| INTL NETWORK    | 008835140 | 01/09/2021 | 25.7706 | 1,2,3,4 |
| IRAN            | 0098      | 01/09/2021 | 8.0706  | 1,2,3,4 |
| IRAQ            | 00964     | 01/09/2021 | 6.2706  | 1,2,3,4 |
| IRELAND         | 00353     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| IRIDIUM         | 008816    | 01/09/2021 | 25.7706 | 1,2,3,4 |
| ISRAEL          | 00972     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| ISRAEL OUTLYING | 0097222   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| ISRAEL OUTLYING | 0097256   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| ITALY           | 0039      | 01/09/2021 | 0.0000  | 1,2,3,4 |
| IVORY COAST     | 00225     | 01/09/2021 | 13.5706 | 1,2,3,4 |
| JAMAICA         | 001658    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| JAMAICA         | 001876    | 01/09/2021 | 13.5706 | 1,2,3,4 |
| JAPAN           | 0081      | 01/09/2021 | 0.0000  | 1,2,3,4 |
| JORDAN          | 00962     | 01/09/2021 | 8.0706  | 1,2,3,4 |
| KAZAKHSTAN      | 0077      | 01/09/2021 | 0.8706  | 1,2,3,4 |
| KAZAKHSTAN      | 00772     | 01/09/2021 | 0.8706  | 1,2,3,4 |
| KENYA           | 00254     | 01/09/2021 | 6.2706  | 1,2,3,4 |
| KIRIBATI        | 00686     | 01/09/2021 | 0.0000  | 1,2,3,4 |





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|                  |         |            |         |         |
|------------------|---------|------------|---------|---------|
| KOREA NORTH      | 00850   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| KOREA SOUTH      | 0082    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| KOSOVO           | 00383   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| KUWAIT           | 00965   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| KYRGYZSTAN       | 00996   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| LAOS             | 00856   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| LATVIA           | 00371   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| LEBANON          | 00961   | 01/09/2021 | 2.5706  | 1,2,3,4 |
| LESOTHO          | 00266   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| LIBERIA          | 00231   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| LIBYA            | 00218   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| LIECHTENSTEIN    | 00423   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| LITHUANIA        | 00370   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| LUXEMBOURG       | 00352   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| MACAO            | 00853   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| MACEDONIA        | 00389   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| MADAGASCAR       | 00261   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| MALAWI           | 00265   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| MALAYSIA         | 0060    | 01/09/2021 | 0.8706  | 1,2,3,4 |
| MALDIVES         | 00960   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| MALI             | 00223   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| MALTA            | 00356   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| MARSHALL ISLANDS | 00692   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| MARTINIQUE       | 00596   | 01/09/2021 | 0.5706  | 1,2,3,4 |
| MAURITANIA       | 00222   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| MAURITIUS        | 00230   | 01/09/2021 | 6.2706  | 1,2,3,4 |
| MAYOTTE          | 002622  | 01/09/2021 | 0.8706  | 1,2,3,4 |
| MCP SATELLITE    | 0088232 | 01/09/2021 | 25.7706 | 1,2,3,4 |
| MEXICO           | 0052    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| MICRONESIA       | 00691   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| MOLDOVA          | 00373   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| MONACO           | 00377   | 01/09/2021 | 2.5706  | 1,2,3,4 |
| MONGOLIA         | 00976   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| MONTENEGRO       | 00382   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| MONTSERRAT       | 001664  | 01/09/2021 | 13.5706 | 1,2,3,4 |
| MOROCCO          | 00212   | 01/09/2021 | 0.5706  | 1,2,3,4 |
| MOZAMBIQUE       | 00258   | 01/09/2021 | 9.4706  | 1,2,3,4 |





