

Wholesale FibreLine Access Price List

Service descriptions

For a description of the Services please refer to the Reference Offer for the provision of Wholesale FibreLine Access Services (the "Agreement") and the Wholesale FibreLine Access Technical Characteristics document (CIP037).

Wholesale FibreLine Access (WFL) End User Connection Charges

End User Connection Charges	Operative Date	Until	Connection Charges Ex. VAT
WFL End User New Provide*: Standard installation; ONT within 50 metres (usable of fibre length) of entrance	01/05/19		£31.21
WFL Communications Provider to CP Migration - same service / same End User Site	01/05/19		£2.99
WFL Communications Provider to CP Migration - different service / same End User Site	01/05/19		£8.81
Migration from Connect Broadband Fibre to WFL Communications Provider – same CP / same or different service / same End User Site	01/09/21		£15.00

^{*} All Orders for WFL FTTP Services where there is no existing Fibre connection to the relevant End User Site are subject to a 12 month Initial Term

P13-S28, 004 Page **1** of **11**



Wholesale FibreLine Access (WFL) Fixed Charges

End User Fixed Charges	Operative Date	Until	Fixed Charges Ex. VAT
WFL Cancel/Amend/Modify – Proposed Start Date amend, Order amend, Order cancellation, Service Level amend	01/05/19		£5.82
WFL Change Tariff Charge (End User Access Modify)	01/05/19		£5.82
WFL Cancellation Charge payable when the CP cancels an Order prior to the Proposed Start Date	01/05/19		£5.82
WFL Cancellation Charge payable when an Order is cancelled after it has been suspended pursuant to the Agreement	01/05/19		£5.82
WFL Cancellation Charge payable when an Order is rejected by KCOM for the reasons set out in the Agreement	01/05/19		£5.82

Wholesale FibreLine Access End User Rental Charges

Service	WFL FTTP Download Speed / Upload Speed	WFL FTTC Download Speed / Upload Speed	Operative Date	· Until		* End User Charges Ionth VAT	Data Only End User Rental Charges Per Month Ex. VAT	
	7 Opioda opood	7 Opioda Opood			Service Level 2	Service Level 3	Service Level 2	Service Level 3
FibreLine 32/6	32Mbps / 6Mbps	Up to: 32Mbps / Up to:6Mbps	01/05/21	30/11/21	£3.33	£6.43	£11.03	£14.13
TibleLille 32/0 32lvib	32Mbps / GMbps	Op to: 321/10ps / Op to:01/10ps	01/12/21		£4.70	£7.80	£12.40	£15.50
FibreLine 33/15	33 Mbps / 15Mbps	Up to: 33Mbps / Up to 15Mbps	01/05/21	30/11/21	£4.23	£7.33	£11.93	£15.03
FIDIELINE 33/13	33 Mups / Talviups		01/12/21		£5.97	£9.07	£13.67	£16.77
FibreLine 53/16	53Mbps / 16Mbps	Up to: 53Mbps / Up to:16Mbps	01/05/21	30/11/21	£6.86	£9.96	£14.56	£17.66
FIDIELINE 53/10	Salvinhs / Loivinhs	Op to. 551/10ps / Op to. 161/10ps	01/12/21		£6.98	£10.08	£14.68	£17.78
FibreLine 75/20	75Mbps / 20Mbps	Up to: 75Mbps / Up to:20Mbps	01/05/21	31/08/21	£9.95	£13.05	£18.14	£21.24
FIDIELINE 75/20	7 SIVIDPS / ZUIVIDPS	Op to. 751vibps / Op to.201vibps	01/09/21		£10.44	£13.54	£10.14	£21.24
Fibral in a 92/20	83Mbps / 20 Mbps	Up to: 80Mbps / Up to 15Mbps	01/05/21	30/11/21	£9.58	£12.68	£17.28	£20.38
FibreLine 83/20	osiviups / 20 iviups	op to. outlibes / op to Talvibes	01/12/21		£9.74	£12.84	£17.44	£20.54
FibreLine 83/22	83Mbps / 22 Mbps	Up to: 80Mbps / Up to 20Mbps	19/09/22		£8.45	£11.55	£17.44	£20.54



