KCOM

ACCESS CHARGE CHANGE NOTICE (ACCN)

ACCN reference information

ACCN Number: ACCN_2024_06

Scope: Price Review

Notification period: 56 Days

Services: KCOM Wholesale Line Rental

Terms and conditions: Product terms and conditions are those applying to the wholesale Reference Offer for KCOM Wholesale Line Rental

Effective date: 1 November 2024

Charge Changes

From 1 November 2024 KCOM Wholesale Line Rental Charges will change as below.

Line Type	Operative Date	Until	SLA 1 (Fix by end of second working day)	SLA 2 (Within 10 working hours of report Monday - Saturday 08:00 - 18:00 exc public	SLA 3 Business Care Plus (5 Hour fix around the clock)
Analogue	01/11/23	31/10/24	£10.79	£13.85	£16.09
	01/11/24		£12.95	£16.62	£19.31
ISDN2e (per 2 channels)	01/05/23	31/10/24	£30.47	£33.93	£35.14
	01/11/24		£36.56	£40.72	£42.17
ISDN30e (per channel, minimum of 6 channels)	01/05/23	31/10/24	£13.48	£14.27	£15.39
	01/11/24		£16.18	£17.12	£18.47