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|-----------------------|---------|------------|---------|---------|
| MYANMAR               | 0095    | 01/09/2021 | 9.4706  | 1,2,3,4 |
| NAMIBIA               | 00264   | 01/09/2021 | 2.5706  | 1,2,3,4 |
| NAURU                 | 00674   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| NEPAL                 | 00977   | 01/09/2021 | 2.5706  | 1,2,3,4 |
| NETHERLANDS           | 0031    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| NETHERLANDS ANTILLES  | 00599   | 01/09/2021 | 2.5706  | 1,2,3,4 |
| NEW CALEDONIA         | 00687   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| NEW ZEALAND           | 0064    | 01/09/2021 | 0.5706  | 1,2,3,4 |
| NICARAGUA             | 00505   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| NIGER                 | 00227   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| NIGERIA               | 00234   | 01/09/2021 | 2.5706  | 1,2,3,4 |
| NIUE                  | 00683   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| NORTHERN MARIANA      | 00167   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| NORWAY                | 0047    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| OMAN                  | 00968   | 01/09/2021 | 6.2706  | 1,2,3,4 |
| ONAIR                 | 0088298 | 01/09/2021 | 25.7706 | 1,2,3,4 |
| PAKISTAN              | 0092    | 01/09/2021 | 2.5706  | 1,2,3,4 |
| PALAU                 | 00680   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| PALESTINE             | 00970   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| PANAMA                | 00507   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| PAPUA NEW GUINEA      | 00675   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| PARAGUAY              | 00595   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| PERU                  | 0051    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| PHILIPPINES           | 0063    | 01/09/2021 | 6.2706  | 1,2,3,4 |
| POLAND                | 0048    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| PORTUGAL              | 00351   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| PUERTO RICO           | 001787  | 01/09/2021 | 0.0000  | 1,2,3,4 |
| QATAR                 | 00974   | 01/09/2021 | 8.0706  | 1,2,3,4 |
| REUNION               | 00262   | 01/09/2021 | 4.9706  | 1,2,3,4 |
| ROMANIA               | 0040    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| RUSSIA                | 007     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| RWANDA                | 00250   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| SAINT HELENA          | 00290   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| SAINT LUCIA           | 001758  | 01/09/2021 | 9.4706  | 1,2,3,4 |
| SAINT MAARTEN         | 0017211 | 01/09/2021 | 8.0706  | 1,2,3,4 |
| SAN MARINO            | 00378   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| SAO TOME AND PRINCIPE | 00239   | 01/09/2021 | 25.7706 | 1,2,3,4 |





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| SAUDI ARABIA           | 00966   | 01/09/2021 | 4.9706  | 1,2,3,4 |
| SEANET                 | 00882   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| SENEGAL                | 00221   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| SERBIA                 | 00381   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| SEYCHELLES             | 00248   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| SIERRA LEONE           | 00232   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| SINGAPORE              | 0065    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| SLOVAKIA               | 00421   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| SLOVENIA               | 00386   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| SOLOMON ISLANDS        | 00677   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| SOMALIA                | 00252   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| SOUTH AFRICA           | 0027    | 01/09/2021 | 8.0706  | 1,2,3,4 |
| SOUTH SUDAN            | 00211   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| SPAIN                  | 0034    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| SRI LANKA              | 0094    | 01/09/2021 | 8.0706  | 1,2,3,4 |
| ST KITTS AND NEVIS     | 001869  | 01/09/2021 | 9.4706  | 1,2,3,4 |
| ST PIERRE AND MIQUELON | 00508   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| ST VINCENT             | 001784  | 01/09/2021 | 8.0706  | 1,2,3,4 |
| SUDAN                  | 00249   | 01/09/2021 | 4.9706  | 1,2,3,4 |
| SURINAME               | 00597   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| SWAZILAND              | 00268   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| SWEDEN                 | 0046    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| SWITZERLAND            | 0041    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| SYRIA                  | 00963   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| TAIWAN                 | 00886   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| TAJKISTAN              | 00992   | 01/09/2021 | 6.2706  | 1,2,3,4 |
| TANZANIA               | 00255   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| THAILAND               | 0066    | 01/09/2021 | 2.5706  | 1,2,3,4 |
| THURAYA                | 0088216 | 01/09/2021 | 25.7706 | 1,2,3,4 |
| TOGO                   | 00228   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| TOKELAU                | 00690   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| TONGA                  | 00676   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| TRINIDAD               | 001868  | 01/09/2021 | 13.5706 | 1,2,3,4 |
| TRISTAN                | 002908  | 01/09/2021 | 25.7706 | 1,2,3,4 |
| TUNISIA                | 00216   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| TURKEY                 | 0090    | 01/09/2021 | 0.8706  | 1,2,3,4 |
| TURKMENISTAN           | 00993   | 01/09/2021 | 4.9706  | 1,2,3,4 |