FibreLine 106/32	106Mbps / 32Mbps	N/A	01/05/21	30/11/21	£9.79	£12.89	£17.49	£20.59
	·		01/12/21		£9.95	£13.05	£17.65	£20.75
FibreLine 168/78	168Mbps / 78Mbps	N/A	19/09/22		£13.39	£16.49	£22.38	£25.48
FibreLine 185/53	185Mbps / 53Mbps	N/A	01/05/21	30/11/21	£13.57	£16.67	£21.27	£24.37
FIDITELINE 100/03	robivibps / bolvibps	IN/A	01/12/21		£13.77	£16.87	£21.47	£24.57
FibreLine 220/35	220 Mbps / 35Mbps	N/A	01/05/21	30/11/21	£13.73	£16.83	£21.43	£24.53
FIDIELINE 220/35	220 Minhs / Solvinhs	IN/A	01/12/21		£13.93	£17.03	£21.63	£24.73
FibreLine 275/138	275Mbps / 138Mbps	N/A	01/05/21	31/08/21	£23.00	£26.10	£31.19	£34.29
FIDITELINE 275/136	2731/10057 1301/1005	IN/A	01/09/21		£23.49	£26.59	231.19	234.29
FibreLine 315/152	315Mbps / 152Mbps	N/A	19/09/22		£18.98	£22.08	£27.97	£31.07
FibreLine 318/80	318Mbps / 80Mbps	N/A	01/05/21	30/11/21	£16.80	£19.90	£24.50	£27.60
FIDITELINE 3 TO/00	3 Tolviups / oulviups	IN/A	01/12/21		£17.03	£20.13	£24.73	£27.83
FibreLine 424/86	424Mbps / 86Mbps	N/A	01/05/21	30/11/21	£18.17	£21.27	£25.87	£28.97
FIDIELINE 424/00	424Mbp5 / 00Mbp5	IN/A	01/12/21		£18.41	£21.51	£26.11	£29.21
FibreLine 440/35	440Mbps / 35Mbs	N/A	01/05/21	30/11/21	£17.74	£20.84	£25.44	£28.54
FIDIELINE 440/33	440101bps / 33101bs	IN/A	01/12/21		£17.98	£21.08	£25.68	£28.78
FibreLine 440/220	440Mbps / 220Mbps	N/A	01/09/21		£25.49	£28.59	£33.19	£36.29
FIDIELINE 440/220	4401010ps / 2201010ps	IN/A	01/09/21		£25.49	£28.59	233.19	
FibreLine 521/252	521Mbps / 252Mbps	N/A	19/09/22		£29.20	£32.30	£38.19	£41.29
FibreLine 530/106	530Mbps / 106Mbps	N/A	01/05/21	30/11/21	£19.67	£22.77	£27.37	£30.47
FIDITELINE 550/100	5301VIDPS / TOOIVIDPS	IN/A	01/12/21		£19.92	£23.02	£27.62	£30.72
FibreLine 550/275	550Mbps / 275Mbps	N/A	01/05/21	31/08/21	£30.00	£33.10	£38.19	£41.29
TIDIELINE 330/213	3301VIDPS / 2731VIDPS	IV/A	01/09/21		£30.49	£33.59	230.19	241.25
FibreLine 790/381	790Mbps / 381Mbps	N/A	19/09/22		£34.20	£37.30	£43.19	£46.29
FibreLine 795/159	795Mbps / 159Mbps	N/A	01/05/21	30/11/21	£22.26	£25.36	£29.96	£33.06
	7 901010ps / 1091010ps	IV/A	01/12/21		£22.54	£25.64	£30.24	£33.34
FibreLine 825/413	825Mbps / 413Mbps	N/A	01/05/19	31/08/21	£35.00	£38.10	£43.19	£46.29
TIDIELINE 023/413	0231VIDPS / 4131VIDPS	IV/A	01/09/21		£35.49	£38.59	243.19	240.29
FibreLine 950/507	950Mbps / 507Mbps	N/A	19/09/22		£57.20	£60.30	£66.19	£69.29
FibreLine 954/191	954Mbps / 191Mbps	N/A	01/05/21	30/11/21	£24.21	£27.31	£31.91	£35.01
TIDICLINE 934/T91	2041/10h2 / 1211/10h2	19/75	01/12/21		£24.51	£27.61	£32.21	£35.31
FibreLine 990/50	990Mbps / 50Mbps	N/A	01/05/21	30/11/21	£22.96	£26.06	£30.66	£33.76
1 1316EINE 990/30	Sanivinhs / Sanivinhs	IN/A	01/12/21		£23.25	£26.35	£30.95	£34.05
FibreLine 990/550 990MI	990Mbps / 550Mbps	N/A	01/05/21	31/08/21	£58.00	£61.10	£66.19	£69.29
1 IDT6EITIC 990/000	adaininha / aanininha	IN/A	01/09/21		£58.49	£61.59	۵۵.13	203.23



