Changes to Broadband Products: KCOM Connect Broadband Fibre Residential

KCOM Wholesale is removing the standard connection charge and the standard migration charge from existing Lightstream Retail services for the Connect Broadband Fibre Residential 30/5 Mbps product.

These changes are shown in Table 1 and are effective from 1 May 2023.

Table 1.

			Fibre Broadband	Fibre Broadband
Operational date	Until	Connection charges	Connect Fibre Res 30/5	Connect Fibre Res – All other Products
			Ex. VAT	Ex. VAT
01/05/21	30/04/23	Standard Connection	£17.70	£17.70
01/05/23		Standard Connection	£0.00	£17.70
01/05/21	30/04/23	Migration from existing Lightstream Retail service	£12.00	£12.00
01/05/23		Migration from existing Lightstream Retail service	£0.00	£12.00