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|                          |         |            |         |         |
|--------------------------|---------|------------|---------|---------|
| TURKS AND CAICOS ISLANDS | 001649  | 01/09/2021 | 9.4706  | 1,2,3,4 |
| TUVALU                   | 00688   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| UGANDA                   | 00256   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| UKRAINE                  | 00380   | 01/09/2021 | 8.0706  | 1,2,3,4 |
| UNITED ARAB EMIRATES     | 00971   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| UNITED NATIONS OCH       | 00888   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| UNITED STATES            | 001     | 01/09/2021 | 0.0000  | 1,2,3,4 |
| UPT VISIONNG             | 0087810 | 01/09/2021 | 25.7706 | 1,2,3,4 |
| URUGUAY                  | 00598   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| US VIRGIN ISLANDS        | 00134   | 01/09/2021 | 0.8706  | 1,2,3,4 |
| USA HAWAII               | 001808  | 01/09/2021 | 0.0000  | 1,2,3,4 |
| UZBEKISTAN               | 00998   | 01/09/2021 | 4.9706  | 1,2,3,4 |
| VANUATU                  | 00678   | 01/09/2021 | 25.7706 | 1,2,3,4 |
| VATICAN                  | 00379   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| VENEZUELA                | 0058    | 01/09/2021 | 0.8706  | 1,2,3,4 |
| VIETNAM                  | 0084    | 01/09/2021 | 0.0000  | 1,2,3,4 |
| VOXBON                   | 008835  | 01/09/2021 | 25.7706 | 1,2,3,4 |
| WALLIS AND FUTUNA        | 006811  | 01/09/2021 | 13.5706 | 1,2,3,4 |
| WESTERN SAMOA            | 00685   | 01/09/2021 | 0.0000  | 1,2,3,4 |
| YEMEN                    | 00967   | 01/09/2021 | 6.2706  | 1,2,3,4 |
| ZAMBIA                   | 00260   | 01/09/2021 | 13.5706 | 1,2,3,4 |
| ZIMBABWE                 | 00263   | 01/09/2021 | 9.4706  | 1,2,3,4 |
| INVALID CLI              |         | 01/09/2021 | 25.7706 | 1,2,3,4 |

**Notes**

1. The surcharge applies in addition to the termination charge.
2. All prices are in pence per minute.
3. The following terms apply to the Surcharge Rates.

**Invalid CLI**

In the table on the other sheet in this file, “invalid CLI” is defined as follows:

For billing, the A# is determined as the Network Number (or the P-A-ID in the case of IP calls) and this will be used for surcharge rating.

Presentation numbers (or From field in the case of IP calls) are not used.

Where the leading digits of the A# match a (non-UK) number range in the price/surcharge table then the rate stated will apply.

A default price category and surcharge rate can be specified to apply where any of the below conditions exist:

- a) the A# is missing or blank; or





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- b) the contents of the A# field contain hex digits or other non-numeric characters; or
  - c) the A# starts with 08979 which confirms no valid CLI was present and the number was injected by the UK international gateway; or
  - d) there is no match to an Ofcom allocated UK number range or a country code identified according to the ITU-T Recommendation E.164 country code list <https://www.itu.int/pub/t-sp-e.164d> (as such list may be updated or amended from time to time).
4. In the case of number portability, the “Donor Pays All” principle will apply.