* The Transition End User services are only available in conjunction with a KCOM Line Rental Service or other line rental service supplied by KCOM. Termination of the associated phone line service can only be accepted if the FibreLine End User Transition product is also being terminated.

Termination Payment

The following Charges are payable where the CP terminates an Order for WFL FTTP Services prior to the expiry of that Order's Initial Term. For the avoidance of doubt, such Charges are not payable where the CP terminates an Order for Services due to KCOM's inability to supply WFL FTTP Services that meet the minimum Line Rate quoted in CIP037 published on the KCOM Website at https://www.kcomplc.com/regulatory/kcom-wholesale/service-information/technical-interface-information/.

The Initial Term for the WFL FTTP Service to an individual End User Site is:

- (a) where the connection is the first provision of an FTTP Service to that Site, twelve (12) months commencing on the date of provision of the WFL FTTP Service to the CP;
- (b) where the connection is a Migration of an FTTP Service to that End User Site, one month commencing on the date of provision of the WFL FTTP Service to the CP.

Early Termination Charge*	Service	vice Operative Date Until			nd User Early Charges Per nth VAT	Data Only End User Early Termination Charges Per Month Ex. VAT		
				Service Level 2	Service Level 3	Service Level 2	Service Level 3	
	F1 1: 00/0	01/05/21	30/11/21	£3.03	£5.85	£10.04	£12.86	
	FibreLine 32/6	01/12/21		£4.28	£7.10	£11.28	£14.11	
	Fibreline 33/15	01/12/21		£5.43	£8.25	£12.44	£15.26	
	FibreLine 53/16	01/05/21	30/11/21	£6.24	£9.06	£13.25	£16.07	
	FIDIELINE 55/16	01/12/21		£6.35	£9.17	£13.36	£16.18	
	FibreLine 75/20	01/05/21	31/08/21	£8.72	£11.54	£15.72	£18.55	
	FIDIELINE 75/20	01/09/21		£9.50	£12.32	£13.72	£10.55	
	FibreLine 83/20	01/09/21	30/11/21	£8.72	£11.54	£15.72	£18.55	
	TIDIELINE 03/20	01/12/21		£8.86	£11.68	£15.72	£18.55	
	FibreLine 106/32	01/05/21	30/11/21	£8.91	£11.73	£15.92	£18.74	
	TIDIELINE 100/32	01/12/21		£9.05	£11.88	£16.06	£18.88	
	FibreLine 168/78	19/09/22		£12.18	£15.01	£20.37	£23.19	



FibreLine 185/53							
Columbia	Fibral in a 105/52	01/05/21	30/11/21	£12.35	£15.17	£19.36	£22.18
FibreLine 220/35	FIDIELINE 100/03	01/12/21		£12.53	£15.35	£19.54	£22.36
D1/09/21		01/05/21	30/11/21	£14.21	£17.03	£21.66	£24.48
FibreLine 275/138	FibreLine 220/35	01/12/21		£12.68	£15.50	C40 C0	COO EO
FibreLine 275/138		01/09/21		£21.38	£24.20	19.68	£22.50
FibreLine 315/152	Ethan Line 07F/400	01/05/21	31/08/21	£20.93	£23.75	000.00	004.00
FibreLine 318/80 01/05/21 30/11/21 £15.29 £18.11 £22.30 £25.12 01/05/21 £15.50 £18.32 £22.50 £25.33 £25.33 01/09/21 £23.20 £26.02 £22.50 £25.33 £25.33 £25.34 £26.36 01/05/21 30/11/21 £16.53 £19.36 £23.54 £26.36 01/12/21 £16.75 £19.57 £23.76 £26.58 £26.58 01/05/19 30/11/21 £21.84 £24.66 £29.29 £32.11 01/05/21 31/08/21 £21.84 £24.66 £29.29 £32.11 £16.36 £19.18 £23.37 £26.19 £16.57 £25.20 £26.02 £30.20 £33.02 £26.02 £30.20 £33.02 £26.02 £30.20 £33.02 £35.12 £37.57 £37.5	FibreLine 275/138	01/09/21		£21.38	£24.20	1,28.38	£31.20
FibreLine 318/80 01/12/21 £15.50 £18.32 £22.50 £25.33 FibreLine 424/86 01/05/21 30/11/21 £16.53 £19.36 £23.54 £26.36 O1/05/21 \$10.17/21 £16.53 £19.36 £23.54 £26.36 O1/12/21 £16.75 £19.57 £23.76 £26.58 FibreLine 440/35 01/05/19 30/11/21 £21.84 £24.66 £29.29 £32.11 O1/12/21 £16.36 £19.18 £23.37 £26.19 FibreLine 440/220 01/05/21 31/08/21 £22.75 £25.57 FibreLine 521/252 19/09/22 £26.57 £29.39 £34.75 £37.57 FibreLine 530/106 01/05/21 31/08/21 £17.90 £20.72 £24.91 £27.73 O1/05/21 31/08/21 £27.30 £30.57 FibreLine 550/275 01/09/21 £23.20 £30.57 £34.75 £37.57 O1/05/21 31/08/21 £27.75 £30.57 FibreLine 790/381 19/09/22 £31.12 £33.94 £39.30 £42.12 FibreLine 795/159 01/05/21 30/11/21 £20.26 £23.08 £27.26 £30.08 FibreLine 825/413 01/05/21 31/08/21 £31.85 £34.67 O1/05/21 \$10.109/21 £23.30 £35.12 FibreLine 950/507 19/09/22 £52.05 £54.87 £60.23 £63.05 FibreLine 954/191 01/05/21 30/11/21 £20.89 £23.33 £27.50 £30.99 FibreLine 990/50 01/05/21 31/08/21 £22.16 £23.98 £28.16 £30.09 FibreLine 990/50 01/05/21 30/11/21 £20.89 £23.71 £27.90 FibreLine 990/50 01/05/21 31/08/21 £52.78 £55.60 £60.23 £63.05	FibreLine 315/152	19/09/22		£17.27	£20.09	£25.45	£28.27
FibreLine 424/86 O1/09/21 FibreLine 424/86 O1/05/21 FibreLine 440/35 FibreLine 440/35 FibreLine 440/35 FibreLine 440/35 FibreLine 440/200 FibreLine 521/252 FibreLine 521/252 FibreLine 50/106 O1/105/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 FibreLine 521/252 FibreLine 50/106 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 FibreLine 550/275 O1/05/21 FibreLine 790/381 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 FibreLine 790/381 O1/05/21 FibreLine 950/507 FibreLine 950/507 FibreLine 950/500 O1/05/21 O1/0		01/05/21	30/11/21	£15.29	£18.11	£22.30	£25.12
FibreLine 424/86	FibreLine 318/80	01/12/21		£15.50	£18.32	C22 F0	COE 22
FibreLine 424/86 FibreLine 440/35 FibreLine 440/35 FibreLine 440/35 FibreLine 440/35 FibreLine 440/35 FibreLine 440/35 FibreLine 440/20 FibreLine 440/20 FibreLine 521/252 FibreLine 521/252 FibreLine 530/106 FibreLine 530/106 FibreLine 550/275 FibreLine 790/381 FibreLine 790/381 FibreLine 825/413 FibreLine 954/191 FibreLine 990/50 FibreLine 990/50 FibreLine 990/50 FibreLine 990/50 FibreLine 990/50 FibreLine 990/50 FibreLine 521/271 FibreLine 521/271 FibreLine 521/271 FibreLine 521/271 FibreLine 521/272 FibreLine 521/272 FibreLine 521/273 FibreLine 521/273 FibreLine 521/273 FibreLine 521/273 FibreLine 521/274 FibreLine 521/275 FibreLine		01/09/21		£23.20	£26.02	1,22.50	120.33
FibreLine 440/35	Fibral in a 424/96	01/05/21	30/11/21	£16.53	£19.36	£23.54	£26.36
FibreLine 440/35 O1/12/21 FibreLine 440/220 O1/05/21 O1/05/21 O1/05/21 S1/08/21 FibreLine 521/252 FibreLine 530/106 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 S1/08/21 E23.20 E26.57 E29.39 E34.75 E37.57 FibreLine 530/106 O1/05/21 O1/05/21 O1/05/21 S1/08/21 E18.13 E20.95 E25.13 E27.96 O1/05/21 FibreLine 550/275 O1/09/21 FibreLine 790/381 FibreLine 795/159 O1/05/21 FibreLine 825/413 FibreLine 950/507 FibreLine 950/507 FibreLine 990/50 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 O1/05/21 S1/08/21 E18.13 E20.95 E24.91 E27.73 E34.75 E34.75 E37.57 E37.57 E34.75 E37.57 E37.	FIDIELINE 424/00	01/12/21		£16.75	£19.57	£23.76	£26.58
FibreLine 440/220	Fibral ina 440/25	01/05/19	30/11/21	£21.84	£24.66	£29.29	£32.11
FibreLine 440/220 O1/09/21 £23.20 £26.02 £30.20 £33.02 £33.02 FibreLine 521/252 19/09/22 £26.57 £29.39 £34.75 £37.57 FibreLine 530/106 O1/05/21 30/11/21 £17.90 £20.72 £24.91 £27.73 £27.96 O1/05/21 31/08/21 £27.30 £30.12 FibreLine 550/275 O1/09/21 £27.75 £30.57 O1/09/21 £32.30 £33.12 FibreLine 790/381 19/09/22 £31.12 £33.94 £39.30 £42.12 FibreLine 795/159 O1/105/21 30/11/21 £20.26 £30.88 £27.26 £30.08 £30.08 £37.57 FibreLine 825/413 O1/05/21 31/08/21 £31.85 £34.67 £34.75 £34.75 £30.34 FibreLine 950/507 19/09/22 £31.85 £34.67 £32.30 £35.12 £34.75 £34.75 £37.57 FibreLine 950/507 19/09/22 £32.30 £35.12 £34.75 £34.75 £37.57 £34.75 £37.57	FIDIELINE 440/33	01/12/21		£16.36	£19.18	£23.37	£26.19
FibreLine 521/252	Fibral in a 440/220	01/05/21	31/08/21	£22.75	£25.57	C20 20	C22 02
FibreLine 530/106 01/05/21 30/11/21 £17.90 £20.72 £24.91 £27.73 01/05/21 31/08/21 £27.30 £30.12 FibreLine 550/275 01/09/21 £27.75 £30.57 £34.75 £37.57 FibreLine 790/381 19/09/22 £31.12 £33.94 £39.30 £42.12 FibreLine 795/159 01/05/21 30/11/21 £20.26 £23.08 £27.26 £30.08 FibreLine 825/413 01/05/21 31/08/21 £31.85 £34.67 £34.75 £37.57 FibreLine 950/507 19/09/22 £52.05 £54.87 £60.23 £63.05 FibreLine 954/191 01/05/21 30/11/21 £22.03 £24.85 £29.04 £31.86 FibreLine 990/50 01/05/21 30/11/21 £20.89 £23.71 £27.90 £30.72 FibreLine 990/50 01/05/21 31/08/21 £52.78 £55.60 £60.23 £63.09	FIDIELINE 440/220	01/09/21		£23.20	£26.02	230.20	133.02
FibreLine 530/106 01/12/21 01/05/21 31/08/21 £18.13 £20.95 £25.13 £27.96 01/05/21 31/08/21 £27.75 £30.57 £34.75 £37.57 FibreLine 790/381 19/09/22 £31.12 £33.94 £39.30 £42.12 FibreLine 795/159 01/05/21 30/11/21 £20.26 £23.08 £27.26 £30.08 £27.26 £30.08 FibreLine 825/413 01/05/21 31/08/21 £31.85 £34.67 £34.75 £37.57 FibreLine 950/507 19/09/22 £52.05 £54.87 £60.23 £63.05 FibreLine 954/191 01/05/21 30/11/21 £20.51 £23.33 £27.52 £34.75 £37.57 £37.57 £37.57 £37.57 £37.57 £32.30 £33.31 £27.52 £30.34 £31.86 £32.30 £35.12 £34.75 £37.57 £37.57 £37.57 £37.57 £37.57 £37.57 £37.57 £37.57 £37.57 £32.30 £33.31 £27.52 £30.34 £31.86 £30.99 £30.72 £30.99	FibreLine 521/252	19/09/22		£26.57	£29.39	£34.75	£37.57
FibreLine 550/275	Fibral in a F20/406	01/05/21	30/11/21	£17.90	£20.72	£24.91	£27.73
FibreLine 550/275 01/09/21 £27.75 £30.57 £34.75 £37.57 FibreLine 790/381 19/09/22 £31.12 £33.94 £39.30 £42.12 FibreLine 795/159 01/05/21 30/11/21 £20.26 £23.08 £27.26 £30.08 FibreLine 825/413 01/05/21 31/08/21 £31.85 £34.67 £34.75 £37.57 FibreLine 950/507 19/09/22 £52.05 £54.87 £60.23 £63.05 FibreLine 954/191 01/05/21 30/11/21 £20.89 £23.71 £27.90 £30.72 FibreLine 990/50 01/05/21 31/08/21 £21.16 £23.98 £28.16 £30.99 FibreLine 990/550 01/05/21 31/08/21 £52.78 £55.60 £60.23 £63.05	FIDIELINE 330/106	01/12/21		£18.13	£20.95	£25.13	£27.96
01/09/21 £32.30 £35.12 FibreLine 790/381 19/09/22 £31.12 £33.94 £39.30 £42.12 FibreLine 795/159 01/05/21 30/11/21 £20.26 £23.08 £27.26 £30.08 FibreLine 825/413 01/05/21 31/08/21 £31.85 £34.67 £34.75 £37.57 FibreLine 950/507 19/09/22 £52.05 £54.87 £60.23 £63.05 FibreLine 954/191 01/05/21 30/11/21 £22.03 £24.85 £29.04 £31.86 FibreLine 990/50 01/05/21 30/11/21 £20.89 £23.71 £27.90 £30.72 FibreLine 990/550 01/05/21 31/08/21 £52.78 £55.60 £60.23 £63.05		01/05/21	31/08/21	£27.30	£30.12		
FibreLine 790/381 19/09/22 £31.12 £33.94 £39.30 £42.12 FibreLine 795/159 01/05/21 30/11/21 £20.26 £23.08 £27.26 £30.08 O1/12/21 £20.51 £23.33 £27.52 £30.34 FibreLine 825/413 01/05/21 31/08/21 £31.85 £34.67 FibreLine 950/507 19/09/22 £52.05 £54.87 £60.23 £63.05 FibreLine 954/191 01/05/21 30/11/21 £22.03 £24.85 £29.04 £31.86 O1/12/21 £20.51 £23.33 £27.52 £30.34 FibreLine 990/50 01/05/21 30/11/21 £20.89 £23.71 £27.90 £30.72 FibreLine 990/50 01/05/21 31/08/21 £52.78 £55.60 £60.23 £63.05	FibreLine 550/275	01/09/21		£27.75	£30.57	£34.75	£37.57
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FibreLine 825/413 FibreLine 950/507 FibreLine 954/191 FibreLine 990/50 FibreLine 990/550	Eibrol ing 705/150	01/05/21	30/11/21	£20.26	£23.08	£27.26	£30.08
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FibreLine 990/50 01/12/21 £21.16 £23.98 £28.16 £30.99 01/05/21 31/08/21 £52.78 £55.60 £60.23 £63.05	FIDIELINE 954/191	01/12/21		£20.51	£23.33	£27.52	£30.34
01/12/21 £21.16 £23.98 £28.16 £30.99 01/05/21 31/08/21 £52.78 £55.60 £60.23 £63.05	Fibral inc 000/50	01/05/21	30/11/21	£20.89	£23.71	£27.90	£30.72
Fibrel ine 990/550	PibleLine 990/50	01/12/21		£21.16	£23.98	£28.16	£30.99
01/09/21 £53.23 £56.05	Fibral inc 000/FF0	01/05/21	31/08/21	£52.78	£55.60	CCO 22	C62 05
	FibreLine 990/550	01/09/21		£53.23	£56.05	200.23	203.03



* The Early Termination Charge is the remainder of the Rental Charges payable in respect of a given Order for Services for the unexpired period of the Initial Term. KCOM shall apply a 9% discount in respect of the aforementioned. Early Termination Charge for the Initial Term. For ease of reference, the Early Termination Charges set out in the table above, are inclusive of the 9% discount.

Wholesale FibreLine Aggregation Point including Bandwidth & Extension Paths

Aggregation Point, Aggregation Point Bandwidth & Extension Paths*	Operative Date	Until	Connection Charges Ex. VAT	Committed Bandwidth Rental Charges Per Annum Ex. VAT	Burst Rental Charges Per Gbps Per Annum Ex VAT**
	01/05/19	30/04/21	£10,000	£31,400	
Aggregation Point including Bandwidth 1Gbps	01/05/21	30/11/21	£0	£10,800	
	01/12/21		£0	£8,550	
Aggregation Point including Bandwidth 1Gbps Burst Rental Charges Per Gb Per Annum up to 5% of Committed Bandwidth**	01/12/21				£8,550
Burst Rental Charges Per Gbps Per Annum above 5% of Committed Bandwidth**	01/12/21				£14,963
Aggregation Point including Bandwidth 10Gbps	01/05/19	30/04/21	£10,000	£269,000	
	01/05/21	30/11/21	£0	£108,000	
	01/12/21		£0	£85,500	
Aggregation Point including Bandwidth Modify	01/05/19	30/04/21	£0	£0	
	01/05/21	30/11/21	£2,500	£0	
	01/12/21		£250	£0	
Extension Path 1Gbps	01/05/19	30/04/21	£0	£17,028	
Extension Path 1Gbps	01/05/21		£0	£5,700	
Extension Path 10Gbps	01/05/19	30/04/21	£0	£57,060	
Extension Path 10Gbps	01/05/21		£0	£57,000	
Extension Path Modify	01/05/19		£0	£0	
Excess Construction Charges (ECC)	01/05/19		POA	N/A	

^{*} The Initial Term is one month for Aggregation Point including Bandwidth and Extension Paths. In the event the CP wishes to modify the bandwidth of an associated Aggregation Point and/or Extension Path, the CP must provide KCOM with 30 days' prior written notice. The application of a modified Aggregation Point / Extension Path will only take effect on the 1st of a calendar month.



** The Aggregation Point Bandwidth shall be sampled every five (5) minutes and averaged over fifteen (15) minute periods. Calculations for Excess Aggregation Point Bandwidth will be based on 95th percentile in any calendar month period and rounded up to the nearest 100Mbps.



Time Related Charges - Call Out, Visit, Missed Appointment and Expedite Charges

Time Related Charges are payable where the CP requests the additional Services as set out in the table immediately below.

Call Out Charges	Operative Date	Until	Standard Visit Charge (For Each Site Visit) Ex. VAT	Hourly Rate (per Hour or part thereof) Ex. VAT	Minimum Hours	Minimum Call Out Charge Ex. VAT
Call Out Charge; No KCOM Fault Found for visits made during TTR hours*	01/05/19		£100.00	£85.00	1	£185.00
Missed Appointment Fee**	01/05/19		£100.00	N/A	N/A	N/A
Expedite of a WFL FTTP Installation Order***	01/05/19		£100.10	N/A	N/A	N/A

^{*} The Call Out Charge excludes any Charges for equipment and materials that KCOM supplies during a 'No KCOM Fault Found Visit.' The CP shall pay for such equipment and materials at cost-price plus 15%.

- (a) the appointment is cancelled by the CP and/or the End User after the engineer has been dispatched;
- (b) the person in attendance at the End User Site is under the age of 18;
- (c) there is no one at the End User Site;
- (d) there is no one at the End User Site who knows what work is required or who is otherwise authorised to agree it;
- (e) the CP and/or the End User ask the KCOM engineer to call back at an alternative time;
- (f) the KCOM engineer is refused entry to the End User Site;
- (g) installation of the Services cannot proceed due to any other CP or End User related issue e.g., no available power sockets or there are insufficient power sockets and/or there is insufficient wall space.

^{**} The CP will be subject to a Missed Appointment Fee if a KCOM engineer has been dispatched to an End User Site and:

^{***} The Expedite Charge is payable in addition to the WFL End User New Provide Connection Charge. The Expedite Charge shall only be payable by the CP if KCOM provides the Services by the revised Proposed Start Date.



Wholesale FibreLine Service Features & Service Level Table

Other Features	
Equipment provided	Optical Network Terminal (one power socket required)
IP Addresses	Not included. Provided by ISP's own allocation, from Ripe or from the End User's private IP range
KCOM Technical Support Team*	Second line support on 01482 604960
Proposed Start Date	To be confirmed when placing Order for Services.
Service Level 2	Time To Resolve (TTR): End of next Working Day after the CP reports the incident to KCOM, Monday to Friday
Service Level 2	8am-5pm
Service Level 3	Time To Resolve (TTR): Same-day repair when the incident is reported before 12pm, 7 days per week

^{*} For the avoidance of doubt, the CP agrees to provide first line support to the End Users. In the event of an incident for which the CP requires second line support, the CP should notify KCOM by contacting the KCOM Technical Support Team. Access to KCOM Technical Support Team is included as part of the Services, the CP must not provide this number to any End User.

Other Services Required

Broadband Service Interconnect Link (BSIL)



No Longer Available

Wholesale FibreLine Access End User Rental Charges

Service	WFL FTTP Download Speed / Upload Speed	WFL FTTC Download Speed / Upload Speed	Operative Date	·		Transition* End User Rental Charges Per Month Ex. VAT		Data Only End User Rental Charges Per Month Ex. VAT	
					Service Level 2	Service Level 3	Service Level 2	Service Level 3	
FibreLine 30/15	30Mbps / 15Mbps	Up to: 30Mbps / Up to:15Mbps	01/05/19	30/04/21	£7.40	£10.50	£15.59	£18.69	
FibreLine 200/35	200Mbps / 35Mbps	N/A	01/05/19	30/04/21	£15.61	£18.71	£23.80	£26.90	
FibreLine 400/35	400Mbps / 35Mbps	N/A	01/05/19	30/04/21	£24.00	£27.10	£32.19	£35.29	
FibreLine 1000/50	1Gbps / 50Mbps	N/A	01/05/19	30/04/21	£35.00	£38.10	£43.19	£46.29	

Termination Payment

Early Termination Charge*	Service	Operative Date	Until	Transition End User Early Termination Charges Per Month Ex. VAT		Data Only Early Terminati Mo Ex.	nth
				Service Level 2	Service Level 3	Service Level 2	Service Level 3
	FibreLine 30/15	01/05/19	30/04/21	£6.73	£9.56	£14.19	£17.01
	FibreLine 75/20	01/05/19	30/04/21	£9.05	£11.88	£16.51	£19.33
	FibreLine 200/35	01/05/19	30/04/21	£14.21	£17.03	£21.66	£24.48
	FibreLine 400/35	01/05/19	30/04/21	£21.84	£24.66	£29.29	£32.11
	FibreLine 1000/50	01/05/19	30/04/21	£31.85	£34.67	£39.30	£42.12



Wholesale FibreLine Aggregation Point including Bandwidth & Extension Paths

Aggregation Point, Aggregation Point Bandwidth & Extension Paths*	Operative Date	Until	Connection Charges Ex. VAT	Rental Charges Per Annum Ex. VAT
Aggregation Point including Bandwidth 500 Mbps	01/05/21	30/11/21	£0	£5,400
Aggregation Point including Bandwidth 3Gbps	01/05/19	30/04/21	£10,000	£84,200
	01/05/21	30/11/21	£0	£32,400
Aggregation Point including Bandwidth 5Gbps	01/05/19	30/04/21	£10,000	£137,000
	01/05/21	30/11/21	£0	£54,000
Extension Path 500Mbps	01/05/19	30/04/21	£0	£8,520
Extension Path 500Mbps	01/05/21	30/11/21	£0	£2,850